

ORIGINAL

This tariff, tw telecom of arizona llc's Arizona Tariff No. 7, cancels and replaces, in its entirety, Time Warner Telecom of Arizona, L.L.C.'s Arizona Tariff No. 1, which is currently on file with the Commission

REGULATIONS AND SCHEDULE OF CHARGES FOR
THE PROVISION OF COMPETITIVE
TELECOMMUNICATIONS SERVICES WITHIN
THE STATE OF ARIZONA

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications business services provided by **tw telecom of arizona llc** within the state of Arizona. This Tariff is on file with the Arizona Corporation Commission and at the Company's places of business.

Services are offered to the following territories in the State of Arizona:

Casa Grande (and Surrounding Areas)
Nogalis (and Surrounding Areas)
Phoenix LATA (and Surrounding Areas)
Sierra Vista (and Surrounding Areas)
Tempe (and Surrounding Areas)
Tucson LATA (and Surrounding Areas)
Yuma (and Surrounding Areas)

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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PRELIMINARY STATEMENT

This tariff contains all effective rates and rules, together with information relating to competitive telecommunications services offered to Customers throughout the State of Arizona by **tw telecom of arizona llc**.

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) - To signify changed condition or regulation.
- (D) - To signify deleted material.
- (I) - To signify a change in rate or charge resulting in an increase to a Customer's bill.
- (M) - To signify that material has been transferred from another page or place in the tariff.
- (N) - To signify new material.
- (R) - To signify a change in rate or charge resulting in a reduction to a Customer's bill.
- (T) - To signify a change in text for clarification.

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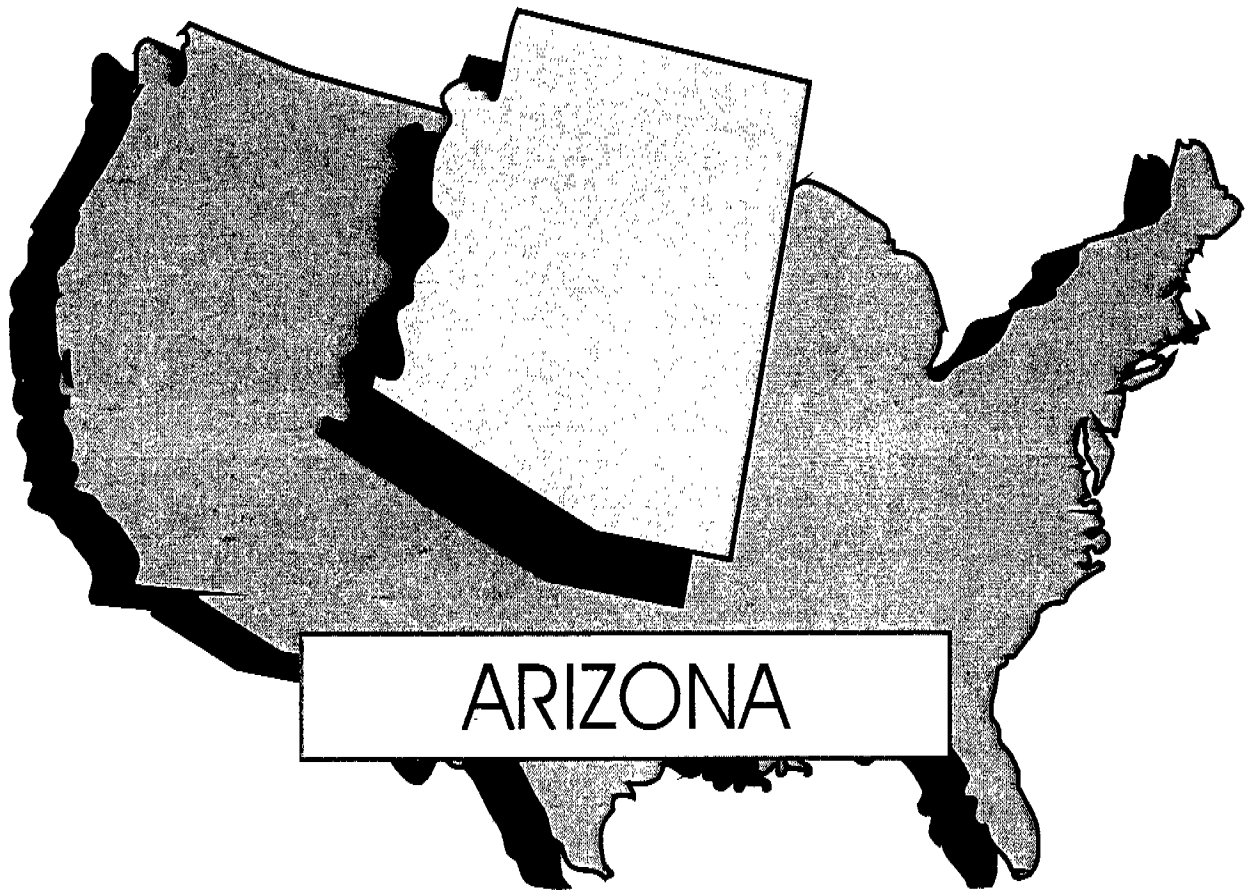
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TERRITORY

tw telecom of arizona llc provides intrastate telecommunications service to Customers within the State of Arizona. Service is provided by the Company in the service areas coinciding with the Local Exchange Access Areas defined by Incumbent Local Exchange Carriers in maps on file with the Commission, in effect and as amended from time to time. Areas are served subject to the availability of facilities and equipment are Phoenix, Tucson, Casa Grande, Nogales, Tempe, Sierra Vista and Yuma.



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SECTION 1 - TECHNICAL TERMS

1.1 Definitions

Certain terms used generally throughout this tariff are defined below:

Central Office: A facility within a telecommunications system where calls are switched and which contains all necessary equipment, operating arrangements and interface points for terminating and interconnecting facilities such as subscriber lines and interoffice trunks.

Competitive Telecommunications Service: Any telecommunications service where Customers of the service within the relevant market have or are likely to have reasonably available service alternatives.

Commission: The Arizona Corporation Commission.

Company: **tw telecom of arizona llc**, the issuer of this tariff.

Customer or Subscriber: The person, firm, corporation or other entity that orders, cancels, amends or uses service and is responsible for the payment of charges and compliance with the Company's tariffs and regulations.

Customer Premises Equipment (CPE): Terminal equipment connected to the Company's network and residing on Customer's premises.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

End User: Any person, firm, corporation or other entity that uses the Company's services under the provisions and regulations of this tariff.

ICB: Individual Case Basis.

LATA: Local Access and Transport Area. A geographic area established under the Modified Final Judgment entered by the U.S. District Court for the District of Columbia in Civil Action No. 82 - 0192, or any other geographic area designated as a LATA in the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4.

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SECTION 1 - TECHNICAL TERMS, (CONT'D.)

1.1 Definitions, (Cont'd.)

Local Exchange Area: One or more exchange areas wherein a basic exchange service Customer may make calls without incurring a message toll charge.

Local Exchange Service: The telecommunications service that provides a local dialtone, access line and local usage within an exchange or local calling area.

LEC: Local Exchange Carrier, a telecommunications company that provides local exchange service as one of the telecommunications services it offers to the public.

Off-Net Service: Service provided by the Company that is carried in part on the Company's network.

On-Net Service: Service provided by the Company that is carried entirely on the Company's network.

Rate: The maximum tariffed rate approved by the Commission, from which the competitive telecommunications service provided may be discounted to the total service long run incremental cost of providing the service.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the service order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute service commencement date.

Service Order: The request for services executed by the Customer and the Company in the format devised by the Company. The acceptance of a service order by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

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SECTION 1 - TECHNICAL TERMS, (CONT'D.)

1.1 Definitions, (Cont'd.)

Telecommunications Service: Any transmission of interactive switched and nonswitched signs, signals, writing, of any nature by wire, radio, lightwave or any other electromagnetic means (including access services), which originate and terminate in the state, and are offered to or for the public, or some portion thereof, for compensation.

VersiPak: Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs.

911 Service: A basic 911 system which consists of a telephone service that automatically connects a person dialing the single three-digit number 911 to an established public safety answering point through normal telephone service facilities. 911 service also refers to any enhancement of a basic 911 system.

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SECTION 2 - GENERAL REGULATIONS

2.1 Undertaking of the Company

The Company is a facilities-based common carrier providing telecommunications service in the State of Arizona.

The services, terms and conditions of this tariff are subject to the jurisdiction of the Arizona Corporation Commission.

Service is provided twenty-four hours per day, seven days a week.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.
- 2.2.2 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic affect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 The Customer may not assign or transfer its rights or obligations hereunder without the prior written consent of the Company, which shall not be unreasonably withheld or delayed. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Service is furnished on the condition that it will be used only for authorized and lawful purposes.
- 2.2.7 The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failures, acts of God, fire, flood, adverse weather conditions, cable cuts, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of eminent domain rights, war or civil unrest or disorder or any other causes beyond the Company's reasonable control ("Force Majeure Event").

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- 2.4.1 The liability of the Company for direct damages or personal injury caused by its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, moving, changing, termination, maintenance, repair, errors, omissions, delays, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.13.
- 2.4.2 In no event will Company be responsible for consequential damages or lost profits suffered by Customer.
- 2.4.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service which service or equipment is related to the Service supplied by the Company, but is not furnished by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.4 Liabilities of the Company, (Cont'd.)

2.4.4 The Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
- B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;
- C. All claims of any kind by Customer's end users; and
- D. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Company.

2.4.5 The Company will make no refund of over-payments by a Customer unless the claim for such overpayment has been submitted in accordance with Section 2.7.1 below.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.5 Equipment

- 2.5.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. The Customer is responsible for all costs incurred at its premises in connection with its use of Company's service including, but not limited to, personnel, wiring and electrical power. When such terminal equipment is used, the equipment shall comply on a continuing basis with technical specifications established by the Company. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer shall compensate the Company for such service call at the Company's then prevailing rates.
- 2.5.2 Other than the facilities, termination equipment or channel derivation equipment provided by the Customer, the Company will provide, install, and maintain, repair, operate and control any equipment, cable or facilities associated with or connected with its network. Unless otherwise provided, the Company is responsible for purchasing such equipment and such equipment remains the property of the Company. The Customer is responsible for any loss or damage to such equipment arising out of the negligent or willful act of the Customer or its agents, employees, or authorized users.
- 2.5.3 The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Installation and Termination

2.6.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates and charges specified in this tariff.

2.6.2 If the Customer wishes to delay the requested due date for commencement of service, the Customer must notify the Company, in writing, at least 72 hours prior to the original requested due date. The Customer shall pay the Company an Order Supplement Charge of \$30.00 and pay the Company for any third party charges incurred by the Company to meet the original due date prior to receipt of such notice. When accepting service, the Customer may not alter the completion date entered on the Service Acceptance form to delay the commencement of billing.

If the Customer cancels its order for service prior to the service due date, a Cancel Order Charge will apply.

Time of Cancellation

Cancel Order

Prior to completion of Design Layout Record

\$100.00 per Circuit

After completion of Design Layout Record, but prior to Firm Order Confirmation

\$250.00 per Circuit

After completion of Firm Order Confirmation, but prior to Plant Test Date

\$400.00 per Circuit plus TWTC expenses

After completion of Plan Test, but prior to Due Date

\$500.00 per Circuit plus TWTC expenses

2.6.3 The Company may terminate Service if the Customer's material breach of the service agreement is not corrected within thirty (30) days of written notice thereof. Termination for any reason shall not relieve the Customer of liability incurred prior to termination. If the Customer terminates Service(s) prior to the end of the term, the Customer's termination liability shall be 100% of the monthly recurring charges for the remaining term of the Service(s). The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove Service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Installation and Termination, (Cont'd.)

2.6.4 Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

2.6.5 The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such Charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

2 to 6 pair inside wire
Faceplates
RJ11C, RJ14C, RJ11W and RJ14W type station jacks
Staples, screws, nail, tape, connectors, etc.

2.6.6 The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

A. Inside Wire Installation Charge

Flat Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge. Inside wire installation charges will be determined on an individual case basis.

B. Inside Wire Maintenance Charge

A flat Inside Wire Maintenance Charge applies when a Customer requests wire and jack maintenance. Material is included in the Time and Materials Charge. Inside wire maintenance charges will be determined on an individual case basis.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Installation and Termination, (Cont'd.)

2.6.7 Modification of Service Order Charge

If the Customer requests a change in the service order after receipt of a firm order confirmation (excluding requests to expedite the due date as provided by Section 2.16 of this tariff), a Modification of Service Order will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the service order.

	<u>Maximum</u>
Per Modification of Service Order Charge	\$200.00

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations

2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company's Network. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of the Customer's communications equipment and/or network services which result in the placement of calls via the Company's Network. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

Billing for services begins on the date the Company notifies the Customer that service has been installed and tested by the Company and is available for the Customer's use ("Service Commencement Date"). Charges for Services, including applicable federal, state, and local taxes, will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and may be submitted online at <http://customers.twtelecom.com/disputes/> or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate.

Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.1 Payment Arrangements, (Cont'd.)

Charges for installations, service connections, moves, and rearrangements, and other engineering services performed by the Company, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.

2.7.2 Deposits

The Company reserves the right to require a deposit as a condition to the initial provision of Services or as a condition to the, (Cont'd.) provision of Services. Deposits will accrue interest at the rate of 6% per annum, or at such other rate established by the Commission.

2.7.3 Advance Payments

The Company reserves the right to require advance payment prior to performing.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.4 Taxes, Surcharges and Fees

The Company reserves the right to bill any and all applicable taxes and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; Gross Receipts Tax; and any taxes, surcharges, fees, charges or other payments, contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. As permitted by law, the Company will recover from its Customer any such charges assessed directly against the Company.

The Company reserves the right to bill the Arizona Universal Service Fund Surcharge at the rate established by the Commission.

2.7.5 Late Payment Charge and Cost of Collection

A late fee of 1.5% per month will be charged on any Company billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.7.6 Returned Item Charge

A charge of \$25.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by any bank or financial institution.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.8 Cancellation by Customer

Unless a Customer has purchased service under a term agreement plan, the service may be cancelled at any time by contacting the Company. The minimum service period for service not furnished under a terms plan for which monthly charges apply is thirty days. The Customer must provide proper identification when ordering or canceling service.

2.9 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier or by applicable interconnection agreements. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.10 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions and in accordance with the rates and regulations of the Arizona Corporation Commission. Unless otherwise stated, the Customer will be given five (5) day's written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- A. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- B. For the use of Company's service or other property for any purpose other than that described in the Customer's application for service.
- C. For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with the Company's regulations or failure to meet the Company's credit requirements. (See Section 2.7.2).
- D. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- E. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
- F. For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days' written notice, to the Customer, except in extreme cases.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.10 Refusal or Discontinuance by Company, (Cont'd.)

- G. Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- H. Without notice in the event of tampering with the equipment furnished and owned by the Company.
- I. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is dis, (Cont'd.) for fraudulent use of service, the Company, before restoring service, may require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.
- J. For failure of the Customer to make proper application for service.
- K. For Customer's breach of the contract for service between the Company and the Customer.
- L. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.11 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Customer shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.12 Tests, Pilots, Promotional Campaigns and Contents

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the Commission on not less than thirty (30) days notice.

2.13 Service Level Standards for Local Exchange Services

2.13.1 Service Level Standards

The Company offers the following service level standards for voice services:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.13 Service Level Standards for Local Exchange Services, (Cont'd.)

2.13.2 Credit Allowance for Interruption of Service

- A. The Company will credit the Customer as set forth below for interruptions in service which is provided entirely on the Company's network not due to the negligence of or non-compliance with the provisions of this tariff by the Customer, nor to the operations or malfunction of the facilities, power, or equipment provided by the Customer. A credit allowance will be made when an interruption occurs because of a failure of any component furnished and maintained by Company hereunder. The issuance of credits pursuant to this section shall be Customer's sole remedy for service interruption claims.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperable, but refuses to release it for testing and repair or does not provide the Company with access to the Customer's premises, it is considered impaired but not interrupted.
- C. The Customer must obtain a trouble ticket by calling 1-866-654-4630 for transport services, or 1-866-654-4624 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the interruption is determined solely by the date and time the trouble ticket was opened and closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the facility, service or circuit in question.
- D. For calculating allowances, every month is considered to have 30 days. A credit allowance is applied on a pro-rata basis and is dependent upon the length of the interruption. Only those facilities or services on the interrupted portion of the circuit will receive a credit.
- E. If two or more trouble tickets have been opened for a particular service in a 30-day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within thirty (30) days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.13 Service Level Standards for Local Exchange Services, (Cont'd.)

2.13.2 Credit Allowance for Interruption of Service

F. No credit allowance will be made for any interruption in service:

1. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
2. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
3. Due to any Force Majeure event circumstances or causes beyond the reasonable control of the Company;
4. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
5. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company or utilize another service provider;
6. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
7. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
8. That was not reported to the Company within thirty (30) days of the date that service was affected.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.13 Service Level Standards for Local Exchange Services, (Cont'd.)

2.13.2 Credit Allowance for Interruption of Service

G. Calculation of Credit for Service Interruption

The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Length of Interruption</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.14 Special Customer Arrangements

The Company may make special customer arrangements as provided by section 9.1 of this tariff.

2.15 Proprietary Information

2.15.1 All prices, terms, or conditions associated with any Service Contract entered into by the Customer are proprietary to the Company. The Customer may not use the Company's service mark, name or logo in connection with the Company's marketing of any service to end users, even where those services include a Service supplied by the Company.

2.16 Expedited Due Date Service

2.16.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval for the particular service, and the Company is able to comply, an Expedited Due Date Service charge will apply.

2.16.2 Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable.

Installation request sooner than the Company specified date but within the Company's standard service interval for the particular service	\$30.00
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Installation requested sooner than the Company-specified date and outside the Company's standard service interval for the particular service	\$250.00
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2.16.3 Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.17 Trouble Reporting

2.17.1 Trouble Ticket

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-866-654-4630 transport services, or 1-866-654-4624 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.17.2 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

	<u>Maximum</u>
Initial Time and Material Charge	\$150.00

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

	<u>Maximum</u>
Additional Time and Material Charge	\$100.00 per 30 minute increment

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.17 Trouble Reporting, (Cont'd.)

2.17.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

3. Trouble Isolation Charge (TIC)

When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to the Company facilities and/or network will result in no charge to the Customer.

A Customer is entitled to request Trouble Isolation via a Smart Jack Loop up with a result of no trouble found in the the Company network a maximum of 4 instances in any given 30 day period without the assessment of a TIC charge to the Customer. Each request in excess of the maximum 4 requests within 30 days at a single customer location shall result in a TIC charge. In addition, if the Customer requests additional assistance from Company personnel in isolating the trouble beyond the Smart Jack Loop-up Process a TIC Charge will apply for each such request.

	<u>Maximum</u>
Trouble Isolation Charge	\$150.00 per occurrence

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.17 Trouble Reporting, (Cont'd.)

2.17.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to TWTC, the Customer has been notified that no trouble is found in the TWTC facilities and/or network, the Customer may request that TWTC continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which TWTC personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

	<u>Maximum</u>
Optional Testing and Monitoring Charge	\$600.00 per occurrence

5. Dispatch Charge

The Dispatch Charge is a charge per premise visit or series of visits by a TWTC Field Technician to the Customer's premise for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

	<u>Maximum</u>
Dispatch Charge	\$50 per occurrence

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.18 Connection Charges

2.18.1 Description

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or different location; or (d) restoral of service after suspension or termination for nonpayment. Connection charges are listed with each service to which they apply.

2.18.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- C. The Company may from time to time waive or reduce the charge as part of a promotion.

2.19 Restoral Charge

2.19.1 Description

A restoration charge applies to the restoration of service and facilities suspended because of nonpayment as provided by Section 2.7 of this tariff or for any other reason and is payable at the time the restoration of the suspended service and facilities is arranged. The Customer must satisfy its past due balance and correct the deficiency which gave rise to the suspension (if other than nonpayment) prior to the restoration of service. In addition, the Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities.

2.19.2. Restoral Charge

Maximum Charge

\$67.50

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.20 Moves and Changes

2.20.1 Description

The Company alone may make changes in the location of its lines and equipment. When it is found that move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a charge for any move, add or change of a Company service. Move and Change are defined as follows:

A "Move" is defined as a change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges are listed with each service to which they apply.

A "Change" is defined as a revision, redesign or other provisioning change to existing services. A minimum switch configuration charge of \$50.00 shall apply to each change of service.

2.21 Due Date Change Charge

If the Customer requests a change in the due date of service (either to an earlier or later date), a Due Date Change Charge will apply.

Per Due Date Change Request	\$30.00 plus Company expenses
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.22 Order Cancellation Charge

If the Customer cancels its order for service prior to the service due date, a Cancel Order Charge will apply.

<u>Time of Cancellation</u>	<u>Cancel Order Charge</u>
Prior to completion of Design Layout Record	\$100.00 per circuit
After completion of Design Layout Record, but prior to Firm Order Confirmation	\$250.00 per circuit
After completion of Firm Order Confirmation but prior to Plant Test Date	\$400.00 per circuit plus Company expenses
After completion of Plant Test, but prior to Due Date	\$500.00 per circuit plus Company expenses

2.23 Applicable Law

This tariff is governed by the laws of the State of Arizona, without regard to its choice of laws provisions.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.24 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority

2.24.1 General

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

- B. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.24 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.24.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership
National Security Posture and U.S. Population Attack Warning
Public Health, Safety, and Maintenance of Law and Order
Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.24 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.24.2 TSP Request Process, (Cont'd.)

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.25.2.A. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.25.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.24 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.24.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.24 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.24.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.24 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.24.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.25 Customer Requested Suspension of Service

2.25.1 Description

Upon Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

2.25.2 Rates and Charges

<u>Period of Suspension</u>	<u>Charge</u>
First full or partial month	Regular Monthly Rate (no reduction)
Each additional month	One-half Regular Monthly Rate
(up to one year limit)	

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.26 Automatic Number Identification

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by tariff to any entity (ANI recipient) only under the following terms and conditions:

- 2.26.1 The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2.26.2 The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 2.26.3 The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- 2.26.4 The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those specified above, unless the ANI recipient obtains the Customer's prior written consent to such resale or disclosure.
- 2.26.5 Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.27 Government Emergency Telecommunications Service (GETS)

2.27.1 Reserved For Future Use

2.27.2 Reserved For Future Use

2.27.3 GETS Features

A. Alternate Carrier Routing (ACR)

Company does not provide GETS ACR functionality.

B. Calling Party Number (CPN)

Company does not provide GETS CPN functionality.

C. High Probability of Completion (HPC)

1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.
2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.27 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.27.3 GETS Features, (Cont'd.)

C. High Probability of Completion (HPC), (Cont'd.)

2. Continued

Calls processed through the HPC feature will be exempt from the following restrictive network management controls:

- a. Cancel To (CANT). CANT prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.
 - b. Cancel From (CANF) when set at less than 100%. CANF prevents a specified percentage of calls from overflowing a trunk group.
 - c. (SKIP) when set at less than 100%. SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.
 - d. Call Gap. Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.
 - e. Automatic Code Gap (ACG). ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.
3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.27 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.27.3 GETS Features, (Cont'd.)

C. High Probability of Completion (HPC), (Cont'd.)

4. Company will support the switch vendor's GETS HPC Feature Set requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.
5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).

2.27.4 Maintenance and Testing

- A. Company shall maintain TQ on all trunk groups specified by the GETS agreement between the Company and the federal government.
- B. Company will support GETS Standard Service Testing requirements.
- C. Company will support GETS Remote Service Verification Process (RSVP) testing requirements.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.27 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.27.5 Cancellation of Service

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

immediately stop work as specified in the notice;

execute no further subcontracts or orders for materials, services or facilities except to complete the, (Cont'd.) portion of the contract;

terminate all subcontracts to the extent related to work terminated;

settle all outstanding liabilities and termination settlement proposals;

transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;

complete performance of work not terminated;

protect property related to GETS service in which the federal government has an interest; and

submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.27 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.27.6 Rates and Charges

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge \$975.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge \$273.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

HPC Monthly Recurring Per Switch Charge \$45.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

HPC Service Change Charge \$225.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.27 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.27.6 Rates and Charges, (Cont'd.)

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge \$682.50

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge \$136.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge \$225.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge \$52.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge \$90.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP).

RSVP Service Change Charge \$30.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.28 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.28.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.28.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.28.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.28.4. The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.28.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.28.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.28.7 The Company does not offer GR303 protocol in connection with the Services.
- 2.28.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
- 2.28.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

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SECTION 3 - EXCHANGE SERVICE AREAS

Exchange Services are provided in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following rate centers in each specified metropolitan area.

EXCHANGEADDITIONAL EXCHANGES

Casa Grande

Casa Grande, Collidge, Eloy, Florence and Maricopa

Nogalis

Nogalis and Patagonia

Phoenix Metropolitan

Beardsley, Bethany, Black Canyon, Buckeye, Cactus, Cave Creek, Chandler, Circle City, Coldwater, Deer Valley, Foothills, Fort McDowell, Gilbert, Glendale, Greenway, Higley, Laveen, Litchfield Park, Maryvale, McClintock, Mesa, Midrivers, New River, Pecos, Peoria, Phoenix, Pinnacle Peak, Queen Creek, Rio Verde, Scottsdale, Shea, Sunnyslope, Sunrise, Superstition, Tempe, Thunderbird, Tolleson, Whitetanks; (Lake Pleasant, Granite Mountain, Saddleback, and South Lake Pleasant)

Sierra Vista

Sierra Vista, Bisbee, Douglas, Tombstone and (Elfrida)

Tempe

Tempe and Phoenix

Tucson

Tucson, Coronado, Green Valley, Marana, Robles, Tubac and Vail

Yuma

Yuma and Welton

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE

4.1 General

4.1.1 Business Network Switched Services provide a business Customer with a connection to the Company's switched telecommunications network which enables the Customer to:

- receive calls from other stations on the public switched telecommunications network;
- access the Company's local calling service;
- access toll free telecommunications service such as 800 NPA;
- access emergency services by dialing 9-1-1;
- utilize Telecommunications Relay Service, as needed; and
- access the service of providers of intraLATA and interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's carrier identification code.

4.1.2 Business Network Switched Services are provided via one or more channels terminated at the Customer's premises. Each channel corresponds to one or more voice grade telephonic communications channels that can be used to place or receive one call at a time.

4.1.3 Connection charges apply to all service on a one-time basis unless waived pursuant to this tariff.

4.1.4 To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

4.1.5 The Customer may select supplemental services and service features as described in Section 5 of this tariff. Supplemental services and features are available as permitted by facilities and equipment. Additional charges may apply.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)**4.1 General, (Cont'd.)**

4.1.6 Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 40 days written notice, recalculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

4.1.7 Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

4.1.8 The Company offers the following Business Network Switched Services:

Basic Business Line Service
Business Terminal Service
Analog Trunk Service
Voice T-1 Service
Foreign Exchange Services
Channel 12 Service
Complete Dynamic Service
Complete Lines/Trunks

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.2 Basic Business Line Service

4.2.1 Description

Basic Business Line Service provides a Customer with one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling service is available on a flat rate basis (one monthly charge regardless of call volume). Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

4.2.2 Maximum Rates and Charges

A. Maximum Rates and Charges for Non-IBL/VersiPak® Customers

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$33.75	\$32.70	\$31.73	\$31.05
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Move Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Change Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Restore Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50

B. Maximum Rates and Charges for Qualified IBL/VersiPak® Customers

		12	24	36	60
		<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge		\$55.50	\$50.25	\$45.00	\$40.50
Nonrecurring Charge		\$30.00	\$30.00	\$30.00	\$30.00
Move Charge		\$30.00	\$30.00	\$30.00	\$30.00
Change Charge		\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge		\$30.00	\$30.00	\$30.00	\$30.00

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.3 Business Terminal Services

4.3.1 Description

Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

4.3.2 Maximum Rates and Charges

A. Maximum Rates and Charges for Non-IBL / VersiPak® Customers

1. Business Terminal with Telephone Number (All Markets)

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$33.75	\$32.40	\$31.75	\$31.05
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Move Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Change Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50
Restore Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50

2. Business Terminal without Telephone Number (All Markets)

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$33.75	\$32.40	\$31.75	\$31.05
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Move Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Change Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50
Restore Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.3 Business Terminal Services

4.3.2 Maximum Rates and Charges, (Cont'd.)

B. Maximum Rates and Charges Qualified IBL / VersiPak® Customers

1. Business Terminal with Telephone Number (All Markets)

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$55.50	\$50.25	\$45.00	\$40.50
Nonrecurring Charge	\$67.50	\$67.50	\$67.50	\$67.50
Move Charge	\$67.50	\$67.50	\$67.50	\$67.50
Change Charge	\$67.50	\$67.50	\$67.50	\$67.50
Restore Charge	\$67.50	\$67.50	\$67.50	\$67.50

2. Business Terminal without Telephone Number (All Markets)

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$55.50	\$50.25	\$45.00	\$40.50
Nonrecurring Charge	\$67.50	\$67.50	\$67.50	\$67.50
Move Charge	\$67.50	\$67.50	\$67.50	\$67.50
Change Charge	\$67.50	\$67.50	\$67.50	\$67.50
Restore Charge	\$67.50	\$67.50	\$67.50	\$67.50

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.4 Analog Trunk Service

4.4.1 Description

Analog Trunk Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Analog Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers for additional charges as specified in Section 5.10. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog Trunk Service may be configured into a hunt group with other Company-provided Analog Trunks.

The Company will consider requests for large quantities of trunks, i.e. 101 or more, on an individual case basis only.

4.4.2 Maximum Rates and Charges

A. Maximum Rates and Charges for Non-IBL/VersiPak® Customers

1. Two-Way Service

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$51.98	\$49.43	\$46.88	\$46.88
Nonrecurring Charge	ICB	\$60.00	\$60.00	\$60.00	ICB
Move Charge	ICB	\$60.00	\$60.00	\$60.00	ICB
Change Charge	ICB	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	ICB	\$60.00	\$60.00	\$60.00	ICB

2. Rates and Charges for Inward and Outward Trunks will be determined on an individual case basis.

3. Analog Facility

This product is available only to qualified IBL / VersiPak® Customers.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.4 Analog Trunk Service, (Cont'd.)

4.4.2 Maximum Rates and Charges, (Cont'd.)

B. Maximum Rates and Charges for Qualified IBL/VersiPak® Customers

1. Inward, Outward and Two-Way Service

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$57.00	\$57.00	\$48.75	\$48.75
Nonrecurring Charge	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

2. Analog Facility

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$ 250.00	\$ 250.00	\$ 250.00	\$ 250.00
Nonrecurring Charge	\$1560.00	\$1560.00	\$1560.00	\$1560.00
Move Charge	\$1560.00	\$1560.00	\$1560.00	\$1560.00
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Restore Charge	\$1560.00	\$1560.00	\$1560.00	\$1560.00

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.5 Voice T-1 Service

4.5.1 Description

Voice T1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels and can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs. Customers can choose inward, outward or two-way directionality.

Customers who select the Company as their long distance provider for both interLATA and intraLATA calling or for intraLATA only will receive a monthly allowance of 5,000 long distance minutes of usage per Voice T1. Usage in excess of 5,000 will be billed at the regular tariffed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of 5,000 long distance minutes.

Service is available as equipment and facilities permit.

4.5.2 Maximum Rates and Charges

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	ICB	\$ 765.00	\$ 702.00	\$638.00	\$606.00
Nonrecurring Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00
Move Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00
Change Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00
Restore Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)**4.6 Foreign Exchange Services****4.6.1 Description**

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location. Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as PRIs or Trunks, pursuant to the applicable local tariff.

Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit. The dial plan (local calling) is associated with this "foreign" rate center.

The Company reserves the right in its discretion, upon thirty (30) days' notice to the Customer, to discontinue provision or increase the price of any Foreign Exchange Service in the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of Foreign Exchange Service change after the date of the Customer's Agreement. In the event that the Customer does not accept the Company's rate increase, the Customer may discontinue the affected Foreign Exchange Service without penalty upon thirty (30) days' notice to the Company. The Customer may be required to change its virtual telephone number(s) if the Company adds additional equipment, such as a Central Office, in its serving area and transfers NXX codes into the new equipment. The Company is unable to guarantee the completion of calls to the Foreign Exchange Service telephone number from exchanges other than the exchange with the which the telephone number is associated, even though the Customer in other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the foreign Exchange Service telephone number is associated.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.6 Foreign Exchange Services, (Cont'd.)

4.6.1 Description, (Cont'd.)

A. Business Expansion Service (BES)

Business Expansion Service (BES) is an inbound intraLATA only service.

In the event Customer orders BES, the Company reserves the right in its discretion, upon 30 days' notice to the Customer, to discontinue, provision or increase the price of any BES subject to this Agreement in the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of BES change after the date of this Agreement. In the event that the Customer does not accept the Company's rate increase, Customer may discontinue the affected BES without penalty upon 30 days' notice to the Company. The Customer may be required to change its virtual telephone number(s) if the Company adds additional equipment, such as a central office, in its serving area and transfers NXX codes into the new equipment. The Company is unable to guarantee the completion of calls to the BES telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the BES telephone number is associated.

B. Expanded Exchange Service (EES)

Expanded Exchange Service (EES) is a two way intraLATA only service.

The Company will include the EES telephone number, name and address in the appropriate 911 database; however, any calls to 911 using this EES facility may be routed to an incorrect 911 agency.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)**4.6 Foreign Exchange Services, (Cont'd.)****4.6.1 Description, (Cont'd.)****C. Intercity Switched Service (ISS)**

Intercity Switched Service (ISS) is a two way service.

ISS will not allow access to the appropriate 911 emergency system for the ordered ISS city (cities). The Customer must sign the Limitation of Service 911 Access Waiver. The long haul (intercity) transport is provided under separate contract with the Company.

D. One Reach

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service.

One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers for \$25.00 per rate center per month. If usage exceeds a DS1 equivalent (300k MOU per month) The Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.6 Foreign Exchange Services, (Cont'd.)

4.6.2 Maximum Rates and Charges

	BES	EES	ISS	One Reach
Local Access Service	See Section 4.2, 4.5 and 11.2	See Section 4.2, 4.5 and 11.2	See Section 4.2, 4.5 and 11.2	See Section 4.5 for Voice T1-PRIs
Foreign Exchange Premium Charge	\$100.00 MRC per rate center	\$31.25 MRC per Trunk \$31.25 MRC per Line \$31.25 MRC per Channel \$750.00 MRC per PRI	\$200 MRC per rate center (BES may be purchased in conjunction with ISS)	Local Reach: \$600.00 MRC per DS1 equivalent Virtual Reach: \$500.00 MRC per DS1 equivalent
Interoffice Transport Charge	N/A	N/A	Provided pursuant to Private Line Tariff tariffs or an ICB	Local Reach: \$150.00 MRC per DS1 equivalent Virtual Reach: \$500.00 MRC per DS1 equivalent
Individual Telephone Numbers	See Section 5.10	See Section 5.10	See Section 5.10	\$1.00 MRC \$5.00 NRC

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.7 Channel 12 Service

4.7.1 Description

Channel 12 Service is bundled service consisting of local exchange service with selected features, as defined below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet access. The Customer may opt for all channels to be voice applications.

Channel 12 Service is limited to Customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate, to total 24 channels per DS1/PRI access facility.

The Customer who purchases Channel 12 Service may select in any combination of line or trunk or PRI channels. PRI channels may not be combined with lines and trunks Listed below are the channel types options:

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.7 Channel 12 Service, (Cont'd.)

4.7.2 Maximum Rates and Charges

The Customer who selects line-based channels may order the following features at no additional charge (Included basic monthly fee): Additional supplemental services may be ordered pursuant to Section 5.

A. Channel 12 Integrated

DS1/PRI access facility base rate (includes up to <u>12 channels</u>) Tucson	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	Per Order Nonrecurring <u>Charge</u>
Initial Facility	\$1,024.00	\$922.00	\$872.00	\$500.00
Each Add'l Channel	\$54.00	\$54.00	\$54.00	\$500.00

B. Channel 12 Voice Only

DS1/PRI access facility base rate (includes up to <u>12 channels</u>) Tucson	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	Per Order Nonrecurring <u>Charge</u>
Initial Facility	\$1,024.00	\$922.00	\$872.00	\$500.00
Each Add'l Channel	\$54.00	\$54.00	\$54.00	\$500.00

4.7.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)**4.8 Complete Dynamic Service****4.8.1 Description**

Complete Dynamic Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as defined below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet access.

Complete Dynamic Service is limited to Customers served from a Company switch and a minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility. Service is limited to a maximum of 72 channels.

The Complete Dynamic Service Customer may select any combination of the following product types:

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer who selects line-based channels may order the following features at no additional charge (included in the basic monthly fee):

- Call Forward
- Call Transfer
- Call Waiting
- 3-Way Calling

- Voice Mail (1 box included)
- Fax Overflow (1 box included at no charge)

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.8 Complete Dynamic Service, (Cont'd.)

4.8.1 Description, (Cont'd.)

The Complete Dynamic Service Customer may purchase a Complete Dynamic Enhanced Feature Pack including any or all of the features listed below at a monthly charge per Line or Channel:

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Selective Call Rejection
- Call Hold
- Caller ID with Number
- Combined Caller ID
- Distinctive Ringing
- Fax Overflow (additional unit)
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Calling Number and Name Transmission

Complete Dynamic Service is available under 12 Month, 24 Month or 36 Month Term Agreements. Each commitment level has associated Monthly Recurring and Nonrecurring rates as specified below.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.8 Complete Dynamic Service, (Cont'd.)

4.8.2 Maximum Rates and Charges

- A. Business Exchange Lines, Trunks or PRI B Channels - Complete Dynamic (with DS1/PRI access facility) per line or trunk

	Monthly Recurring Charge			Nonrecurring Charge
	12	24	36	
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Per Order</u>
Tucson	\$100.00	\$100.00	\$100.00	\$500.00

- B. Enhanced Feature pack, per line/channel

	Monthly Recurring Charge			Nonrecurring Charge
	12	24	36	
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Per Order</u>
Tucson	\$25000	\$50.00	\$50.00	\$500.00

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)**4.9 Complete Lines/Trunks Service****4.9.1 Description**

Complete Lines/Trunks Service is a local exchange service offered to local end user Customers served from a Company switch who are also purchasing one of the following products: Complete Dynamic Service, Channel 12 Service or Voice T1 Service. Complete Lines/Trunks Service will be provisioned on either a DS0 or DS1 access facility basis, depending on the minimum and maximum line/trunk counts identified below. The Complete Lines/Trunks Customer is eligible to purchase the Complete Line/Trunk Enhanced Feature Pack as defined below. Additional optional features are available pursuant to Section 6. Toll services are provided pursuant to the Company's published tariffs and rate schedules.

The Complete Lines/Trunks Service Customer purchasing the service with a DS1 access facility may select any combination of the following product types. The Customer must select a minimum of 8 lines, trunks or channels.

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer who purchases Complete Lines/Trunks Service at a DS0 level may select one of the following product types. The Customer who selects over 7 lines or trunks will be provisioned at the DS1 facility level.

- Business Exchange Lines
- PBX DOD Trunks
- PBX Combination Trunks

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.9 Complete Lines/Trunks Service, (Cont'd.)

4.9.2 Complete Lines/Trunks Feature Pack

The Complete Lines/Trunks Feature Pack includes the following line-based features:

- Last Call Return
- Anonymous Call Rejection
- Automatic Recall
- Call Forward
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Combined Caller ID
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)**
- Calling Number and Name Transmission
- Remote Activation Call Forwarding
- 8/10 Number Speed Calling
- 30 Number Speed Calling
- Three Way Calling

** Only available on the DS1 product.

The Customer may purchase Complete Lines and Trunks Feature Pack at a monthly rate per line/trunk. Line-based features may only be provisioned on business exchange lines.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.9 Complete Lines/Trunks Service, (Cont'd.)

4.9.3 Maximum Rates and Charges

Complete Lines/Trunks is available under Month to Month, 12 Month, 24 Month or 36 Month Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

A. Nonrecurring Charges

	Month to Month	12 Months	24 Months	36 Months
Tucson	\$100.00	\$100.00	\$100.00	\$100.00

B. Monthly Recurring Charges

1. Complete Lines/Trunks (with DS1 access facility) per line or trunk

<u>Tucson</u>	Month to Month	12 Months	24 Months	36 Months
B Channel per Line/Trunk	\$100.00	\$100.00	\$100.00	\$100.00
D Channel per DS1 Acces Facility	\$250.00	\$250.00	\$250.00	\$250.00
Enhanced Feature Pack (per Line/Channel)	\$50.00	\$50.00	\$50.00	\$50.00

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SECTION 5 - SUPPLEMENTAL SERVICES**5.1 Business Features****5.1.1 General**

The features in this section are made available on an individual basis. All features are provided subject to availability. Features may not be available with all classes of service.

5.1.2 Description of Features**A. Three-Way Calling**

The Three-Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding – Busy automatically reroutes an incoming call to a Customer pre-designated number when the called number is busy.

Call Forwarding – Don't Answer automatically reroutes an incoming call to a Customer pre-designated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding – Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

C. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the original call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected).

E. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

F. Caller ID with Number Delivery

The caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call – including calls that aren't answered by the Customer. Caller ID service requires the use of specialized Customer Premises Equipment not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

G. Last Call Return

Last Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls. If the number dialed back is busy, Last Call Return continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free, the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

H. Calling Number Delivery (ISDN PRI and Digital Trunk Service)

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the Customer Premises Equipment required to use this feature.

I. Calling Number Transmission (ISDN PRI and Digital Trunk Service)

This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.2.

J. Calling Name Transmission (ISDN PRI and Digital Trunk Service)

This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict delivery through the use of Caller ID Blocking as described in 5.2.

K. E911 CPN Management (ISDN PRI Service)

This feature allows the Customer to send its station ANI information to the E911 PSAP during an emergency call.

L. CARE CPN Management (ISDN PRI Service)

Using this feature, the Company will transmit the Customer's station ANI information to the Customer's long distance provider.

M. Call by Call (ISDN PRI Service)

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRI service to avoid call blockage in either direction

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.2 Description of Features, (Cont'd.)

N. Caller ID Blocking

This service allows the Customer to restrict delivery of its name and number to the called party.

O. Additional Trunk Groups (ISDN PRI and Digital Trunk Service)

This feature allows the Customer to divide one facility into two or more trunk groups.

P. Customer Originated Trace

This feature allows the tracing of nuisance calls to a specific telephone number. Entering the specified dial code activates the tracing. The originating telephone number, outgoing trunk number or terminating number and the time and date are generated for each call.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Features, (Cont'd.)

5.1.3 Maximum Rates and Charges

<u>Feature</u>	<u>Maximum Monthly Recurring Charges</u>	<u>Maximum Nonrecurring Charge</u>
Three-Way Calling	\$5.40	\$10.00
Call Forwarding	\$7.05	\$10.00
- Busy		
- Don't Answer		
- Variable		
Call Waiting	\$10.05	\$10.00
Speed Calling		
- 8 Number List	\$4.05	\$10.00
- 30 Number List	\$6.75	\$10.00
Call Transfer	\$8.10	\$10.00
Caller ID with Number Delivery	\$10.05	\$10.00
Caller ID Blocking	\$0.00	\$10.00
Last Call Return	\$4.05	\$10.00
Calling Number Delivery	\$10.00	\$50.00
Calling Number Transmission	\$10.00	\$50.00
Calling Name Transmission	\$10.00	\$50.00
E911 CPN Management	ICB	ICB
CARE CPN Management	ICB	ICB
Call by Call	\$10.00	\$50.00
Additional Trunk Groups		
- Up to 3	\$10.00	\$10.00
- 4 or More	ICB	ICB
Customer Originated Trace	N/A	\$ 5.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)**5.2 Blocking Service****5.2.1 General**

Blocking Service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available. One, all or any combination may be selected.

- A. Call Blocking: 900, 971, 974, 976 and 700 NPA Blocking – allows the subscriber to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed.
- B. Toll Restriction: Toll Restriction (1+ and 0+ Blocking) provides the Customer a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all or any combination may be selected

- 1. "0+" restricts access to "0+" calls through the operator (intraLATA, interLATA, and international).
- 2. "1+" restricts access to 1+ calls (intraLATA, interLATA and international).
- 3. "IntraLATA 0+/1+" restricts access to intraLATA, interLATA and international.
- 4. "interLATA 0+/1+" restricts access to interLATA 0+/1+ calls only.
- 5. "01" restricts access to operator international calls only.
- 6. "011" restricts access to international direct dialed calls only.
- 7. "411" restricts calls to 411 directory assistance.
- 8. "555" restricts calls to NXX-555-1212 directory assistance.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.2 Blocking Service, (Cont'd.)

5.2.1 General, (Cont'd.)

- C. Billing Restriction: Billing Restriction provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following blocking options are available:

1. Third Number Billed
2. Collect Call

5.2.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

5.2.3 Maximum Rates and Charges

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an individual case basis.
- B. Recurring and Nonrecurring Charges

<u>Type of Blocking</u>	<u>Maximum Monthly Recurring Charges</u>	<u>Maximum Nonrecurring Charges</u>
Call blocking Business (up to 200 Lines)	\$3.50	\$7.50
Toll Restriction; Business (up to 200 Lines)	\$3.50	\$7.50
Billing Restriction: Business (up to 200 Lines)	\$3.50	\$7.50

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Listings

5.3.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used in listings. A listing may be rejected if it is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

5.3.2 Composition of Listings

A. Name

1. Business Service

- a. The following names may be included in business service listings:
The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- d. The name of any person associated with the Customer or joint user in the same business.
- e. The name of any person, firm or organization which Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Listings, (Cont'd.)

5.3.2 Composition of Listings, (Cont'd.)

A. Name, (Cont'd.)

1. Business Service, (Cont'd.)

- f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing, in the judgment of the Company, is not for advertising purposes.
- g. The name of a publication issued periodically by the Customer or joint user.
- h. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- i. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
- j. The name of a corporation which is the parent or a subsidiary of the Customer.
- k. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- l. The name of the Customer to a sharing arrangement.

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Listings, (Cont'd.)

5.3.2 Composition of Listings, (Cont'd.)

B. Designation, (Cont'd.)

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropractist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

C. Address

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the customer.

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5.3 Listings, (Cont'd.)

5.3.2 Composition of Listings, (Cont'd.)

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the Original line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the Original trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

5.3.3 Types of Listings

A. Main Listing

1. Main Standard Listing

A main standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory. The designation in the listing will be provided according to the rules in paragraph 5.3.2 above.

B. Premium Listings

1. Additional Listing

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing for an additional charge. Listings will not be accepted for the purpose of securing preferential publicity or position.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Listings, (Cont'd.)

5.3.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

3. Extra Listing Lines

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

4. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

5. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

6. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Listings, (Cont'd.)

5.3.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

7. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional directory listing. A Suite Listing may not be purchased as a standalone listing.

5.3.4 Free Listing

These listings are free:

One listing for each individual line service, auxiliary line or PBX system will be provided at no charge

5.3.5 Rates and Charges

- A. There is a monthly recurring and a onetime nonrecurring charge for premium listings. This charge takes effect as soon as the listing is shown in Directory Assistance Records. The maximum monthly rate for each individual listing is as follows:

<u>Type of Listing</u>	<u>Maximum Rate</u>	
	<u>Recurring</u>	<u>Nonrecurring</u>
Main Standard Listing Local Exchange	\$0.00	\$33.00
Main Standard Listing – Foreign Exchange	\$5.00	\$33.00
Additional Main Listing	\$0.00	\$ 7.50
Additional Listing	\$5.00	\$33.00
Extra Listing Lines	\$5.00	\$33.00
Alternate Call Listing	\$5.00	\$33.00
Alternate User Listing	\$5.00	\$33.00
Cross Reference Listing	\$5.00	\$33.00
Suite Listing	\$5.00	\$33.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Listings, (Cont'd.)

5.3.5 Rates and Charges, (Cont'd.)

B. Move and Change Charges

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	<u>Maximum Rate</u>
Move/Change Charge	\$15.00
Late Charge	\$75.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Non-Published Service

5.4.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

5.4.2 Regulations

- A. This service is subject to the rules and regulations for E911 service, where applicable.
- B. The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.
- C. When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.
- D. The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Non-Published Service, (Cont'd.)

5.4.3 Application of Rates

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location, if the Customer lives in a hotel, boarding house or club with listed service, or if the service is installed for a temporary period.

Other exceptions are:

- Public or semi-public service.
- Special reversed charge service.
- Foreign exchange service where the Customer is also furnished exchange service from the normal central office.
- Where the Customer has other listed service in the alphabetical directory for the territory in which the subscriber is located, provided the service is of the same class and in the same name.

5.4.4 Move and Change Charges

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

5.4.5 Maximum Rates and Charges

Monthly Recurring Charge	\$ 2.70
Nonrecurring Charge	\$33.00
Move / Change Charge	\$15.00
Late Charge	\$75.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.5 Non-Listed Service

5.5.1 Description

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

5.5.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.5 Non-Listed Service, (Cont'd.)

5.5.3 Application of Rates

There is a monthly charge for each non-listed service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Exceptions are:

- Public or semi-public service.
- Special reversed charge service.
- Foreign exchange service where the subscriber is also furnished exchange service from the normal central office.
- Where the Customer has other listed service in the alphabetical directory for the territory in which the Customer is located, provided the service is of the same class and in the same name.

5.5.4 Move and Change Charges

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

5.5.5 Maximum Rates and Charges

Monthly Recurring Charge	\$ 2.18
Nonrecurring Charge	\$33.00
Move / Change Charge	\$15.00
Late Charge	\$75.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.6 Information Service Provider NXX Access

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the incumbent Local Exchange Carrier. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section XXX for optional blocking service, which will prohibit the completion, and billing of unwanted ~~ISP calls~~ Customer service line.

5.7 Hunting

5.7.1 Description

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular and Universal Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed directory number and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed directory number and ends with the terminal prior to the called directory number.
- C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal directory number is dialed, circular hunting is used.

5.7.2 Maximum Rates and Charges

Monthly Recurring Charge, Per Line: \$ 2.00 ✓

Nonrecurring Connection Charge, Per Line: \$20.00 ✓

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Directory Assistance Service

5.8.1 General

A Customer may obtain assistance, for a charge, in determining telephone numbers within or outside the local calling area by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

For an additional charge, the operator can complete the call to the desired number. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance Operator, the Company's standard intraLATA toll per minute charges will apply.

5.8.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from coin telephones, including COCOTs.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory.

5.8.3 Maximum Rates

<u>Maximum Rate per Request</u>	<u>Maximum Charge per Request</u>
Directory Assistance	\$0.90
National Directory Assistance	\$0.90
Directory Assistance Call Completion	\$0.52

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.9 Operator Services

5.9.1 Description

Local and long distance calls may be completed or billed with live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local and long distance calls may be placed on a station to station basis or to a specified party (see Person-to-Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to the usage charges, an operator assistance charge applies to each call.

5.9.2 Rates

	<u>Maximum Charge Per Call</u>
Customer Dialed Calling Card	\$0.75
Operator Dialed Calling Card	\$1.28
Person-to-Person	\$5.25
Collect	\$1.95
Third Number Billed	\$1.95
All Other Operator Assistance	\$1.95

5.10 Individual Telephone Numbers

Customers may purchase Individual Telephone Numbers for use with Inward and Two-Way Trunks. This allows a PBX user to have incoming calls reach a specific end user without the assistance of an attendant. A DID trunk passes the called numbers last two or four digits to a PBX which through translations in the Customer's PBX connects the calls to a specific station. Use of individual telephone numbers may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

Monthly Recurring Charge, Per Number	\$0.67	✓
Nonrecurring Charge, Per Number	\$0.52	✓

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.11 Disaster Routing Service*

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk and/or ISDN PRI service.

Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths elected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

5.11.1 Rates and Charges

Charge Per Trunk Group Rerouted					
	Monthly	Nonrecurring	Move	Change	Restore
<u>1 Call Path</u>	<u>Recurring Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>
12 Month Term	\$75.00	\$375.00	\$375.00	\$75.00	\$375.00
24 Month Term	\$67.50	\$300.00	\$300.00	\$75.00	\$300.00
36 Month Term	\$60.00	\$225.00	\$225.00	\$75.00	\$225.00
60 Month Term	\$60.00	\$225.00	\$225.00	\$75.00	\$225.00
<u>Multiple Call Path</u>	<u>Monthly</u>	<u>Nonrecurring</u>	<u>Move</u>	<u>Change</u>	<u>Restore</u>
	<u>Recurring Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>
12 Month Term	\$97.50	\$375.00	\$375.00	\$75.00	\$375.00
24 Month Term	\$82.50	\$300.00	\$300.00	\$75.00	\$300.00
36 Month Term	\$75.00	\$225.00	\$225.00	\$75.00	\$225.00
60 Month Term	\$75.00	\$225.00	\$225.00	\$75.00	\$225.00

*This service is limited to the Company's Customers of record as of February 9, 2007.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.12 Emergency Reroute Service

5.12.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, Trunk and ISDN PRI Services.

The Customer may forward up to three numbers per request. Requests to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by the telephone from a person representing himself or her self to be an authorized representative of the of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for the Emergency Reroute Service for the period during which the service was affected.

5.12.2 Maximum Rates and Charges

	<u>Per Reroute Occurrence</u>
Nonrecurring Charge	\$750.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.13 Busy Verification and Interrupt Service

5.13.1 Description of Service

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

A Verification Charge will apply when the operator verifies that the line is busy with a call in progress, or the operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.13.2 Maximum Rates and Charges

Verification Charge, each request	\$4.50 /
Interrupt Charge, each request	\$9.50

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

Only one seven or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.14 N11 Dialing Service, (Cont'd.)

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

5.15 Automatic Reroute Service

5.15.1 Description

Automatic Reroute forwards incoming calls to an alternate location whenever the Company's switch does not detect a signal from the Customer's equipment. Automatic Reroute will not engage when the Company's switch is inoperable. Subject to the availability of equipment and facilities, Automatic Reroute is available on the Company's Voice T-1, VersiPak® IPRI and Analog Trunk Services.

Automatic Reroute is provisioned at the trunk group level. Incoming calls to any telephone numbers within that trunk group will forward to the alternate location. The number of call paths provisioned will be limited to the number of paths provisioned on the Customer's existing service. Similarly, the Company will not provision more call paths than the forwarding the location can accommodate. The Customer cannot set up two or more locations to reroute to each other in a closed circle location.

Automatic Reroute is not designed to be a full-time overflow option for the Customer. It is designed to be used only in true failure situations.

Usage charges apply to calls routed to an alternate location outside of the Customer's local calling area as provided in Section 7 of this Tariff.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.15 Automatic Reroute Service, (Cont'd.)

5.15.2 Maximum Rates and Charges

<u>Automatic Reroute</u>	Per Trunk Group Rerouted	
	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Recurring Charge</u>	<u>Charge</u>
Up to 6 Call Paths	\$ 20.00	\$200.00
Up to 12 Call Paths	\$ 40.00	\$200.00
Up to 18 Call Paths	\$ 60.00	\$200.00
Up to 24 Call Paths	\$ 80.00	\$200.00
Up to 30 Call Paths	\$100.00	\$200.00
Up to 36 Call Paths	\$120.00	\$200.00
Up to 42 Call Paths	\$140.00	\$200.00
Up to 48 Call Paths	\$160.00	\$200.00
Up to 54 Call Paths	\$180.00	\$200.00
Up to 60 Call Paths	\$200.00	\$200.00
Up to 66 Call Paths	\$220.00	\$200.00
Up to 72 Call Paths	\$240.00	\$200.00
Up to 78 Call Paths	\$260.00	\$200.00
Up to 84 Call Paths	\$280.00	\$200.00
Up to 90 Call Paths	\$300.00	\$200.00
Up to 96 Call Paths	\$320.00	\$200.00

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SECTION 6 - 911 SERVICES

6.1 Description

The Company provides 911 Service in compliance with and under the Terms and Conditions of the Enhanced 911 Act, Section 63-9D-1 et. seq., in effect, and as amended from time to time.

911 Service is a communication service whereby one or more Public Safety Answering Points (PSAPs) designated by the 911 Customer may receive telephone calls dialed to the telephone number 911. 911 Service includes network facilities necessary for the answering, transferring, and forced disconnect of emergency 911 calls originated by persons within the serving area.

6.2 Definitions

Automatic Location Identification (ALI) - A feature by which the name and address associated with the calling party's telephone number (identified by ANI feature) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Location Identification/Data Management System (ALI/DMS) - A computer data base used to create, store and update the data (e.g., Emergency Service Numbers, addresses, Customer names, etc.) required to provide the Selective routing and ALI features.

Automatic Number Identification (ANI) - A feature by which the calling party's telephone number is forwarded to the 911 Customer's premises equipment for display.

Diverse Routing - A method of deploying and office facilities using separate systems to provide 911 Service in case of facility or central office equipment failure.

Emergency Service Central Office (ESCO) Code - A code that identifies the originating End Office of a 911 call.

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.2 Definitions, (Cont'd.)

911 Control Office/Tandem - A central office which provides tandem switching of 911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing feature and certain maintenance functions for each PSAP.

911 Service Area - The geographic area in which the 911 Customer will answer all 911 calls and transfer, relay or dispatch appropriate emergency assistance.

911 Customer - The 911 Customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls.

911 Transport - Utilization of dedicated point-to-point circuits between an End Office or a Private Branch Exchange (PBX) and a 911 Control Office, a Control Office and a Public Safety Answering Point (PSAP) and/or a PSAP and a Node. 911 Transport is only to be used to transmit a telephone number (Automatic Number Identification Transport), a name and address (Automatic Location Identification Transport) or routing information (Selective Routing Transport) associated with a 911 call.

P.01 Grade of Service - Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the 911 system will encounter a busy condition.

Private Branch Exchange (PBX) Station - A telephone with a unique identifying number which is connected internally and directly to PBX.

Private Switch/Automatic Location Identification (PS/ALI) - PS/ALI means a service that enables either (1) automatic number identification or (2) automatic number identification and automatic location identification to be provided to a public safety answering point by 911 calls originating from station lines served by a private switch system that are directly accessible to and from the public switched network.

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions

Reverse Search of the Automatic Location Identification (ALI) Data Base - A query of the ALI data base initiated at the PSAP to electronically obtain the ALI data associated with a known telephone for purposes of handling an emergency call when that telephone is not directly connected to the PSAP.

6.3.1 This service is limited to the use of 911 as the universal emergency telephone number.

6.3.2 911 Service is furnished to the 911 Customer only for the purpose of receiving reports of a public safety nature from the public.

6.3.3 911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

6.3.4 The Company does not answer and forward 911 calls, but furnishes the use of its facilities to enable the 911 Customer's personnel to respond to such calls.

6.3.5 Reverse Search

- A. A PSAP may make a reverse search of information in the Automatic Location Identification (ALI/DMS) database when, in the judgement of the representative of the PSAP, an immediate response to the location of the caller or to the location of another telephone number reported by the caller is necessary because of an apparent emergency.
- B. A record shall be created by the telecommunications Local Exchange Company (LEC) or in the database that is searched at the time of the reverse search showing the date and time, the number searched, the PSAP, and, if feasible, the PSAP agent position from which the reverse search is initiated.
- C. No reverse search may be made unless the PSAP makes a record of the search and the circumstances requiring the search.
- D. The PSAP and the LEC shall each disclose, upon inquiring by a Customer, whether the Customer's line information in the ALI/DMS database has been searched within the three years prior to the inquiry.
- E. Reverse shall not be used for criminal or legal investigations or other non-emergency purposes.

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions, (Cont'd.)

- 6.3.6 911 Service is not subject to "temporary suspension," which refers to line service who may have been put on credit hold.
- 6.3.7 911 information consisting of the names, addresses, and telephone numbers of Company Customers whose listings are not published in directories or listed in directory assistance offices is confidential. Should a 911 Customer not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential Customer information.
- 6.3.8 The 911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the calling party's location may be furnished in connection with a call to 911.
- 6.3.9 Default Routing and End Office identification in the form of an Emergency Service Central Office (ESCO) code will be provided in lieu of Selective Routing and Automatic Number Identification (ANI) for 911 systems served from central offices not equipped to transmit ANI. Default Routing tables will be mutually negotiated between the Customers and the Company.
- 6.3.10 Reserved for Future Use
- 6.3.11 Reserved for Future Use

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions, (Cont'd.)

6.3.12 Reserved for Future Use

6.3.13 Reserved for Future Use

6.3.14 Reserved for Future Use

6.3.15 Reserved for Future Use

6.3.16 The Selective routing feature is provided, the following conditions define the Company's responsibilities for file management:

- A. Coordinate with the 911 Customer and other telephone companies (that are part of Company-provided system) to establish specific implementation schedules and roles for successful installation.
- B. Each telephone Company will receive one copy of the Master Street Address Guide (MSAG) file in the medium of their choice on a quarterly basis.
- C. The timing of any Company initiated MSAG changes impacting the 911 Customer or other telephone companies will be negotiated prior to implementation.

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions, (Cont'd.)

6.3.17 When the Automatic Location Identification (ALI) feature is provided, the following conditions define the Company's responsibilities for data base management:

- A. Coordinate the building and maintenance of the subscriber record (ALI) data base.
- B. When receiving data from other telephone companies, supply technical support for data transmission problems.
- C. Establish and implement with the 911 Customer the process for ongoing Automatic Number Identification/Automatic Location Identification (ANI/ALI) inquiries. Any ANI/ALI inquiries will be resolved within five business days of receipt.
- D. Provide other telephone companies a copy of their own subscriber records (ALI) data base file once a year for verification. Copies provided by The Company to other telephone Company's may only be used for 911 services.
- E. The Company will staff the data base operations with trained data base personnel until 5:00 p.m. local time each business day.
- F. Service order updates will be reflected in the 911 computers within one business day of posting an order completion to the Company's master Customer records data base.

6.3.18 The Company shall not be required to provide 911 Service to less than an entire Central Office Serving Area.

6.3.19 The rates charged for 911 Transport Service include normal Public Switched Telephone network monitoring of facilities to discover errors, defects, and malfunctions in the network, but do not include any additional monitoring. If available, at the request of the 911 Customer, the Company will provide additional inspection and monitoring of facilities for an additional charge. The 911 Customer and the Company shall promptly notify each other in the event the system is not functioning properly.

6.3.20 All 911 Customers must purchase facilities to maintain a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be required to connect each End Office in the 911 system to the 911 Control Office and/or to the Public Safety Answering Point (PSAP) Serving Central Office.

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions, (Cont'd.)

- 6.3.21 Where Company facilities permit, the 911 Customer can request route diversification and redundancy of any or all interoffice and/or local facility routes. Additional charges for any new construction and provisioning to provide route diversity at the Customer's request will be the responsibility of the 911 Customer and will be assessed on an individual case basis.
- 6.3.22 911 Service is offered subject to availability of facilities.
- 6.3.23 The Company will provide one type of 911 service per central office, either basic or enhanced, but not both.
- 6.3.24 In a Private Switch Automatic Location Identification Service (PS/ALI) application the Private Branch Exchange owner/operator must meet the following requirements:
- A. The PS/ALI Customer must indicate in writing that the 911 customer has been contacted and has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
 - B. The PS/ALI Customer shall provide a single point of contact to both the Company and the 911 Customer through who will be authorized to address issues of Emergency Service Number assignment or modifications to the Master Street Address Guide made necessary by the PS/ALI Customer's implementation.
 - C. Provide full seven-digit Automatic Number Identification (ANI) stations within the PBX. Identification may be for a station nearby the caller's phone to which a return call may be made from the public switched network.
 - D. PBX ANI multi frequency signaling must conform to the specifications outlined in Technical Publication 77338. The Company Enhanced 911 for Private Switch/Automatic Location Identification Service network Interface Specification.
 - E. Create, maintain and forward current telephone number and address data in the format specified by the Company's Communications Private/Switch Automatic Location Identification user's Manual at the time intervals mutually agreed upon by the Company and the PS/ALI Customer.

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions, (Cont'd.)

6.3.24 , (Cont'd.)

- F. Configure PBX to connect at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- G. Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than 911 telecommunications service. Misuse or abuse of the 911 PS/ALI trunk may result in disconnection of the service.
- H. Order a minimum of two dedicated 911 trunks to the 911 Control Office (Tandem) for each PBX.

6.4 911 Rates

	<u>Installation</u>	<u>MonthlyRate</u>
6.4.1 - 911 Transport Service Initial Installation and Hardware (Per line) Voice or Data	ICB	ICB
6.4.2 - Network Access Channel (per line)2-Wire	ICB	ICB
6.4.3 - Channel Performance, Voice Grade, Data Stream	ICB	ICB
6.4.4 - Transport Mileage, Charges per Mile	ICB	ICB
6.4.5 - Forced Disconnect	ICB	ICB
6.4.6 - Automatic Number Identification	ICB	ICB
6.4.7 - Automatic Location Identification (ALI) Per 100 Access Lines	ICB	ICB

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SECTION 7 - TOLL SERVICES

The Company offers interLATA and intraLATA toll services to its business Customers as specified in section 7.2 below.

7.1 Toll Blocking

Toll Blocking is an optional feature that permits a Customer to restrict access from its telephone lines or trunks to certain toll services. The following toll service blocking options are available at no charge to TWTC long distance business Customers.

<u>Blocking Option</u>	<u>Description</u>
O+	Restricts access to IntraLATA and InterLATA calls placed through the local operator
OO+	Restricts access to IntraLATA and InterLATA calls placed through the long distance operator
O1	Restricts access to operator assisted international calls
O+NPA+555	Restricts access to directory assistance. (Access to directory assistance will be permitted via 411 unless the Customer also requests 411 blocking.)
411	Restricts access to directory assistance. (Access to directory assistance will be permitted via O+NPA+555 unless the Customer also requests O+NPA+555 blocking.)
O11	Restricts access to all international direct dialed calls and all direct dialed calls to the following Caribbean countries: Anguilla; Bahamas; British Virgin Islands; Dominican Republic; Jamaica; Northern Marianas Islands; St. Vincent and Grenadines; Antigua/Barbuda; Barbados; Cayman Islands; Grenada; Midway/Wake Island; St. Kitts & Nevis Islands; Trinidad and Tobago; American Samoa; Bermuda; Dominica; Guam; Montserrat; St. Lucia; and Turks & Caicos. This option includes "O1" restriction for access to operator assisted international calling.

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.2 Intrastate Calling Services

7.2.1 Intrastate Long Distance Service

A. Description

Intrastate Long Distance Service is available to Customers who subscribe to the Company's local exchange service at a minimum of one location. The Intrastate Long Distance Service Customer may select the Company for both intraLATA and interLATA calling, or for interLATA-only calling.

A qualified Customer may also subscribe to Intrastate Long Distance Service at other service locations not served by the Company's local exchange service through either the local exchange service provided by another local exchange company ("Switchless") or through a dedicated long distance facility. If the Customer discontinues their Company-provided local exchange services such that the only remaining service is the Switchless location or dedicated long distance facility, the Company reserves the right to discontinue the Switchless and/or dedicated long distance facility service after thirty (30) days advance notice to the Customer.

The Intrastate Long Distance Service Customer may select a usage tier based on estimated usage for locations served by the Company. If the Customer fails to meet the usage requirements for the estimated usage tier, the Company will reassign the Customer to an appropriate tier.

Optional Toll Free Service is offered to Customers at both Company-provided and Switchless locations.

B. Timing of Calls

Each Intrastate Long Distance Service call is billed in six (6) second increments after an initial minimum call duration of six (6) seconds. Partial increments are rounded up to the next full increment on a per call basis.

C. Special Access

When the Customer uses a dedicated trunk group for Intrastate Long Distance service that is not combined with local services provided by the Company, additional charges apply for the Special Access Facility as listed below.

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.2 Intrastate Calling Services, (Cont'd.)

7.2.1 Intrastate Long Distance Service, (Cont'd.)

D. Account Codes

Account Codes are available to Intrastate Long Distance Service Customers at rates listed below. Rates vary based on whether the Customer location is served by Company-provided local service.

7.2.2 Calling Card Service

A. Description

Calling Card Service is provided to Customers for use when away from their established locations. The Company will issue to its Customer a Company Calling Card which will allow the Customer to place telephone calls and to re-originate calls, a feature which allows the Customer to place a new call without hanging up and re-dialing the 8XX access number. Access to the service is gained by dialing a Company-designated toll free access number (i.e, 8XX-NXX-XXXX) and then entering a Company-provided Personal Identification Number (PIN) and the called telephone number including the area code.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

B. Call Timing

Calling Card Service is usage sensitive and billed in six (6) second increments following a minimum initial billing period of eighteen (18) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes.

C. Terms of Service

The rates for Calling Card Service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current terms that it wishes to terminate the service.

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.2 Intrastate Calling Service, (Cont'd.)

7.2.2 Calling Card Service, (Cont'd.)

D. Liability for Calling Card Fraud

The Customer is liable for the unauthorized use of the Company's service obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.

The Customer's liability for unauthorized use shall not exceed the lesser of \$50.00 or the amount of services obtained by unauthorized use prior to notification to the Company. Notwithstanding the foregoing, in situations where the Company issues 10 or more calling cards to the Customer for use by its employees, the Company and the Customer may agree on the Customer's liability for unauthorized use on a case-by-case basis without regard to its subsection.

7.2.3 8XX (Toll Free) Service

A. Description

8XX (Toll Free) Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call.

B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this Tariff.

C. Terms of Service

The rates for 8XX (Toll Free) Service are based on volume and established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.2 Intrastate Calling Service, (Cont'd.)

7.2.4 Maximum Rates and Charges

A. Rates Applicable to Locations Served with Company-Provided Local Service

<u>Usage Tier</u>	<u>Rate Per Minute Outbound</u>	<u>Rate Per Minute Toll Free</u>
0-10,000	\$0.074	\$0.074
10,001 – 50,000	\$0.068	\$0.068
50,001 – 100,000	\$0.066	\$0.066
100,001 – 150,000	\$0.065	\$0.065
150,001 – 200,000	\$0.065	\$0.065
200,001 – 300,000	\$0.065	\$0.063
300,001 – 500,000	\$0.063	\$0.063
500,001 – 700,000	\$0.063	\$0.063
700,001 – 900,000	\$0.063	\$0.063
900,001 and over	\$0.063	\$0.063

B. Rates Applicable to Locations not Served with Company-Provided Local Service

Rates Per Minute Outbound or Toll Free	\$0.48
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C. Rates Applicable to All Locations for Calling Card Services

Rate Per Minute	\$0.338
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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.2 Intrastate Calling Service, (Cont'd.)

7.2.4 Maximum Rates and Charges, (Cont'd.)

D. Long Distance Facility

1. Digital Signal

Monthly Recurring Charge	\$412.50
Nonrecurring Charge	\$750.00
Move Charge	\$ 75.00
Change Charge	\$ 75.00
Restore Charge	\$ 75.00

2. PRI Signal

Monthly Recurring Charge	\$637.50
Nonrecurring Charge	\$750.00
Move Charge	\$ 75.00
Change Charge	\$ 75.00
Restore Charge	\$ 75.00

E. Account Codes

1. Rates Applicable to Locations Served with Company-Provided Local Service

	<u>Per Group of 100</u>
Monthly Recurring Charge	\$25.00
Nonrecurring Charge	\$50.00
Move/Change/Restore Charge	\$50.00

2. Rates Applicable to Locations not Served with Company-provided Local Service

	<u>Per Group of 100</u>
Monthly Recurring Charge	\$75.00
Nonrecurring Charge	\$75.00
Move/Change/Restore Charge	\$75.00

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.2 Intrastate Calling Service, (Cont'd.)

7.2.4 Maximum Rates and Charges, (Cont'd.)

E. Account Codes, (Cont'd.)

3. Feature Account Code Set of 100

Monthly Recurring Charge	\$25.00
Nonrecurring Charge	\$50.00
Move Charge	\$50.00
Change Charge	\$50.00
Restore Charge	\$50.00

4. Feature Account Code Set of 100 - Switchless

Monthly Recurring Charge	\$75.00
Nonrecurring Charge	\$75.00
Move Charge	\$75.00
Change Charge	\$75.00
Restore Charge	\$75.00

F. Digital Local Loop Charge

Monthly Recurring Charge	\$75.00
Nonrecurring Charge	\$75.00
Move Charge	\$75.00
Change Charge	\$75.00
Restore Charge	\$75.00

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.3 Pay Telephone Surcharge

7.3.1 General Description

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371) a per call charge is applicable to all calls that originate from any domestic pay telephone used to access the Company's services.

7.3.2 Pay Telephone Surcharge

A charge applies to each call originated from a pay telephone.

Maximum Per Call Charge: \$0.60

7.4 InterLATA Directory Assistance

7.4.1 Description

A directory assistance charge applies per operator request for assistance with a directory listing. The Customer may make three requests for a telephone number per call. The directory assistance charge applies regardless of whether the operator is able to supply the requested number. Directory assistance charges are not included in other usage charges.

7.4.2 Maximum Usage Charges

Per Call Usage Charge: \$1.70

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.5 Primary Interexchange Carrier Change Charge

7.5.1 General Description

Within the first 30 days of new service, a Customer may change its interLATA and/or intraLATA long distance carrier at no charge. After this thirty day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed.

7.5.2 Rates and Charges

	Maximum Charge
Primary InterLATA Interexchange Carrier Change	\$7.50
Primary IntraLATA Interexchange Carrier Change	\$7.50

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.6 Bolt on Buckets (BOBs) Long Distance Rate Plans

7.6.1 Description

Bolt on Buckets (BOBs) Long Distance Rate Plans are offered to new and renewing Customers of the Company's bundled packages of business line, trunk and ISDN services that include an initial toll usage allowance. The terms, conditions and rates for those services can be found in the local exchange tariffs. This Plan is restricted to Customers who have selected Company as their long distance toll provider of IntraLATA and InterLATA toll or InterLATA toll.

BOBs Long Distance Service applies both to inbound calls (i.e., calls originated via normal shared use facilities and terminated via the Customer's local exchange service access line) and outbound calls (i.e., calls originated by a Customer presubscribed to the Company's long distance service where the Customer dials 1+ the area code and number desired in order to complete the call). BOBs minutes are limited to domestic toll usage and exclude international, local, calling card and switchless traffic.

BOBs calls are billed in six (6) second increments with a minimum initial billing period of six (6) seconds.

The Customer may select BOBs of either 1000, 3000 or 5000 minute bundles for a flat monthly fee based on total estimated usage tiers. The Company reserves the right to reassign the Usage Tier for the Customer failing to meet usage tiers estimated volumes. The Customer may select any combination of bucket bundles. Usage beyond the minutes of use included in the bucket bundle will be billed at the BOB additional minute rate.

Unused minute may not be credited or carried over to the next month.

7.6.2 Rates and Charges

<u>BOBs</u>	<u>Usage Tier (Minutes of Use)</u>	<u>Monthly Recurring Charge</u>	<u>Rate per Add'l Intrastate Minute</u>	<u>Rate per Add'l Toll Free Minute</u>
1000	0-10,000	\$62.00	\$0.082	\$0.082
1000	10,001-50,000	\$62.00	\$0.080	\$0.080
3000	0-10,000	\$180.00	\$0.082	\$0.082
3000	10,001-50,000	\$180.00	\$0.080	\$0.048
5000	0-10,000	\$290.00	\$0.082	\$0.082
5000	10,001-50,000	\$290.00	\$0.080	\$0.080

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SECTION 8 - SPECIAL ARRANGEMENTS**8.1 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Upon notice to Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

8.2 Special Customer Arrangements

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this tariff, the Company may, at its option, provide the requested service under contract. Upon notice to Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

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SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.3 Service and Promotional Trials

8.3.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

8.3.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except to those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

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SECTION 8 - SPECIAL ARRANGEMENTS, (CONT'D.)**8.4 Negotiated Rates and Competitive Discounts**

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customers purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates for charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of network facilities; (4) the type of service; (5) the price of service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

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SECTION 9 – PROMOTIONAL OFFERINGS

The Company, from time to time, may make offerings of its services which may include waiving or reducing the charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

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SECTION 9 – PROMOTIONAL OFFERINGS, (CONT'D.)

9.1 Best Choice Promotion

One of the following two promotional options is available to new and existing Customers through March 30, 2002.

1. Customers who order VersiPak or Integrated Business Line Service and enter into a 24 month term agreement prior to March 30, 2002 will receive the service at the 36-month term rate.

Or

2. Customers who order Digital Trunk Service, ISDN PRI Two-Way Service or Basic Business Line Service prior to March 30, 2002 will receive the following discounted rate:

- Sign a contract for a 12 month term and get pricing at the 24 month term rate;
- Sign a contract for a 24 month term and get pricing at the 36 month term rate; or
- Sign a contract for a 36 month term and get pricing at the 60 month term rate.

This promotion is valid through March 30, 2002.

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SECTION 9 – PROMOTIONAL OFFERINGS, (CONT'D.)

9.2 Satisfaction Guarantee Promotion

This promotion is available to new and existing Customers who enter into a new term agreement with the Company of not less than 36 months and where capabilities exist for any of the following services:

Integrated Business Line, VersiPak, ISDN PRI Two-Way, Digital Trunks, Dedicated Internet Access T1, Dedicated Web Hosting, InterLATA Private Line T1 (off-net specifically excluded) or IntraLATA Private Line T1.

If the Customer is not satisfied with the Company's service and notifies the Company in writing within 90 days of inception of the applicable service, the Customer may cancel that service without incurring termination charges. The Company will reimburse the Customer up to \$750 per T-1 for the nonrecurring and/or access charges and/or long distance PIC charges the Customer incurred or will incur upon switching to another provider. Termination liability charges will be applied for cancellation of service after the first ninety (90) days of service.

This promotion is available to Customers who entered into a new term agreement as described above from December 1, 2001 through March 30, 2002.

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SECTION 9 – PROMOTIONAL OFFERINGS, (CONT'D.)

9.3 "Mission Possible" Promotion

The following "Mission Possible" promotion packages are available to local Customers who subscribe to the Company's Integrated Business Line or VersiPak service between April 4 and July 31, 2002. Service must be installed no later than August 30, 2002. Each package can include voice, Internet and toll service. The Customer may mix any combination of voice and Internet channels within each package. Voice channels can include business lines, trunks or any combination thereof. Customers must maintain the product channel minimums and maximums for their particular package throughout the contract term. Customers purchasing a Mission Possible promotion package will receive Combined Caller ID, Call Forwarding, Call Waiting and Hunting services at no extra charge. Additional charges may apply where service is provided on an Off-Net basis.

Flat Service Packages

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Max	36 Months	21 – 24	\$875
Mid	36 Months	16 – 20	\$775
Mini	36 Months	8 – 15	\$580

Measured Rate Service Packages

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Max	36 Months	21 – 24	\$820
Mid	36 Months	16 – 20	\$720
Mini	36 Months	8 – 15	\$520

Message Rate Service Packages

<u>Package</u>	<u>Term</u>	<u>Number of Channels</u>	<u>Monthly Recurring Charge</u>
Max	36 Months	21 – 24	\$820
Mid	36 Months	16 – 20	\$720
Mini	36 Months	8 – 15	\$520

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SECTION 9 – PROMOTIONAL OFFERINGS, (CONT'D.)

9.4 FlexCall Promotion

The following FlexCall long distance package is available to long distance Customers who subscribe to the Company's Integrated Business Line or VersiPak service between April 4 and July 31, 2002. Service must be installed no later than August 30, 2002. Only domestic long distance and toll free service are included in this promotion. If the Customer's usage exceeds the defined package minutes, a per minute rate will be charged for each additional minute. If the Customer does not use the entire amount of the packaged minutes, the monthly recurring charge remains the same. The unused minutes do not carry forward to the next month. Multiple packages may be combined. One package per customer location.

<u>Term (Months)</u>	<u>Package Minutes</u>	<u>Monthly Recurring Charge</u>	<u>Charge per Additional Minute</u>
24	3,000	\$150	\$0.050
36	3,000	\$145	\$0.048
24	8,000	\$385	\$0.048
36	8,000	\$370	\$0.046
24	13,000	\$600	\$0.046
36	13,000	\$580	\$0.045
24	18,000	\$800	\$0.044
36	18,000	\$770	\$0.043

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SECTION 9 – PROMOTIONAL OFFERINGS, (CONT'D.)

9.5 Jazz Up Your Network Promotion

9.5.1 Description

Customers who purchase VersiPak Mach2 or VersiPak Mach3 Service between March 11 and April 16, 2004, will receive an Apple mini iPOD (approximate retail value \$250). The following rules apply to this promotion:

- A. Promotion is available only to new and current end-user Customers. Wholesale customers and carriers are not eligible.
- B. All contracts must be executed by April 16, 2004.
- C. Termination liability (as described elsewhere in this tariff) applies for cancellation of service prior to the expiration of the contract term.
- D. Promotional offer is not available upon purchase of products not included in the promotion. This promotion is not valid in conjunction with any other **tw telecom of arizona llc** product promotions.
- E. Standard tariff rates apply to all service augmentations requested after the promotional period.
- F. Applicable taxes and surcharges will be billed at standard rates.

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SECTION 10 – GRANDFATHERED SERVICES

10.1 InterLATA Toll Services

10.1.1 TIGR InterLATA Service

A. Dedicated Service

The following services are available only to Customers of record as of September 14, 2002.

1. Maximum Rates and Charges

Monthly Volume (Minutes)	Term (Years)	Maximum Rate Per Minute
0 – 50,000	1	\$0.118
0 – 50,000	2	\$0.114
0 – 50,000	3 or More	\$0.110
50,001 – 100,000	1	\$0.110
50,001 – 100,000	2	\$0.106
50,001 – 100,000	3 or More	\$0.102
100,001 – 150,000	1	\$0.102
100,001 – 150,000	2	\$0.098
100,001 – 150,000	3 or More	\$0.094
150,001 or More	1	\$0.094
150,001 or More	2	\$0.090
150,001 or More	3 or More	\$0.086

B. Long Distance Access Facility

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Facility Charge	Recurring \$600.00	Nonrecurring \$1,000.00
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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.1 TIGR InterLATA Service, (Cont'd.)

C. Switched Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Rate PerMinute</u>
0 – 7,500	1	\$0.134
0 – 7,500	2	\$0.130
0 – 7,500	3 or More	\$0.126
7,501 – 15,000	1	\$0.126
7,501 – 15,000	2	\$0.122
7,501 – 15,000	3 or More	\$0.118
15,001 – 35,000	1	\$0.118
15,001 – 35,000	2	\$0.114
15,001 – 35,000	3 or More	\$0.110
35,001 – 75,000	1	\$0.110
35,001 – 75,000	2	\$0.106
35,001 – 75,000	3 or More	\$0.102
75,001 or More	1	\$0.102
75,001 or More	2	\$0.098
75,001 or More	3 or More	\$0.094

D. Switchless Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Term</u>	<u>Per Minute</u>
0 – 1 Year	\$0.220
2 Years	\$0.210
3 Years or More	\$0.200

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.1 TIGR InterLATA Service, (Cont'd.)

E. TIGR InterLATA Service for Integrated Business Line Customers

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Rate Per Minute</u>
0 – 10,000	2	\$0.122
0 – 10,000	3	\$0.118
0 – 10,000	5	\$0.114
10,001 – 20,000	2	\$0.114
10,001 – 20,000	3	\$0.110
10,001 – 20,000	5	\$0.106
20,001 or More	2	\$0.106
20,001 or More	3	\$0.102
20,001 or More	5	\$0.098

F. Dedicated Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Rate Per Minute</u>
50,000 - 100,000	2	\$0.066
50,000 - 100,000	3 or More	\$0.063
100,001 – 200,000	2	\$0.063
100,001 – 200,000	3 or More	\$0.060
200,001 or More	2	\$0.060
200,001 or More	3 or More	\$0.059

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.1 TIGR InterLATA Service, (Cont'd.)

F. Dedicated Service, (Cont'd.)

1. Maximum Rates and Charges, (Cont'd.)

Digital Signal Facility	<u>Maximum Charges</u>
Monthly Recurring Charge	\$412.50
Nonrecurring Charge	\$750.00
 PRI Signal Facility	
Monthly Recurring Charge	\$637.50
Nonrecurring Charge	\$750.00
Move Charge	\$ 75.00
Change Charge	\$ 75.00
Restore Charge	\$ 75.00
Expedite Fee	\$375.00
Order Cancellation Charge	\$375.00
Due Date Change Charge	\$ 45.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.1 TIGR InterLATA Service, (Cont'd.)

G. IBL FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges, (Cont'd.)

Monthly Packaged (Minutes)	Term Years	Maximum Monthly Recurring Charge	Maximum Charge for Additional Minutes of Use
3,000	2	\$ 256.00	\$0.092
3,000	3	\$ 247.00	\$0.089
3,000	5	\$ 238.00	\$0.086
8,000	2	\$ 660.00	\$0.089
8,000	3	\$ 636.00	\$0.086
8,000	5	\$ 612.00	\$0.083
13,000	2	\$1,033.00	\$0.086
13,000	3	\$ 994.00	\$0.083
13,000	5	\$ 955.00	\$0.080
18,000	2	\$1,377.00	\$0.083
18,000	3	\$1,323.00	\$0.080
18,000	5	\$1,269.00	\$0.077

- Packaged Minutes refer to intrastate and/or interstate minutes.
Does not include intraLATA calls.
- One Package per T-1.
- Package cannot be shared across multiple locations.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.1 TIGR InterLATA Service, (Cont'd.)

H. VersiPak FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Monthly Packaged (Minutes)	Term Years	Maximum Monthly Recurring Charge	Maximum Charge for Additional Minutes of Use
3,000	2	\$ 256.00	\$0.092
3,000	3	\$ 247.00	\$0.089
3,000	5	\$ 238.00	\$0.086
8,000	2	\$ 660.00	\$0.089
8,000	3	\$ 636.00	\$0.086
8,000	5	\$ 612.00	\$0.083
13,000	2	\$1,033.00	\$0.086
13,000	3	\$ 994.00	\$0.083
13,000	5	\$ 955.00	\$0.080
18,000	2	\$1,377.00	\$0.083
18,000	3	\$1,323.00	\$0.080
18,000	5	\$1,269.00	\$0.077

- Packaged Minutes refer to intrastate minutes.
Does not include intraLATA traffic.
- One package per T-1.
Cannot be shared across multiple locations.
- Packaged minutes can be shared across TWTC dial tone services at the same location.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.2 TIGR 8XX (Toll Free) Service

The following services are available only to Customers of record as of September 14, 2002.

A. Dedicated Service

1. Maximum Rates and Charges

Monthly Volume (Minutes)	Term (Years)	Maximum Rate Per Minute
0 – 50,000	1	\$0.118
0 – 50,000	2	\$0.114
0 – 50,000	3 or More	\$0.110
50,001 – 100,000	1	\$0.110
50,001 – 100,000	2	\$0.106
50,001 – 100,000	3 or More	\$0.102
100,001 – 150,000	1	\$0.102
100,001 – 150,000	2	\$0.098
100,001 – 150,000	3 or More	\$0.094
150,001 or More	1	\$0.094
150,001 or More	2	\$0.090
150,001 or More	3 or More	\$0.086

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.2 TIGR 8XX (Toll Free) Service, (Cont'd.)

B. Switched Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Volume</u>	<u>Term (Years)</u>	<u>Per Minute Rate</u>
0 – 7,500	1	\$0.134
0 – 7,500	2	\$0.130
0 – 7,500	3 or More	\$0.126
7,501 – 15,000	1	\$0.126
7,501 – 15,000	2	\$0.122
7,501 – 15,000	3 or More	\$0.118
15,001 – 35,000	1	\$0.118
15,001 – 35,000	2	\$0.114
15,001 – 35,000	3 or More	\$0.110
35,001 – 75,000	1	\$0.110
35,001 – 75,000	2	\$0.106
35,001 – 75,000	3 or More	\$0.102
75,001 or More	1	\$0.102
75,001 or More	2	\$0.098
75,001 or More	3 or More	\$0.094

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.2 TIGR 8XX (Toll Free) Service, (Cont'd.)

C. TIGR Switchless 8XX Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Term</u>	<u>Per Minute Rate</u>
0 – 1 Years	\$0.220
2 Years	\$0.210
3 or More Years	\$0.200

D. TIGR 8XX Rates for Integrated Business Line Customers

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Rate Per Minute</u>
0 – 10,000	2	\$0.122
0 – 10,000	3	\$0.118
0 – 10,000	5	\$0.114
10,001 – 20,000	2	\$0.114
10,001 – 20,000	3	\$0.110
10,001 – 20,000	5	\$0.106
20,001 or More	2	\$0.106
20,001 or More	3	\$0.102
20,001 or More	5	\$0.098

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.2 TIGR 8XX (Toll Free) Service, (Cont'd.)

E. Dedicated Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Maximum Rate Per Minute</u>
50,000 - 100,000	2	\$0.066
50,000 - 100,000	3 or More	\$0.063
100,001 – 200,000	2	\$0.063
100,001 – 200,000	3 or More	\$0.060
200,001 or More	2	\$0.060
200,001 or More	3 or More	\$0.059

<u>Digital Signal Facility</u>	<u>Maximum Charges</u>
Monthly Recurring Charge	\$412.50
Nonrecurring Charge	\$750.00

<u>PRI Signal Facility</u>	
Monthly Recurring Charge	\$637.50
Nonrecurring Charge	\$750.00
Move Charge	\$ 75.00
Change Charge	\$ 75.00
Restore Charge	\$ 75.00
Expedite Fee	\$375.00
Order Cancellation Charge	\$375.00
Due Date Change Charge	\$ 45.00

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SECTION 10 -- GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.2 TIGR 8XX (Toll Free) Service, (Cont'd.)

F. IBL FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Packaged (Minutes)</u>	<u>Term Years</u>	<u>Maximum Monthly Recurring Charge</u>	<u>Maximum Charge for Additional Minutes of Use</u>
3,000	2	\$ 256.00	\$0.092
3,000	3	\$ 247.00	\$0.089
3,000	5	\$ 238.00	\$0.086
8,000	2	\$ 660.00	\$0.089
8,000	3	\$ 636.00	\$0.086
8,000	5	\$ 612.00	\$0.083
13,000	2	\$1,033.00	\$0.086
13,000	3	\$ 994.00	\$0.083
13,000	5	\$ 955.00	\$0.080
18,000	2	\$1,377.00	\$0.083
18,000	3	\$1,323.00	\$0.080
18,000	5	\$1,269.00	\$0.077

- Packaged Minutes refer to intrastate and/or interstate minutes.
Does not include intraLATA calls.
- One Package per T-1.
- Package cannot be shared across multiple locations.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.2 TIGR 8XX (Toll Free) Service, (Cont'd.)

G. VersiPak FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Monthly Packaged (Minutes)</u>	<u>Term Years</u>	<u>Maximum Monthly Recurring Charge</u>	<u>Maximum Charge for Additional Minutes of Use</u>
3,000	2	\$ 256.00	\$0.092
3,000	3	\$ 247.00	\$0.089
3,000	5	\$ 238.00	\$0.086
8,000	2	\$ 660.00	\$0.089
8,000	3	\$ 636.00	\$0.086
8,000	5	\$ 612.00	\$0.083
13,000	2	\$1,033.00	\$0.086
13,000	3	\$ 994.00	\$0.083
13,000	5	\$ 955.00	\$0.080
18,000	2	\$1,377.00	\$0.083
18,000	3	\$1,323.00	\$0.080
18,000	5	\$1,269.00	\$0.077

- Packaged Minutes refer to intrastate minutes. Does not include intraLATA traffic.
- One package per T-1. Cannot be shared across multiple locations.
- Packaged minutes can be shared across TWTC dial tone services at the same location.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.1 InterLATA Toll Services, (Cont'd.)

10.1.3 TIGR Calling Card Service

The following services are available only to Customers of record as of October 24, 2003.

A. Maximum Rates and Charges

	<u>Per Minute</u>
1 Year	\$0.378
2 Year	\$0.350
3 Year	\$0.338

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.2 Integrated Business Line / VersiPak® Packages

These services are available only to Customers of record as of August 5, 2005.

10.2.1 Service Description

IBL and VersiPak® Packages bundle voice and Internet services with discounted pre-packaged long distance plans to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's IBL and VersiPak® minimum service requirements.

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels

Customers may order the Company's FlexCall packages for use in conjunction with the IBL and VersiPak® packages.

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Peak	24 Months	21 - 24	\$1,300.00	\$500.00
	36 Months	21 - 24	\$1,300.00	\$500.00
Ascent	24 Months	16 - 20	\$1,150.00	\$500.00
	36 Month	16 - 20	\$1,150.00	\$500.00
Base	24 Months	8 - 15	\$ 875.00	\$500.00
	36 Months	8 - 15	\$ 875.00	\$ 50.00
Move Charge			N/A	\$250.00
Change Charge			N/A	\$250.00
Restore Charge			N/A	\$250.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)**10.3 PBX Digital Trunk Service**

This service is available only to the Company's Customers of record as of January 26, 2006.

10.3.1 Description

Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

Each Digital PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers as set forth in Section 6.12 of this tariff. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Digital PBX Trunk Service may be configured into a hunt group with other Company-provided Digital PBX Trunks.

The Company will consider requests for large quantities of trunks, i.e. 101 or more, on an individual case basis only.

The Customer may select service features as described in this tariff. Features are available as permitted by facilities and equipment. Additional charges may apply.

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SECTION 10 -- GRANDFATHERED SERVICES, (CONT'D.)

10.3 PBX Digital Trunk Service, (Cont'd.)

This service is available only to the Company's Customers of record as of January 26, 2006.

10.3.2 Maximum Rates and Charges

A. Digital Facility

1. Phoenix	Maximum Charge	
	<u>Per Facility</u>	
Monthly Recurring Charge	\$	250.00
Nonrecurring Charge	\$	1,560.00
Move Charge	\$	1,560.00
Change Charge	\$	75.00
Restore Charge	\$	1,560.00
2. Tucson	Maximum Charge	
	<u>Per Facility</u>	
Monthly Recurring Charge	\$	250.00
Nonrecurring Charge	\$	1,560.00
Move Charge	\$	1,560.00
Change Charge	\$	75.00
Restore Charge	\$	1,560.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.3 PBX Digital Trunk Service, (Cont'd.)

This service is available only to the Company's Customers of record as of January 26, 2006.

10.3.2 Maximum Rates and Charges, (Cont'd.)

B. Digital Trunk Service - Inward, Outward and Two-Way

1. Phoenix

	Month to <u>Month</u>	12 Months <u>Term</u>	24 Months <u>Term</u>	36 Months <u>Term</u>	60 Months <u>Term</u>
Monthly Recurring	\$54.00	\$34.50	\$28.50	\$25.50	\$19.13
Nonrecurring Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00

2. Tucson

	Month to <u>Month</u>	12 Months <u>Term</u>	24 Months <u>Term</u>	36 Months <u>Term</u>	60 Months <u>Term</u>
Monthly Recurring	\$51.00	\$32.62	\$26.65	\$19.50	\$13.50
Nonrecurring Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.3 PBX Digital Trunk Service, (Cont'd.)

This service is available only to the Company's Customers of record as of January 26, 2006.

10.3.2 Maximum Rates and Charges, (Cont'd.)

C. Digital Trunk Service - IBL and VersiPak Customers - Inward and Outward Service

1. Phoenix

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$48.75	\$48.75	\$34.50	\$34.50
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$20.00	\$20.00	\$20.00	\$20.00

2. Tucson

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$48.75	\$48.75	\$34.50	\$34.50
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$20.00	\$20.00	\$20.00	\$20.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.4 Direct Inward Dial Service

This service is available only to the Company's Customers of record as of July 15, 2002.

10.4.1 Direct Inward Dial (DID) Service is available on Inward and Two-Way trunks as described in Sections 4.1.1 and 4.2.1 above.

10.4.2 Maximum Rates and Charges

DID Service Per Trunk	\$50.00	
DID Numbers	Monthly <u>Recurring</u>	Nonrecurring <u>Charge</u>
Initial Block of 10	\$2.25	\$15.00
Additional Block of 10	\$2.25	\$15.00
Initial Block of 100	\$22.50	\$150.00
Additional Block of 100	\$22.50	\$150.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service

This service is available only to the Company's Customers of record as of January 26, 2006.

10.5.1 Description of Service

- A. Primary Rate ISDN (PRI) Service Group allows the Customer to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers may be associated with Inward and Two-Way service for additional charges as set forth in Section 6.12 of this tariff.

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below if available.

- B. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified Internet Service Providers (ISPs) to connect suitably equipped ISDN Customer Premise Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for inbound traffic only.

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only directionality. Individual Telephone Numbers may be associated with IMPS applications for additional charges as specified in Section 6.12 of this tariff. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement.

For certified ISPs, high capacity PRIs are available on an individual case basis.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

This service is available only to the Company's Customers of record as of January 26, 2006.

10.5.2 Availability

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

10.5.3 Minimum Protection Criteria

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

10.5.4 Use of Service

- A. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.
- B. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.
- C. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

10.5.5 Limitations

- A. PRI is available only where facilities, equipment and operating conditions permit. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.
- B. A PRI Service Arrangement must be configured so as to avoid disruption of call completion in the PRI serving central office. The Company has the right upon notice to the Customers, to change arrangements to protect network integrity.
- C. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or from outside the PRI Serving Arrangement, or over the public switched network where SS7 signaling and/or 64Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.
- D. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.
- E. The Company reserves the right, in its sole discretion, and upon fifteen (15) days notice to the Customer, to discontinue provision, or increase or decrease the price of any PRI Service in the event the regulatory conditions affecting the Company's provision of PRI Service change after the Service date of the Customer. In the event the Customer does not accept the Company's rate change, the Customer may discontinue the affected PRI Service without penalty, upon fifteen (15) days written notice to the Company.
- F. Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, recalculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service without incurring termination liability.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

10.5.6 Connections

- A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.
- B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment or facilities provided by the Company.

10.5.7 PRI Group Descriptions

- A. There are three types of PRI Group services: Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.
- B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.
- C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

10.5.8 Types of PRI Group Services

A. Group 1

Provide twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The Original group of every PRI Serving Arrangements must be Group 1.

B. Group 2

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should be the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

C. Group 3

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3's may be associated with a Group 1 and included in a PRI Serving Arrangement.

10.5.9 PRI Service Features

The Customer may select service features as described in Section 6 of this tariff. Features are available as permitted by facilities and equipment. Additional charges may apply.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

10.5.10 Maximum Rates and Charges

A. Flat Primary Rate ISDN (PRI) Service

1. Phoenix

Maximum Nonrecurring Charges – Initial

ISDN PRI Group 1	\$2,000.00
ISDN PRI Group 2	\$2,000.00
ISDN PRI Group 3	\$2,000.00

Maximum Nonrecurring Charges - Each Additional

ISDN PRI Group 1	\$2,000.00
ISDN PRI Group 2	\$2,000.00
ISDN PRI Group 3	\$2,000.00

Maximum Recurring

<u>Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00

PRI Maximum Move and Change Charges

- Per Move	\$3,000.00
- Per Change	\$3,000.00
- Per Restoration	\$3,000.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

10.5.10 Maximum Rates and Charges, (Cont'd.)

A. Flat Primary Rate ISDN (PRI) Service, (Cont'd.)

2. Tucson

Maximum Nonrecurring Charges – Initial

ISDN PRI Group 1	\$2,000.00
ISDN PRI Group 2	\$2,000.00
ISDN PRI Group 3	\$2,000.00

Maximum Nonrecurring Charges - Each Additional

ISDN PRI Group 1	\$2,000.00
ISDN PRI Group 2	\$2,000.00
ISDN PRI Group 3	\$2,000.00

Maximum Recurring

<u>Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00

PRI Maximum Move and Change Charges

- Per Move	\$3,000.00
- Per Change	\$3,000.00
- Per Restoration	\$3,000.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

10.5.10 Maximum Rates and Charges, (Cont'd.)

B. Inbound Modem Pool Primary Rate ISDN (PRI) Service

1. Phoenix

Maximum Nonrecurring Charges – Initial

ISDN PRI IMPS Group 1	\$2,000.00
ISDN PRI IMPS Group 2	\$2,000.00
ISDN PRI IMPS Group 3	\$2,000.00

Maximum Nonrecurring Charges – Each Additional

ISDN PRI Group 1	\$2,000.00
ISDN PRI Group 2	\$2,000.00
ISDN PRI Group 3	\$2,000.00

Maximum Recurring

<u>Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00

PRI Maximum Move and Change Charges

- Per Move	\$2,000.00
- Per Change	\$2,000.00
- Per Restoration	\$2,000.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.5 Primary Rate ISDN (PRI) Service, (Cont'd.)

10.5.10 Maximum Rates and Charges, (Cont'd.)

B. Inbound Modem Pool Primary Rate ISDN (PRI) Service, (Cont'd.)

2. Tucson

Maximum Nonrecurring Charges – Initial

ISDN PRI IMPS Group 1	\$2,000.00
ISDN PRI IMPS Group 2	\$2,000.00
ISDN PRI IMPS Group 3	\$2,000.00

Maximum Nonrecurring Charges – Each Additional

ISDN PRI Group 1	\$2,000.00
ISDN PRI Group 2	\$2,000.00
ISDN PRI Group 3	\$2,000.00

Maximum Recurring

<u>Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00

PRI Maximum Move and Change Charges

- Per Move	\$2,000.00
- Per Change	\$2,000.00
- Per Restoration	\$2,000.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

Sections 10.6 through 10.23 are available only to Xspedius Communications, LLC's Customers of record as of July 2, 2007.

10.6 Audio Conference Calling

10.6.1 Description of Service

Audio Conference Calling service is an audio service that allows Customers to establish conference calls with individuals located at different sites. Customers may select among the following audioconferencing services when making a conference reservation:

800 Attended- Using the 800 Attended option, each participant to the conference enters into the conference meeting using their pre-assigned conference telephone number. 800 Attended provides a "live" conference operator who will enter each participant into the conference meeting.

800 Unattended- The 800 Unattended option is designed for experienced conference users who do not require a "live" conference operator to greet and enter participants into audioconferencing meetings. Under this option, each participant will dial into their scheduled Unattended call, receive an electronic voice greeting and prompt to enter their pass code into the telephone keypad to enter their conference meeting.

Dial Out- The Dial Out option is available for meetings that require a conference operator to "dial out" to meeting participants at a scheduled meeting time. The Dial Out participant list is either verbally given when the conference reservation is made or the Customer may fax the list of conference participants.

Local Meet Me Attended- Under the Local Meet Me Attended option, the participant, using a local DID number, dials into the conference meeting using a pre-assigned conference telephone number. Personal 800 numbers also can be used for those who schedule Local Meet Me Attended conferences. The participant will be greeted by a conference operator and each will be asked for the conference password. Additional security information can be requested by the operator such as the participant's name, or their employee number for high security conference meetings.

Local Unattended- Under the Local Unattended option, the participant, using a local DID number, dials into the conference meeting using a pre-assigned conference telephone number. Local Unattended is designed for Customers who are comfortable with audio conference meetings and do not require a "live" conference operator to greet and enter them into the conference call. Each participant will dial into their scheduled Unattended call, receive an electronic voice and prompt to enter the passcode into the telephone keypad to enter their conference meeting.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.6 Audio Conference Calling, (Cont'd.)

10.6.1 Description of Service, (Cont'd.)

Audio Conference Customer also may select among the following additional features:

Tape Recording
Transcription
Fax
Tape Copies

10.6.2 Billing Increments

Audio Conference Calls are billed in initial one (1) minute increments and additional periods of one (1) minute. All Audio Conference calls are rounded up to the next full minute.

10.6.3 Rates and Charges

800 Attended	\$.55 per minute
800 Unattended	\$.45 per minute
Dial Out	\$.55 per minute
Local Meet Me Unattended	\$.30 per minute
Local Unattended	\$.25 per minute

Features:

The charges listed below are in addition to those listed for Audio Conference Calling.

Tape Recording	\$12.00 per 90 minutes
Transcription	\$50.00 per transcription hour
Fax	\$0.50 per page
Tape Copies	\$10.00 per tape

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.7 Post-Paid Calling Card

10.7.1 Description of Service

Post-Paid Calling Card service enables Customers to make calls through the use of a long distance calling card. Charges incurred are billed to the Customer's Accounts.

10.7.2 Billing Increments

Post-Paid Calling Card calls are billed in initial one (1) minute increments and additional periods of one (1) minute. All Post-Paid Calling Cards are rounded up to the next full minute.

10.7.3 Rates

Per Minute: \$0.20

There is no service charge

10.8 1+ Long Distance

10.8.1 Description of Services

Xspedius Long Distance is a long distance message telephone service provided between points located within the state.

10.8.2 Billing Increments

All Xspedius Long Distance Calls are billed in initial six (6) second increments and additional periods of six (6) seconds.

10.8.3 Rates

	Peak	Off Peak
Initial 6 seconds	\$0.0099	\$0.0099
Additional 6 seconds:	\$0.0099	\$0.0099

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.9 Directory Assistance

10.9.1 Description of Service

Directory Assistance is a service which provides Customers with access to telephone number information. Customers will incur a directory assistance charge regardless of whether the requested telephone number is listed in the Company's database.

10.9.2 Billing Increments

All Xspedius Directory Assistance calls are billed on a per call basis.

10.9.3 Rates

Per Call \$0.8500

10.9.4 Toll Free Directory Assistance Listing

A Directory Assistance listing charge applies to all 800/888/877 numbers requesting Toll Free Directory Assistance Listing.

	Monthly Recurring Charge
Toll Free Directory Assistance Listing (each 800/888/777)	\$15.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.10 Toll Free Service

10.10.1 Description of Service

Toll Free Service is a inbound 800/888 switched voice product that provides XSPEDIUS customers with the capability to receive toll free calls from anywhere within the Continental U.S. including Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Features of this Toll Free Service include Area Code Blocking, 800/888 Number Portability, Toll-Free Directory assistance Listing.

Xspedius offers inbound Toll Free Access to its Customers. Rates for these services vary by specific service offering; and/or time of day, day of week, type of access, mileage, volume, term of commitment. In addition, the Company offers Toll Free directory assistance listing and other miscellaneous features to Customers of its services.

Services are provided for the origination of Toll Free telecommunications within the mainland United States, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Originating availability varies by service type and the Company reserves the right to limit its service origination to specific geographic areas.

All services are available 24 hours a day, seven days a week.

All rates are expressed in U.S. Dollars.

10.10.2 Service Availability

All Xspedius inbound Toll Free services are available to Customers in any area of the U.S. mainland served by an equal access central office. Calls can be placed from any location in the U.S. mainland, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

10.10.3 Billing Increments

Charges are based on intervals of a minimum of 6 seconds and 6 second increments thereof. Rounding to the next highest increment requires the application of Minimum Billed Call increments.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

11.10 Toll Free Service, (Cont'd.)

10.10.4 Rate Periods

Applicable rate periods (Peak and Off-Peak) are indicated below:

Peak Period: Monday through Friday, 8:00 AM to 5:00 PM*

Off-Peak Period: All days, 5:00 PM to 8:00 AM*, Saturday and Sunday, 8:00 AM to 5:00 PM*

For the following holidays the Off-Peak Rate Period rates apply, unless a lower rate would normally apply:

New Year's Day***

Labor Day**

Memorial Day**

Thanksgiving Day**

Independence Day***

Christmas Day***

10.10.5 Rates and Charges:

800/888/877 Switched Service	Peak	Off-Peak
Initial 6 seconds	\$0.0099	\$0.0099
Additional 6 seconds	\$0.0099	\$0.0099

Monthly Surcharge:
(Each 800/888/877 number ordered) \$1.00

*-All times are expressed as: To, but not including

** -As federally observed.

***When this holiday falls on a Sunday, the Holiday rate applies to calls placed on the following Monday. When this Holiday falls on a Saturday, the Holiday calling rate applies to calls placed the preceding Friday.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.11 Presubscribed Interexchange Carrier Charge (PICC)

The Telephone Company will recover the Presubscribed Interexchange Carrier Charge (PICC) through a flat-rated, monthly charge assessed per each local exchange service line or trunk. For end users (including resellers of Telephone Company-provided local exchange service) who have chosen a presubscribed interexchange carrier, the Telephone Company shall assess the PICC from the chosen intrastate interexchange carrier. The PICC will be based on a monthly snapshot of end user (or reseller) subscribers' accounts. For end users (including resellers of Telephone Company provided local exchange service) who have not chosen a presubscribed interexchange carrier, the Telephone Company shall collect the PICC directly from the end user (or reseller). The PICC will be applied to these end users' (or resellers') accounts based on the status of the presubscribed interexchange carrier information at the time of the end user's (or reseller's) billing period. No fractional debits or credits will be created.

Per Line, Trunk or Per T-1 Facility Rates

Single Line	\$0.00
Multiline Business	\$0.32
ISDN – PRI	\$1.60

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.12 Exchange Access Service Areas

Exchange Access Service Areas (EASA) are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Access Services bearing the following designations are provided in the following areas:

Market Serving Area*	Local Calling Area
TCSMAZDZDS0, TCSNAZCADS0, TCSNAZCODS0, TCSNAZCRDS0, TCSNAZEADS0, TCSNAZFWDS0, TCSNAZMADS1, TCSNAZMLRS2, TCSNAZNOCG0, TCSNAZNODS0, TCSNAZRNR1, TCSNAZSERS3, TCSNAZSODS0, TCSNAZSWDS0, TCSNAZTVDS0, TCSNAZWERS1, TCSNAZXGDS0,	Includes: 818, 825, 825, 393, 625, 648, 625, 648, 616, 682, 682, 682, 682, 682, 682, 822, 822, 398, 398, 206, 218, 228, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 318, 320, 320, 320, 321, 322, 323, 324, 325, 326, 327, 388, 410, 446, 469, 489, 512, 513, 519, 529, 531, 544, 546, 546, 546, 566, 570, 571, 573, 574, 575, 576, 577, 578, 579, 615, 617, 618, 620, 621, 622, 623, 624, 626, 628, 629, 663, 670, 690, 694, 695, 696, 712, 721, 722, 733, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 760, 770, 790, 791, 792, 793, 794, 795, 797, 798, 799, 806, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 903, 908, 917, 918, 218, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 318, 321, 322, 323, 324, 325, 326, 327, 410, 446, 469, 512, 513, 529, 544, 570, 571, 573, 574, 575, 576, 577, 578, 579, 617, 620, 621, 622, 623, 624, 626, 628, 629, 663, 670, 690, 694, 695, 696, 712, 721, 722, 733, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 760, 770, 790, 791, 792, 793, 794, 795, 797, 798, 799, 806, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 647, 762, 647, 762

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service

10.13.1 General

Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F. access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Exchange Access Services are offered:

Basic Local Exchange
Basic Exchange Analog Trunk Service
Basic Exchange Digital Trunk Service
DID Trunk Service

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.2 Basic Exchange Line Service

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines. Each Basic Line is provided with Touch Tone as a standard feature, which can be deleted at the Customer's option.

Basic Exchange Line Service is also available with various calling features and options. Additionally, customer wishing to purchase single calling features may order those desired as set forth below.

Basic Exchange Line Service Rates and Charges

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Basic Local Exchange Service, Per Trunk	\$50.00	\$29.50

10.13.3 PBX Trunk Service

Basic Exchange Trunk Service provides a Customer with a single, voice-grade, analog telephonic communications channel that can be used to place or receive one call at a time. Basic Exchange Analog Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Trunks. (Additional hunting charges will apply.)

PBX (Basic Exchange) Trunk Service Rates and Charges

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Basic Local Exchange Trunk Service		
DID PBX Trunk	\$95.54	\$74.65
DOD PBX Trunk	\$50.54	\$34.65
2Way PBX Trunk w/o DID	\$50.54	\$34.65
2Way PBX Trunk w/DID	\$95.54	\$74.65
2Way PBX Trunk (4 Wire)	\$59.40	\$69.75

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.4 Digital PBX Trunk Service

Digital PBX Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps that is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

Basic Trunks may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 4.8. The price shown below is based on the number of channels activated on the digital transport facility and upon the distance of the transport facility. The price shown below is based on the number of channels ordered and includes the price of transport, voice feature activation, Network Access Register charges and similar charges tariffed separately in other tariffs.

Digital PBX (Basic Exchange) Trunk Service^{††} Rates and Charges

<u>Digital PBX Trunk Pricing</u>	<u>Nonrecurring</u>	<u>Monthly</u>
Digital PBX Channel Charge	\$810.00	\$135.00
Digital DID PBX Trunk	\$80.10	\$67.00
Digital DOD PBX Trunk	\$35.10	\$27.00
Digital 2Way PBX Trunk w/DID	\$80.10	\$67.00
Digital 2Way PBX Trunk w/o DID	\$35.10	\$27.00

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.5 DID Trunk Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 11.13.3 and 11.13.4, respectively.

One DID Additive charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group

DID Trunk Service^{††} Rates and Charges

Nonrecurring and monthly recurring rates per DID Trunk, apply as follows:

<u>DID Trunk Service</u>	<u>Nonrecurring</u>	<u>Monthly Charge</u>
Each additional block of 20	\$18.00	\$2.50
DID trunk termination (inward/combo)	\$45.00	\$40.00
DID- Each Number, Non-sequential	\$0.90	\$0.14

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)**10.13 Exchange Access Service, (Cont'd.)****10.13.6 Hunt/Grouping Service**

Hunting Service is a combination of two or more trunks or individual lines connected to the central office so that incoming calls overflow to the next available trunk or line if that trunk or line is busy. The charge for Hunting Service on trunks and lines is in addition to the regular trunk or line rate and charged on a per-line/trunk basis.

Hunt/Grouping Service^{††} Rates and Charges

Nonrecurring	\$11.00
Recurring (monthly)	\$ 6.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.7 CLASS (Custom Local Area Signaling Service) Features

CLASS features are available to subscribers of Basic Business Exchange Line on an a la carte basis.

Automatic Callback - allows customer to automatically return the last incoming call (whether the call was answered or missed. If the number being called back is busy Automatic Callback will alert customer with a special ring when the line becomes clear.

Automatic Recall - automatically redials the telephone number of the last outgoing call. If the number being called back is busy Automatic Recall will alert customer with a special ring when the line becomes clear.

Call Block - provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Call Selector - provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

Call Tracing - enables the customer to initiate an automatic trace of the last call received.

Call Transfer - customer presses the flash hook, receives second dialtone and dials number existing call is to be transferred to. Customer may hang-up immediately or introduce call and then hang-up.

Caller ID Name Delivery - displays the name and number of the calling party on a special display telephone or display unit.

Caller ID Number Delivery - displays the number of the calling party on a special display telephone or display unit.

Directory Number Privacy - allows customer to prevent their name and number from appearing on the called party's Caller ID telephone or display unit. Privacy feature must be activated by customer on a call by call basis.

Preferred Call Forwarding - allows the customer to transfer up to six selected numbers to another telephone number.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.7 CLASS (Custom Local Area Signaling Service) Features, (Cont'd.)

CLASS (Custom Local Area Signaling Service) Features^{††} Rates and Charges

	<u>Nonrecurring</u>	<u>Monthly</u>
Anonymous Call Rejection	\$11.00	\$4.50
Automatic Call Back	\$11.00	\$2.70
Automatic Recall	\$11.00	\$3.15
Call Block	\$11.00	\$4.00
Call Selector	\$11.00	\$3.50
Call Tracing	\$11.00	\$6.00
Call Transfer	\$11.00	\$6.00
Caller ID Name Delivery	\$11.00	\$7.10
Caller ID Number Delivery	\$11.00	\$6.75
Directory Number Privacy	No Charge	No Charge
Preferred Call Forwarding	\$11.00	\$3.50

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.8 Business Custom Services (BCS)

Description:

Customers can choose from following custom services as additional features which can be added to Basic Business Line Exchange service on an *a la carte* basis.

Call Forwarding Variable - allows subscribers to redirect all incoming calls to another telephone number. This service uses a courtesy call so the customer can notify the party at the forward to number that calls are going to be redirected to their number.

Call Forwarding Busy Line - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (FirstLine) service when the customers line is busy.

Call Forwarding Don't Answer - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (FirstLine) service when the customers telephone is not answered within a specified amount of time.

Remote Activation of Call Forwarding - allows the customer to activate or deactivate Call Forwarding Variable from a telephone other than the one to which the service is assigned.

Remote Call Forwarding - automatically redirects all incoming calls to a customers number to a pre-designated number.

Call Waiting Terminating - alerts the customer to an incoming call while the line is in use. The service signals the customer with two separate tones or tone patterns. The customer is able to place the first party on hold while he/she takes the second call. The customer can switch back and forth between the two parties by flashing the switch hook.

Cancel Call Waiting - allows the customer to cancel the Call waiting feature on a call by call basis. This can be done before the customer places a call or during a conversation (if the customer also subscribes to Three Way Calling).

Three Way Conference Calling - allows customers to have a conference call with two other parties at different numbers. With this service the customer can initiate calls to both parties or add another party to an established call.

Speed Calling 30 - allows the subscriber to assign 1 or 2 digit dial codes for telephone numbers and/or access codes. Up to 30 codes can be assigned.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.8 Business Custom Services (BCS), (Cont'd.)

Business Custom Services (BCS)^{††} Rates and Charges

	<u>Nonrecurring</u>
All BCS Features	\$11.00
	<u>Monthly Recurring</u>
Call Forwarding Variable	\$4.80
Call Forwarding Busy Line	\$3.00
Call Forwarding Don't Answer	\$4.00
Call Forwarding Don't Answer/Busy Line	\$5.00
Remote Activation of CFV	\$4.00
Remote Call Forwarding	\$4.00
Call Waiting Terminating	\$7.50
Three Way Conference Calling	\$4.00
Speed Calling 30	\$4.50
3-Way Calling/Call Transfer	\$5.00
Hunting	\$6.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.9 ISDN/PRI

A. Description of Service

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DSI access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The basic channel structure for PRI is twenty three (23) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the customer's CPE to the Public Circuit Switched Network (e.g. outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI service is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service. Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface is the responsibility of the user for provisioning. XMC shall not be responsible if changes in any of the equipment, operations or procedures of XMC utilized in the provision of ISDN PRI service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network customers or for customers agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI services.

Telephone numbers transmitted via the Incoming Call Identification feature are intended solely for the use of the ISDN PRI service subscriber. Resale of this information is prohibited by this Tariff except the caller's numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.9 ISDN/PRI, (Cont'd.)

A. Description of Service, (Cont'd.)

Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DSI's over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation. When NFAS is selected, the customer will order one ISDN PRI service arrangement with 23 B channels and 1 D channel. Additional ISDN PRI service arrangements are ordered with 24 B channels. The D channel activated on the initial arrangement serves the additional ISDN PRI service arrangements. Up to nineteen ISDN PRI configured at 24B + 0D may be ordered in conjunction with one 23B + D ISDN PRI. If the customer desires, he/she may also request a back-up D channel with the NFAS option. It is recommended that additional D channels be provisioned in separate DSI arrangements.

1. Application of Rates

ISDN PRI service lines furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first miles and each additional mile for the airline distance measured between the customer's premises and the customer's Serving Wire Center. ISDN PRI service rates under any Term Payment Plan are exempt from XMC initiated changes for the payment period selected. Rates in effect at the time service is installed and/or of the service order application date, will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period at current rates or revert to current rates on a month-to-month basis. ISDN features are priced at a per channel rate unless otherwise specified.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)**10.13 Exchange Access Service, (Cont'd.)****10.13.9 ISDN/PRI, (Cont'd.)****A. Description of Service, (Cont'd.)****2. Service Components**

The customer may choose any number of channels, up to twenty-three per Primary Rate Interface, to be active with a corresponding number of services (e.g. inward/outward trunks, WATS Lines, 800 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

The required components of ISDN PRI service will be as follows:

Digital Loop Channels

Primary Rate Interface

Primary Rate B Channels

Call-by-Call / Integrated Service Access Feature Capability

Network Access and Usage Charges where applicable

Digital Loop Channels - Provides a four-wire access loop from the customer premises to the serving wire center. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe Format (ESF).

Interoffice Channels - Provides for the transmission facilities between XMC servicing wire centers with a LATA.

Primary Rate Interface - Provides multiplexing to support up to twenty-three (23) B channels at 64 Kbps and one D channel also at 64 Kbps. When Non-facility Associated Signaling (NFAS) is ordered, the PRI service can provide up to twenty-four (24) B channels at 64 Kbps.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.9 ISDN/PRI, (Cont'd.)

A. Description of Service, (Cont'd.)

2. Service Components, (Cont'd.)

Primary Rate B Channels - Provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps. Monthly rates for Primary Rate B Channels will be flat rate billing for all use of local exchange network. Voice calls may be completed to both ISDN and non-ISDN lines. Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated at 56 Kbps.

Call-by-Call / Integrated Service Access Feature Capability - Allows the customers to dynamically allocate the channels of the ISDN PRI service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may choose to subscribe to more services than channels and dynamically change the services in use.

3. Termination Liability

A Termination Liability charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number months remaining in the contract times the monthly rate provided under the contract. All end-user federal, state and local taxes and surcharges will be levied at existing tariff rates.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.9 ISDN/PRI, (Cont'd.)

B. Rates and Charges

ISDN/PRI ^{††} Rates		
Element	<u>Install</u>	<u>Monthly</u>
Primary Rate Interface		
PRI B Channels (per channel)		
Data Only	\$34.00	\$22.50
PRI B Channels (per channel)		
Voice Only	\$34.00	\$27.00
PRI Service (per DS1)	\$1700.00	\$495.00
Transport (per DSI)	\$800.00	\$135.00
Optional Features [No Pricing]		
Incoming Call Identification		
1-8 services		
9-15 services		
16 or more services		
DID Service		
DID Trunk Termination (inward)	\$45.00	\$40.00
First Block 20 DID Numbers	\$18.00	\$2.50
Service Establishment Charge	n/c	n/c

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.10 Payphone

10.13.10.1 Description of Service

- A. Product Definition - Access line service for Payphone Service Providers (PSPs) is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.
1. This access line service is provided on a flat rate basis.
 2. This access line service is provided for use with customer-provided noncoin-operated public telephones or customer-provided coin-operated public telephones.
 3. Completion of local message is provided by the Company.
 4. The subscriber shall be responsible for installation, maintenance and operation of customer-provided public telephones used in connection with this service.
 5. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
 6. The service is furnished pursuant to and on the condition that the PSP will adhere to all applicable regulations.
 7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to provisions of this tariff.
 8. This service is not subject to concessions.
 9. This service may not be suspended at a reduced rate.
 10. Access line service for customer-provided public telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.
 11. The access lines may include an optional screening feature to prevent the operator from allowing toll charges against the subscriber's line. The operator cannot perform coin collecting functions.
 12. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.
 13. Customer-provided public telephones may not be attached to other types of access lines, absent express approval of the Company.
 14. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.10 Payphone

10.13.10.1 Description of Service, (Cont'd.)

15. The following public service considerations are applicable to Customer-Provided Public Telephones:
 - a. All customer-owned instruments must be registered under Part 68 of the F.C.C. Regulation Program to be connected to the Exchange Network.
 - b. The instruments must be able to accommodate the hearing impaired and handicapped persons.
 - c. The instruments must be installed in compliance with the National Electrical Safety Code.
 - d. There shall be no charge to the end user for Directory Assistance calls dialed (1+411 and 1+555-1212) from a customer-provided public telephone.
 - e. Non-chargeable Operator, 911 and 800/888 numbers, must be able to be made without a coin deposit, and with no time limitation.
 - f. Emergency numbers, (Operator Assistance and 911) must be clearly posted at each instrument location
 - g. Procedures for obtaining a refund from the owner must be clearly posted at each instrument location.
 - h. The instrument must have any and all operating instructions posted thereon.
 - i. Coins must be returned by the instruments for any incomplete calls.
 - j. All repairs shall be performed on the instruments, with a reasonable amount of time, the responsibility of which is place upon the owner of the telephone.
 - k. A subscriber must order a separate public access line for each instrument installed and will be billed the tariffed rate for each such access line.
 - l. In order to protect the public access line user's right to privacy, the customer-provided instrument must be capable of disabling any extension telephone also on the line during the time the public telephone is in use.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.10 Payphone

10.13.10.1 Description of Service, (Cont'd.)

16. For customers subscribing to Caller ID, if the incoming call originates from a customer-provided public telephone, the name information transmitted will always be "Pay Phone".
17. The instrument must display information on the name, address and telephone number of the person or entity responsible for the payphone where callers can obtain assistance when problems occur with pay telephone service. PSPs shall provide and post on or near the payphone;
 - a. The name and phone number of the owner of the instrument
 - b. A cost free method for reporting complaints and obtaining refunds.
18. Access lines to this service must be dedicated with one line for each station and shall not be connected behind a PBX or other line concentration device.
19. PSPs that provide access to long-distance services shall:
 - a. Allow access to all certified long-distance carriers through 1-700, 1-800, 1-888, 1-950, 10XXX, or 101XXXX dialing. Access to the services of long distance carriers shall not be blocked or intercepted by PSP or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
 - b. Allow access to Company operators. All "0-" calls and "0+" local calls shall be directed to the incumbent local exchange company.. Such calls shall be routed to the network as dialed by the end user.
 - c. Not accept calling cards for billing purposes if they are unable to validate the call.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.10 Payphone

10.13.10.1 Description of Service, (Cont'd.)

B. Rates and Charges -

1. The Business Flat Rate service monthly rate for the exchange is applicable to PSP access exchange lines.
2. The subscriber is responsible for Directory Assistance service charges.
3. Directory Listings are not available for public telephone access lines.
4. Non-sent paid local calls will be charged to the end users plus the appropriate operator surcharges.
5. Non-sent paid calls into the Expanded Local Calling area (intraLATA) will be charged to the end user plus the appropriate operator surcharges.

C. Special Arrangements

Special Arrangements are available with the approval of the Company

D. Local Calling Area

The local calling area (LCA) is the area in which an end user can make calls and not pay for intraLATA or interLATA charges.

E. Billing

1. XMC will invoice the customer for one Basic Line Charge, one FCC EUCL charge, one Telecom Relay charge, one E911 charge, and any other applicable taxes and surcharges for each Basic PSP line.
2. XMC will invoice for all optional features and all IntraLATA toll usage, where appropriate.
3. Optional Billing Output (currently in testing phase): XMC can provide a customer's invoice on CD-ROM. Customer will be charged a one time setup fee and a monthly recurring charge. Customer may also be charged for any requested development changes to the CD-ROM format.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.13 Exchange Access Service, (Cont'd.)

10.13.10 Payphone

10.13.10.1 Description of Service, (Cont'd.)

F. Sales

1. Market Serving Area - The market serving area (MSA) will remain the same for both resale and retail. No sales of payphones which are outside the current MSA will be supported.
2. Dispute Resolution - Account Executives and General Managers will perform account management function and acts as direct interface with the PSP XMC Customer Care will not provide specialized support of PSPs.

11.10.10.2 Pay Phone^{††}

<u>Rates and Charges</u>	<u>Nonrecurring</u>	<u>MonthlyRecurring</u>
Pay Phone Flat Rate:		
Two-way Service with Touch Tone & International Block:	\$50.40	\$41.90
Outgoing with Touch Tone and International Call Block:	\$50.40	\$41.90
Options:		
Pay Phone Change Charge	\$24.75	\$0.00
Fraud Protection One-way Incoming line	\$13.50	\$0.00
Fraud Protection Outgoing, per line	\$13.50	\$2.25
Fraud Protection Incoming and Outgoing, per line	\$13.50	\$2.25

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.14 Exchange Access Optional Features

10.14.1 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number¹ in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the rates set forth in Section 11.14.2.

A. Directory Errors or Omissions

Consistent with this tariff, the Company's liability arising from any and all errors in, omissions or erroneous inclusions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the directory listing charges for such of the Customer's service as is affected during the period covered by the directory in which the error or omission occurs.

In the event of an error in or omission of a Customer directory listing from the Yellow Pages or White Pages, the Company shall, in addition to the refund, if any, and subject to the limitations provided herein, credit the Customer's basic business telephone charges, with the following credit during the service life of the directory in which the omission occurred:

Credit to Customer: \$1.00 per month

The Company shall not be liable for any act or omission of the Customer or any other company or companies with respect to errors in, omissions or erroneous inclusions of director listings.

¹ For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.14 Exchange Access Optional Features, (Cont'd.)

10.14.1 Directory Listings, (Cont'd.)

B. Rates and Charges

Directory Listings^{††} Rates

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Each Additional Listing	N/A	\$2.00
Non List Number	\$22.00	\$1.80
Non-Published Number	\$22.00	\$1.45

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.14 Exchange Access Optional Features, (Cont'd.)

10.14.2 Main Number Retention

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and Nonrecurring charges apply per retained number. Rates for retained numbers may vary from area to area.

A. Rates and Charges

Main Number Retention ^{††} Rates	<u>Non- Recurring</u>	<u>Monthly Recurring</u>
per retained number	n/c	n/c
per retained vanity number	n/c	n/c

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.14 Exchange Access Optional Features, (Cont'd.)

10.14.3 Authorization Codes

This option restricts calls from being made unless the correct authorization code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes. Two options are available

Provisioning Considerations: Option A: Local calling only/ no operated assisted calls/ No information services, restricts the following:

Operator O +

Operator 0 -

DDD 1+

1+900

1+976

976

IDDD 011+

1+555-1212

1+NPA-555-1212

Option B: No operated assisted calls and information services, restricts the following:

Operator O +

Operator 0 -

1+900

1+976

976

1+555-1212

1+NPA-555-1212

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.14 Exchange Access Optional Features, (Cont'd.)

10.14.3 Authorization Codes

A. Rates and Charges

Authorization Codes^{††}Nonrecurring

Authorization Codes

Option A	Business Line, ea.	\$27.50
Option A	PBX Trunk, ea.	\$27.50
Option B	Business Line, ea.	\$27.50
Option B	PBX Trunk, ea.	\$27.50

Monthly Recurring

Authorization Codes

Option A	Business Line, ea.	\$5.00
Option A	PBX Trunk, ea.	\$5.00
Option B	Business Line, ea.	\$5.00
Option B	PBX Trunk, ea.	\$5.00

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.14 Exchange Access Optional Features, (Cont'd.)

10.14.4 Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

A. Rates and Charges

Vanity Numbers^{††}Rates

Per Vanity Number

Nonrecurring

n/c

Monthly Recurring

n/c

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.15 Resold Local Exchange Service

10.15.1 Description & Rates

Resold Local Exchange Service is composed of the resale of services provided by other certificated Local Exchange Carriers. The services described in this tariff will be provided on a resold basis where XMC facilities-based service is not available.

Pricing for XMC services will be identical whether provided on a resold or facilities-basis, unless other wise specified and is contained herein.

XMC reserves the right to determine whether service will be provided on a resold or facilities-basis.

A. Basic Exchange Line Service ^{††}		
	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Basic Local - Exchange Service, Per Line	\$56.00	\$32.78
B. PBX (Basic Exchange) Trunk Service ^{††}		
	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Basic Local - Exchange Service, Per Line	\$56.00	\$38.20
C. Digital PBX (Basic Exchange) Trunk Service ^{††}		
	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Digital PBX Trunk Pricing		
Digital PBX Channel Charge	\$900.00	\$150.00
Digital PBX Trunk Charge	<u>\$39.00</u>	<u>\$30.00</u>

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.15 Resold Local Exchange Service, (Cont'd.)

10.15.1 Description & Rates, (Cont'd.)

D. DID Trunk Service^{††}

Nonrecurring and monthly recurring rates per DID Trunk, apply as follows:

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Each additional block of 20	\$20.00	\$3.00
DID trunk termination (inward/combo)	\$57.00	\$45.00
DID-Each Number, Non- sequential	\$1.00	\$0.15
DID – Block of 20 Numbers (1 st only)	\$20.00	\$3.00

E. Hunt/Grouping Service^{††}Pricing

Nonrecurring	\$13.00
Recurring (monthly)	\$3.00

F. CLASS (Custom Local Area Signaling Service) Features^{††}

	<u>Nonrecurring</u>	<u>Monthly</u>
Anonymous Call Rejection	\$11.00	\$4.50
Automatic Call Back	\$11.00	\$2.70
Automatic Recall	\$11.00	\$3.15
Call Block	\$13.00	\$4.50
Call Selector	\$11.00	\$3.50
Call Tracing	\$11.00	\$6.00
Call Transfer	\$13.00	\$6.00
Caller ID Name Delivery	\$13.00	\$7.95
Caller ID Number Delivery	\$13.00	\$7.50
Directory Number Privacy	No Charge	No Charge
Preferred Call Forwarding	\$11.00	\$3.50

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.15 Resold Local Exchange Service, (Cont'd.)

10.15.1 Description & Rates, (Cont'd.)

G. Business Custom Services (BCS) ^{††}

Features	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Call Forwarding Variable	\$13.00	\$4.80
Call Forwarding Busy Line	\$13.00	\$4.80
Call Forwarding Don't Answer	\$13.00	\$4.80
Call Forwarding Don't Answer/Busy Line	\$13.00	\$4.80
Remote Activation of CFV	\$11.00	\$4.00
Remote Call Forwarding	\$11.00	\$4.00
Call Waiting Terminating	\$13.00	\$7.50
Three Way Conference Calling	\$13.00	\$4.00
Speed Calling 30	\$13.00	\$4.50
3-Way Calling/Call Transfer	\$11.00	\$5.00
Hunting	\$13.00	\$3.00

H. ISDN/PRI^{††}

<u>Element</u>	<u>Install</u>	<u>Monthly</u>
<u>Primary Rate Interface</u>		
PRI B Channels (per channel) Data Only	\$39.00	\$30.00
PRI B Channels (per channel) Voice Only	\$39.00	\$30.00
PRI B Channels (per channel) Inward Only	\$39.00	\$30.00
PRI Service (per DSI)	\$2050.00	\$800.00
Transport (per DSI)	\$900.00	\$150.00
<u>Optional Features [No Pricing]</u>		
Incoming Call Identification		
1-8 services		
9-15 services		
16 or more services		
<u>DID Service</u>		
DID Trunk Termination (inward)	\$57.00	\$45.00
First Block 20 DID Numbers	\$20.00	\$3.00
<u>Service Establishment Charge</u>	n/c	n/c

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under c-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under c-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.15 Resold Local Exchange Service, (Cont'd.)

10.15.1 Description & Rates, (Cont'd.)

I. Directory Listings ^{††}			
		<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Each Additional Listing		N/A	\$5.00
Non List Number		\$22.00	\$1.80
Non-Published Number		\$22.00	\$1.45
J. Main Number Retention ^{††}			
<u>Rates</u>		<u>Non- Recurring</u>	<u>Monthly Recurring</u>
per retained number		n/c	n/c
per retained vanity number		n/c	n/c
K. Authorization Codes ^{††}			
<u>Nonrecurring</u>			
Authorization Codes			
Option A	Business Line, ea.		\$27.50
Option A	PBX Trunk, ea.		\$27.50
Option B	Business Line, ea.		\$27.50
Option B	PBX Trunk, ea.		\$27.50
<u>Monthly Recurring</u>			
Authorization Codes			
Option A	Business Line, ea.		\$5.00
Option A	PBX Trunk, ea.		\$5.00
Option B	Business Line, ea.		\$5.00
Option B	PBX Trunk, ea.		\$5.00
L. Vanity Numbers ^{††}			
<u>Rates</u>		<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Per Vanity Number		n/c	n/c

^{††} - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.16 Local Calling Service

10.16.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network² bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area.

- A. Basic Local Exchange Service - This calling service allows the Customer unlimited access to all other stations on the public switched telephone network within the customer's Basic Local Calling Area. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified below.

Market Serving Area	Local Calling Area
Tucson, AZ includes (NXXs): 232, 254, 255, 256, 260, 262, 265, 266, 268, 232, 222, 224, 241, 242, 243, 244, 245, 246, 247, 248, 272, 277, 282, 284, 727, 764, 765, 766, 767, 768, 841, 842, 843, 844, 845, 846, 848, 851, 853, 923, 924, 925, 237, 271, 275, 291, 292, 293, 294, 296, 298, 299, 323, 332, 830, 837, 855, 872, 875, 878, 880, 881, 883, 884, 888, 889	Includes: Tucson

² Except calls to other telephone companies' caller paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.17 IntraLATA Calling Service

10.17.1 Description

IntraLATA calling service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network³ bearing the designation of any central office exchanges, areas, and zones outside of the Customer's Basic Calling Area but within the same state and LATA.

10.17.2 Time Periods

Day, Evening and Night/Weekend rate periods are shown below. On holidays, Evening rates will apply unless a lower rate will normally apply.

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25)

Discounts apply equally and automatically to total charges for all messages with fractional amounts rounded to the nearest higher cent. Discounts do not apply to Customer dialed calling card, other station or person charges.

10.17.3 IntraLATA Calling Service^{††}

	<u>Rate for Initial 6 Second</u>	<u>Rate per Additional 6 Seconds</u>
Day	\$0.0099	\$0.0099
Night	\$0.0099	\$0.0099

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

³ Except calls to other telephone companies' caller paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.17 IntraLATA Calling Service, (Cont'd.)

10.17.4 Mobile Services Interconnection Rates^{††}:

Cost Element Per Minute Rate Per Conversation Minute	Access Rate Per Minute of Use n/c
Switching	\$0.033360
Transport (per mile bends)	
0-1	\$0.005820
Over 1-8	\$0.012100
Over 8-16	\$0.013500
Over 16-25	\$0.040200
Over 25-50	\$0.041700
Over 50-100	\$0.043600
Over 100	\$0.045700

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.18 Miscellaneous Services

10.18.1 Operator Services

A. Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines. Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Section 13. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified below will apply in addition to any applicable Operator charges.

B. Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or nonproprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then request the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.18 Miscellaneous Services, (Cont'd.)

10.18.1 Operator Services, (Cont'd.)

C. Rates and Charges

Operator Services^{††}

Note that usage charges and surcharges, busy line verification and interrupt, or directory assistance surcharges apply in addition to operator charges

Station-to-Station	\$1.30/call
Calling Card	\$0.50/call
3rd Number Billing	\$0.75/call
Collect Calls	\$0.75/call
Person-to-Person	\$3.50/call

^{††} Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.18 Miscellaneous Services, (Cont'd.)

10.18.2 Busy Line Verify and Line Interrupt Service

A. Description

Upon request of a calling party the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B. Regulations

1. A charge will apply when:
 - a. The operator verifies that the line is busy with a call in progress.
 - b. The operator verifies that the line is available for incoming calls.
 - c. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
2. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.
3. Business Verification and Interrupt Service is furnished where and to the extent that facilities permit.
4. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

C. Rates

Busy Line Verify and Busy Line Interrupt Service^{††}

Busy Line Verify Service (each request)	\$1.50
Busy Line Verify and Busy Line Interrupt Service (each request)	\$3.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.18 Miscellaneous Services, (Cont'd.)

10.18.3 Service Implementation

Absent a promotional offering, service implementation charges will apply to orders to change existing service.

Service Implementation Changes for Changing Existing Services^{††}

Nonrecurring	\$22.00 per service order
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10.18.4 Restoration of Services

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-established.

Restoration of Services^{††}

Nonrecurring per occasion	\$55.00
Charge per telephone number restored	n/c

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.18 Miscellaneous Services, (Cont'd.)

10.18.5 Access Recovery Charge

The Access Recovery Charge (ARC) is not a fixed monthly recurring charge. Rather, the ARC is a percentage of the customer bill based on the total amount spent on services, less any taxes, surcharges or other non-qualifying fees. This fee is used to offset increased Xspedius expenses. Specifically, the charge will recover the costs related to recent increases in our costs of gaining access to incumbent networks, decreases to the access rates we can collect from long distance carriers, and the ongoing cost of maintaining local number portability. Xspedius has eliminated the Local Number Portability charge as a separate line item. This fee is not a tax or charge imposed by a government entity. The ARC is calculated by application of a percentage to each customer's total monthly recurring charges for all services (MRC). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice.

<u>Customer Account MRC Total</u>	<u>Monthly Recurring ARC Percentage</u>
\$1000 + Accounts	1.1%
\$500 to \$999.99	3.1%
\$300 to \$499.99	5.1%
Under \$300 MRC	7.1%

10.18.6 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by an Xspedius employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):
The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Current Initial Time and Material Charge \$ 75.00 per 30 minute

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.18 Miscellaneous Services, (Cont'd.)

10.18.6 Time and Materials Charges, (Cont'd.)

A, Time and Materials Charge Elements, (Cont'd.)

2. Additional Time and Material Charge (ATM):

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Current Additional Time and Material Charge: \$50.00 per 30 minute increment

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.19 Special Arrangements

10.19.1 Special Construction

A. Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

1. Nonrecurring type charges;
2. recurring type charges;
3. termination liabilities; or
4. combinations thereof.

B. Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

1. The termination liability period is the estimated service life of the facilities provided.
2. The amount of the maximum termination liability is equal to the estimated amounts for:
 - a. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision,
 - (3) transportation, and
 - (4) rights-of-way;
 - b. license preparation, processing, and related fees;
 - c. tariff preparation, processing, and related fees;
 - d. cost of removal and restoration, where appropriate; and
 - e. any other identifiable costs related to the specially constructed or rearranged facilities.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.19 Special Arrangements, (Cont'd.)

10.19.1 Special Construction

- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.2(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in section 10.1.2(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

10.19.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

10.19.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce Nonrecurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.19 Special Arrangements, (Cont'd.)

10.19.4 Expedited Order

Expedite Charge: When placing an Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge. In the event that the Customer cancels an order subject to an expedited request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, an additional Expedite Charge will still apply, unless waived at the Company's discretion.

An Expedite Charge will not be applied to orders expedited for Company reasons, unless agreed to by the Customer.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will also apply. Additional charges imposed by the ILEC, above the listed tariff rate, will be charged to the Customer.

The Expedite Charge will apply on a per order, per occurrence basis, as specified in the rate section set forth below.

	Per order, Per occurrence
Expedite Order Charge	\$800.00*

* - In the event the ILEC rates charged to the company are higher than the listed rate, the rate charged to the customer will be equal to the ILEC's rates imposed on the Company.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.20 Inbound Direct Local Exchange Service

10.20.1 Description

Inbound Direct Local Exchange Service (Inbound Direct) provides basic local exchange customers with a single, voice grade analog channel which can be used to receive one call at a time only. All outbound calls will be blocked at the switch level. Inbound Direct may not be used for outbound service or to serve as a customer's primary service line. A minimum order of 10 lines must be purchased.

The Inbound Direct product will be configured provisioned and priced with the hunting feature included. The hunt feature automatically forwards incoming calls to available lines according to a preprogrammed sequence. With the Inbound Direct line, the lines will be placed in a circular hunt group so all lines will be hunted. Each line, including the last line, will include hunting.

Inbound Direct service applications may include remote database access, data transmission/reception, and inbound customer service. Basic exchange lines are provided with Inbound Direct to connect to customer provided modem or other data communication device for connection to the public switched telephone network.

10.20.2 Rates and Charges^{††}

Inbound Direct (Inbound only line + hunting) Tucson, AZ	Recurring per line, per Month \$28.50	Non-Recurring \$62.00
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^{††} - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's Local Service, Local Service Plus and Local ISDN services at the rate levels outlined under e-spire's Local Service, Local Service Plus and Local ISDN or other applicable services.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.20 Inbound Direct Local Exchange Service, (Cont'd.)

10.20.3 On-Network Pricing Discount

For customers with facilities residing on the XMC network, discounts of 5% to 25% may be available on an individual case basis.

10.20.4 Term Contract and Penalty

If the customer and the Company agree to a term (multi-month) contract, the customer is bound to fulfill all terms and conditions of the contract. If the customer wishes to cancel service with the Company prior to the expiration of the contract, the customer will be billed and obligated to pay the full value of the remainder of the contract the value of which will be based on remaining months 0-multiplied by the average of all prior monthly bills.

10.21 Optional Local Exchange Services

10.21.1 Customer Term Agreement

A. Description

XMC Customer Term Agreement (CTA) allows Customer to receive discounts on XMC products and services for local exchange or local toll (Local Services). These discounts will be applied to the following products and services:

- Business Exchange Service
- Analog PBX Trunk
 - DID
 - DOD
 - Combination
- Digital PBX Trunk
 - Digital Access Facility
 - DID
 - DOD
 - Combination
- ISDN
 - PRI Access Facility
 - ISDN B Channel

The published monthly recurring rates are set forth in Section 13 of this Tariff. Customers that sign up for service for a one (1) year term will receive a three percent (3%) discount from the published monthly recurring rates. Customers that sign up for service for a two (2) year term will receive a seven percent (7%) discount from the published monthly recurring rates. Customers that sign up for service for a three year term will receive a eleven percent (11%) discount from the published monthly recurring rates. The three preceding term options are subject to the termination liability charges.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.1 Customer Term Agreements, (Cont'd.)

B. Termination Fees

A termination liability charge will be applicable for service rate elements provided under a term payment plan, as described in this Tariff, that are disconnected prior to the end of the chosen service period. The termination liability charge is equal to the difference between XMC tariffed rates and the Term Plan rates, for the remainder of Term Agreement period. If at least six months remain under the Initial Term of the Term Plan, an additional cancellation fee of \$500.00 will be added to the early termination charges. The Customer shall be obligated to pay such fees within thirty (30) days of early termination of this Term Plan.

10.21.2 e.spire LOCAL SERVICE PLUS

e.spire LOCAL SERVICE PLUS is a total package offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on Xspedius facilities off its Tucson, Arizona switch. e.spire Local Service Plus is available under One, Two or Three Year Term Agreements. Each commitment level is available at the Monthly Recurring and Nonrecurring rates as specified in Section 13.

A. Product Components:

e.spire Local Service Plus service monthly fee includes Business Exchange Lines, Analog PBX Trunks, and Digital PBX Trunks. The customer may select a combination of the line components of up to 24 potential lines per T-1. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

Hunting	Call Forwarding
Call Waiting	Call Forwarding Busy
3 Way Calling	Call Forwarding Busy No Answer
Speed Dial 8	Call Forwarding Variable

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.2 e.spire LOCAL SERVICE PLUS, (Cont'd.)

A. Product Components, (Cont'd.)

Long Distance Service

Fixed Term Discounts apply to all XMC Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the XMC Arizona End-User Tariff, the XMC Arizona Interexchange Services Tariff and the XMC FCC No. 1 Interstate Services Tariff.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Fixed Term Discounts apply to all XMC Tariff Dial One rates as noted in the XMC Arizona Interexchange Services Tariff and the XMC FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

C. Expiration of Term Agreement

The customer must notify XMC, in writing, at least 30 days prior to the wxpiration of services to express their desired services beyond the selected Term Agreement. In lieu of written notification, the customer services will renew at the existing Term Agreement level. (i.e., a Two Year Term Agreement will renew to an additional Two Year Agreement.

D. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local Service Plus Term Payment Plan when service is cancelled prior to the end of the chosen Term Agreement. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty percent. The Customer is obligated to pay such charges within thirty (30) days of the date of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.2 e.spire LOCAL SERVICE PLUS, (Cont'd.)

E. e.spire LOCAL SERVICE PLUS Rates

<u>Length of Contract</u>	<u>Monthly</u>	<u>Nonrecurring</u>
One Year	\$800.00	\$1,250.00
Two Year	\$775.00	\$1,000.00
Three Year	\$725.00	\$ 750.00
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		<u>Monthly</u>
DID Trunk Termination		\$10.00
<u>DID Number:</u>		<u>Monthly</u>
1 st Block of 20 DID numbers		\$ 5.00
DID each additional block of 20 up to 500 numbers		\$ 2.50
DID 500 + each additional block of 100 numbers		\$50.00
<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Custom Calling Features		\$10.00
Anonymous Call Rejection	\$ 2.50	
Automatic Call Back	\$ 2.50	
Automatic Recall (per Occurrence)	\$ 2.50	
** Automatic Call Back (per occurrence)	\$ 0.75	
** Automatic Recall (per occurrence)	\$ 0.75	
Call Block	\$ 2.50	
Call Hold	\$ 2.50	
Call Pick Up	\$ 2.50	
Call Transfer	\$ 2.50	
Caller ID w/Name & Number	\$ 7.50	
Caller ID w/Number	\$ 5.00	
Code Restriction	\$ 2.50	
Distinctive Ringing	\$ 2.50	
Remote Activation of Call forward	\$ 2.50	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dialing 30	\$ 2.50	
XMC Auto Attendant (per mailbox)	\$ 7.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
XMC Fax Overflow	\$14.95	
XMC Voice Mail (per mailbox)	\$ 6.95	
XMC Voice Mail Pager Plus	\$ 9.95	

*Nonrecurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE PLUS.** Per occurrence rate applies when customer opts not to purchase the monthly rate.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.2 e.spire LOCAL SERVICE PLUS, (Cont'd.)

E. e.spire LOCAL SERVICE PLUS Rates, (Cont'd.)

<u>Ancillary Services</u>	
<u>Directory Listings, per listing</u>	<u>Monthly</u>
Single List - White page only	\$ 0.00
Non-listed	\$ 1.50
Non-published	\$ 3.00
Additional listing	\$ 5.00
Toll Free Directory Assistance listing	\$15.00
<u>Vanity Number</u>	<u>Monthly</u>
Vanity number, per number	\$10.00
<u>Operator Assisted Calling, per occurrence</u>	<u>Monthly</u>
Station to Station	\$1.30
Calling Card	\$0.50
3 rd Number	\$0.75
Collect Call	\$0.75
Person to Person	\$3.50
<u>Directory Assistance</u>	<u>Per Call</u>
Call Allowance	2 calls
Each additional Directory Assistance call	\$0.50
Call Completion	\$0.35
Long Distance Directory Assistance	\$1.99
Long Distance Directory Assistance with call completion	\$0.50
<u>Busy Line Verification</u>	<u>Per Request</u>
Verification Request	\$1.50
Emergency Interrupt Request (in addition to Verification Request)	\$3.00
<u>Moves/Adds/Changes (MACS)</u>	<u>One Time Nonrecurring</u>
Add Additional Lines or Trunks, per order	\$ 50.00
Add DID Trunk Termination, per order	\$ 50.00
Change to CSR, record purpose, per order	\$ 20.00
Add Additional Custom Calling Features, per order	\$ 10.00
Add XMC Auto Attendant	
(9 or fewer mailboxes)	\$50.00
(10 or more mailboxes)	\$95.00
Move Service Location, per order	Charges in Section 11.18.3 apply.
PIC Change, per line	\$ 5.00
Reconfiguration Charge, per order without customer premise visit.	\$ 50.00
Reconfiguration Charge, per order with customer premise visit.	\$250.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.3 e.spire LOCAL SERVICE

e.spire LOCAL SERVICE is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end users service customers originating on XMC facilities off its Tucson, Arizona switch. e-spire Local Service is available under Month to Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates.

A. Product Components:

Customers receiving e-spire Local Service may select Exchange lines and/or Trunks in a combination of their choice. e-spire Local Service offers two discount plans off e-spire Local Service tariffed monthly recurring line/trunk fees. Additional discounts are available when the Customer subscribes to XMC's Long Distance services for all lines, as noted below

Fixed Term Line/Trunk Discount

Plan A Discounts: Local switch service customers with out Xspedius Long Distance service.

<u>Term Length</u>	<u>Discount</u>
One Year	4 %
Two Year	5 %
Three Year	7 %

Plan B Discounts: Local switch service customers with Xspedius Long Distance service on all line/trunks.

<u>Term Length</u>	<u>Discount</u>
One Year	8 %
Two Year	10 %
Three Year	12 %

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.3 e.spire LOCAL SERVICE, (Cont'd.)

A. Product Components, (Cont'd.)

Long Distance Service:

XMC Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the XMC Arizona End-User Services Price List, the XMC Arizona Interexchange Services Tariff and the XMC FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

B. Expiration of Term Agreement

The customer must notify XMC, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will renew under the existing term agreement, i.e. a two year agreement will renew to an additional two year agreement.

C. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to: 1) the difference the tariffed monthly rates and the billed e-spire Local Service discounted monthly rates multiplied the number of expired months in the current term agreement, plus 2) the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.3 e.spire LOCAL SERVICE, (Cont'd.)

D. Competitive Features Program

Competitive Feature Program is an additional LOCAL SERVICE Feature which allows for a credit of the monthly recurring charges for the first three Optional Custom Calling Features ordered. There will be an additional credit of half the monthly recurring charge for the fourth and fifth Optional Custom Calling Features ordered. Competitive Feature Program will be billed as a monthly recurring line credit on the customer invoice. The Competitive Feature Program is available only on the following Optional Custom Calling Features:

Anonymous Call Rejection
Automatic Call Back
Call Block
Call Forward Busy
Call Hold
Distinctive Ring
Remote Call Forwarding
Automatic Recall

Three Way Calling
Call Forwarding No Answer
Call Transfer
Speed Dial 8
Speed Dial 30
Add'l Path Call Forward
Call Forwarding Variable
Call Waiting

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.3 e.spire LOCAL SERVICE, (Cont'd.)

E. LOCAL SERVICE Rates – Flat Rate Service

<u>Month to Month</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Business Exchange Lines 1 st line	\$29.00	\$50.00
Each additional line	\$29.00	\$15.00
PBX DOD Trunk	\$34.00	\$50.00
Each additional line	\$34.00	
PBX DID Trunk	\$34.00	\$50.00
Each additional line	\$34.00	\$15.00
PBX Combination Trunk	\$34.00	\$50.00
Each additional line	\$34.00	\$15.00
<u>DID Termination Charges:</u>		<u>Monthly</u>
DID Trunk Termination		\$15.00
<u>DID Number:</u>		<u>Monthly</u>
1 st Block of 20 DID numbers		\$ 5.00
DID each additional block of 20 up to 500 numbers		\$ 2.50
DID 500 + each additional block of 100 numbers		\$50.00
<u>Hunting Service:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Hunting	\$ 4.00	\$ 0.00
<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Custom Calling Features		\$10.00
Anonymous Call Rejection	\$ 3.00	
Automatic Call Back (per Occurrence)	\$ 0.75	
Automatic Recall (per Occurrence)	\$ 0.75	
Automatic Call Back	\$ 3.00	
Automatic Recall (per Occurrence)	\$ 3.00	
Call Block	\$ 3.00	
Call Forwarding	\$ 3.00	
Call Forwarding Busy	\$ 3.00	
Call Forwarding No Answer	\$ 3.00	
Call Forwarding Variable	\$ 3.00	
Call Hold	\$ 3.00	
Call Pick Up	\$ 3.00	
Call Transfer	\$ 3.00	
Call Trace	\$ 3.00	
Call Waiting	\$ 3.00	
Caller ID w/Name & Number	\$ 7.50	
Caller ID w/Number	\$ 5.00	

*Nonrecurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE.

** Per occurrence rate applies when customer opts not to purchase the monthly rate.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.3 e.spire LOCAL SERVICE, (Cont'd.)

E. LOCAL SERVICE Rates – Flat Rate Service, (Cont'd.)

<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Code Restriction	\$ 3.00	
Distinctive Ringing	\$ 3.00	
Remote Activation of Call forward	\$ 3.00	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 3.00	
Speed Dialing 30	\$ 3.00	
3 Way Calling	\$ 3.00	
Xspedius Auto Attendant (per mailbox)	\$ 7.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Xspedius Fax Overflow	\$14.95	
Xspedius Voice Mail (per mailbox)	\$ 6.95	
Xspedius Voice Mail Pager Plus	\$ 9.95	

Toll Free Service

	<u>Monthly</u>	<u>Nonrecurring</u>
Toll Free Number	\$ 1.00	\$ 0.00
Toll Free Directory Assistance Listing, per number	\$15.00	\$ 0.00
Fixed Term Discounts apply to all XMC Tariff Dial One rates as noted in the FCC No. 1 Interstate Services Tariff.		

One Year	12%
Two Year	15%
Three Year	20%

*Nonrecurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.3 e.spire LOCAL SERVICE, (Cont'd.)

E. LOCAL SERVICE Rates – Flat Rate Service, (Cont'd.)

Ancillary ServicesDirectory Listings, per listingMonthly

Single List - White page only

\$ 0.00

Non-listed

\$ 1.50

Non-published

\$ 3.00

Additional listing

\$ 5.00

Toll Free Directory Assistance listing

\$15.00

Vanity NumberMonthly

Vanity number, per number

\$10.00

Operator Assisted Calling, per occurrenceMonthly

Station to Station

\$1.30

Calling Card

\$0.50

3rd Number

\$0.75

Collect Call

\$0.75

Person to Person

\$3.50

Directory AssistancePer Call

Call Allowance

2 calls

Each additional Directory Assistance call

\$0.50

Call Completion

\$0.35

Long Distance Directory Assistance

\$1.99

Long Distance Directory Assistance with call completion

\$0.50

Busy Line VerificationPer Request

Verification Request

\$1.50

Emergency Interrupt Request (in addition to Verification Request)

\$3.00

Moves/Adds/Changes (MACS)One Time Nonrecurring

Add Additional Lines or Trunks, per order

\$ 50.00

Add DID Trunk Termination, per order

\$ 50.00

Change to CSR, record purpose, per order

\$ 20.00

Add Additional Custom Calling Features, per order

\$ 10.00

Add XSPEDIUS Auto Attendant

\$50.00 (9 or fewer mailboxes)

\$95.00 (10 or more mailboxes)

Move Service Location, per order

Installation Charges apply

PIC Change, per line

\$ 5.00

Reconfiguration Charge, per order without customer premise visit.

\$ 50.00

Reconfiguration Charge, per order with customer premise visit.

\$250.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.4 e-spire Local ISDN

e.spire LOCAL ISDN is a total package product offering consisting of Local services with optional Long Distance service, Toll Free service and custom calling features. This product is only available to local end user customers originating on Xspedius facilities off its Tucson, Arizona switch. Internet Service Providers (ISP) will receive inbound traffic only. Non-ISP customers will be provisioned for inbound and outbound traffic. The applicable rates for Outbound Calling for Non-ISP customers are specified in Section 13. Local ISDN is available under Month-To-Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates.

A. Expiration of Term Agreement

The customer must notify XMC, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will renew under the existing term agreement, i.e. a two year agreement will renew to an additional two year agreement.

B. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local ISDN term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.4 e-spire Local ISDN, (Cont'd.)

C. Local ISDN Rates and Charges

	<u>Monthly</u>	<u>Nonrecurring</u>
Month to Month		
ISDN PRI Access Facility, 23B+D Channels	\$1,050.00	\$1,250.00
<u>1 Year Term</u>		
ISDN PRI Access Facility, 23 B+D Channels	\$ 900.00	\$1,250.00
<u>2 Year Term</u>		
ISDN PRI Access Facility, 23 B+D Channels	\$ 750.00	\$1,000.00
<u>3 Year Term</u>		
ISDN PRI Access Facility, 23 B+D Channels	\$ 700.00	\$ 750.00
<u>DID Termination Charges:</u>	<u>Monthly</u>	
DID Trunk Termination, per Trunk Group	\$10.00	
<u>DID Number:</u>	<u>Monthly</u>	
1 st Block of 20 DID numbers	\$ 5.00	
DID each additional block of 20 up to 500 numbers	\$ 2.50	
DID 500 + each additional block of 100 numbers	\$50.00	
<u>Hunting Service:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Hunting	\$ 0.00	\$ 0.00
<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Caller ID w/Name & Number	\$ 150.00	\$ 0.00
Caller ID w/Number Only	\$ 75.00	\$ 0.00
Call by Call	\$ 50.00	\$ 0.00
Outbound Calling for Non-ISP's	\$ 100.00	\$ 0.00

Long Distance Service e. spire Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the XMC Arizona End-User Services Price List, the XMC Arizona Interexchange Services Tariff and the XMC FCC No. 1 Interstate Services Tariff.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

	<u>Monthly</u>	<u>Nonrecurring</u>
Toll Free Number	\$ 1.00	\$ 0.00
Toll Free Directory Assistance Listing, per number	\$15.00	\$ 0.00
Fixed Term Discounts apply to all XMC Tariff Dial One rates as noted in the FCC No. 1 Interstate Services Tariff.		
One Year	12%	
Two Year	15%	
Three Year	20%	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.4 e-spire Local ISDN, (Cont'd.)

C. Local ISDN Rates and Charges, (Cont'd.)

Ancillary Services:

<u>Directory Listings, per listing</u>	<u>Monthly</u>
Single List - White page only	\$ 0.00
Non-listed	\$ 1.50
Non-published	\$ 3.00
Additional listing	\$ 5.00
Toll Free Directory Assistance listing	\$15.00
<u>Vanity Number</u>	<u>Monthly</u>
Vanity number, per number	\$10.00
<u>Operator Assisted Calling, per occurrence</u>	<u>Monthly</u>
Station to Station	\$1.30
Calling Card	\$0.50
3 rd Number	\$0.75
Collect Call	\$0.75
Person to Person	\$3.50
<u>Directory Assistance</u>	<u>Per Call</u>
Call Allowance	2 calls
Each additional Directory Assistance call	\$0.50
Call Completion	\$0.35
Long Distance Directory Assistance	\$1.99
Long Distance Directory Assistance with call completion	\$0.50
<u>Busy Line Verification</u>	<u>Per Request</u>
Verification Request	\$1.50
Emergency Interrupt Request (in addition to Verification Request)	\$3.00
Moves/Adds/Changes (MACS)	<u>One Time Nonrecurring</u>
Add DID Trunk Termination, per order	\$ 50.00
Change to CSR, record purpose, per order	\$ 20.00
Add Additional Custom Calling Features, per order	\$ 10.00
Move Service Location, per order	Installation Charges in the AZ End-User Price List apply
PIC Change, per line	\$ 5.00
Reconfiguration Charge, per order without customer premise visit.	\$ 50.00
Reconfiguration Charge, per order with customer premise visit.	250.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.5 Incoming FX

Incoming FX is a foreign exchange service that provides a telephone number out of a foreign central office through the end users local central office. Incoming FX offers customers to receive incoming calls from customers within the LCA included in the foreign exchange's NPA/NXX.

Incoming FX is offered as an optional line coding. Incoming FX will only be made available on DID trunks, Combination trunks, and Combination trunks with DID. Since Incoming FX is not an outbound calling feature, it will not be available on DOD trunks. Incoming FX is available to customers receiving e-spire LOCAL SERVICE PLUS or e-spire LOCAL ISDN.

Incoming FX Rates and Charges

	<u>Nonrecurring</u>	<u>Monthly</u>
e-spire LOCAL SERVICE PLUS	\$ 10.00	\$100.00
e-spire LOCAL ISDN– Non ISP's	\$ 10.00	\$100.00
e-spire LOCAL ISDN– ISP's	\$ 10.00	\$200.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.6 Local Advantage Service

Local Advantage Service Term Plan is available to new and existing customers receiving e-spire LOCAL SERVICE PLUS and/or e-spire LOCAL ISDN Commercial End User (CEU). Local Advantage Service Term Plan was previously introduced as e-spire LOCAL SERVICE PLUS. Local Advantage Service Term Plan is designed to encourage prospects and existing customers to purchase Xspedius Long Distance. The long distance usage will generate credits that will be applied to the customer's Local Service*. The higher the long distance net revenue, the higher the monthly credits for Local Service*.

New and Existing Customer's will receive Local Service monthly credits on up to 4 e.spire LOCAL SERVICE PLUS / LOCAL ISDN Commercial End User T-1's, DID Trunk Termination and DID Blocks. The Local Service monthly credits are based on the sliding scale net Long Distance (Interstate, Intralata, Intrastate, International, Toll Free & Calling Card) usage per month, for the length of the LOCAL SERVICE PLUS/LOCAL ISDN Commercial End User Agreement.

<u>Net Monthly Long Distance Revenue</u>	<u>Maximum Local Services Monthly Charges</u>
	<u>Waived</u>
\$2,500.00 - \$4,999.99	1 LOCAL SERVICE PLUS
\$5,000.00 - \$7,499.99	1 LOCAL SERVICE PLUS and 50% off 1 add'l LOCAL SERVICE PLUS
\$7,500.00 - \$9,999.99	2 LOCAL SERVICE PLUS and 50% off 1 add'l LOCAL SERVICE PLUS
\$10,000.00 - \$12,499.99	3 LOCAL SERVICE PLUS and 50% off 1 add'l LOCAL SERVICE PLUS
\$12,500.00 or more	4 LOCAL SERVICE PLUS and 50% off 1 add'l LOCAL SERVICE PLUS

Existing e.spire LOCAL SERVICE PLUS /LOCAL ISDN CEU customers must renew at equal to or greater than the length of their existing contract with the attached Local Advantage Addendum. Existing customers who increase or decrease the number of LOCAL SERVICE PLUS's must have their account updated.

* - Includes e.spire LOCAL SERVICE PLUS, LOCAL ISDN CEU (ONLY), base component, DID Trunk Termination and DID Blocks. Initial Install Waiver Program will be honored on NRC costs. Excludes all optional features, line coding, EUCL, additional service fees, surcharges and taxes.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)**10.21 Optional Local Exchange Services, (Cont'd.)****10.21.6 Local Advantage Service, (Cont'd.)**

All other terms and conditions, of Xspedius's existing e-spire LOCAL SERVICE PLUS and e-spire LOCAL ISDN CEU agreements, not expressly modified in the customer's Addendum remain unchanged and in full force and effect.

A Termination Fees

A termination liability charge will be applicable for service rate elements provided under the Local Advantage Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the corresponding Term agreement. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.7 e.spire VOICE INTERNET PACK

e.spire VOICE INTERNET PACK is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated 256kb Internet. Each pack will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on XMC facilities off its Tucson, Arizona switch. e.spire Voice Internet Pack is available under One, Two or Three Year Term Agreements. Each commitment level is available at the Monthly Recurring and Nonrecurring rates as specified below.

A. Line Components:

e.spire Voice Internet Pack service monthly fee includes DS1 Access facility with Business Exchange Lines, and Digital PBX Trunks. The customers may select a combination of the line components of up to 24 potential lines per DS1 in accordance with the VIP plan. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

Hunting	Call Forwarding
Call Waiting	Call Forwarding Busy
3 Way Calling	Call Forwarding No Answer
Speed Dial 8	

B. Long Distance Service

e.spire Voice Internet Pack customers will receive the EZ LD rates for all XMC Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's respective tariffs.

International rates will receive the following Fixed Term Discounts for all XMC Tariff Dial One International rates as noted respectively in in the Company's respective tariffs.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

C. Toll Free Service

e.spire Voice Internet Pack customers will receive the EZ LD rates for all XMC Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in in the Company's respective tariffs.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.7 e.spire VOICE INTERNET PACK, (Cont'd.)

D. e.spire Voice Internet Pack Pricing:

<u>Length of Contract</u>	<u>Monthly Discount %</u>	<u>NRC Discount %</u>
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

<u>Voice Internet Pack</u>	<u>Monthly</u>	<u>Nonrecurring*</u>	<u>EZ LD Allowance</u>
VIP 4 through 44		\$250.00	
VIP 4	\$ 551.00		1000 MOU
VIP 5	\$ 589.00		1250 MOU
VIP 6	\$ 624.00		1500 MOU
VIP 7	\$ 660.00		1750 MOU
VIP 8	\$ 696.00		2000 MOU
VIP 9	\$ 733.00		2250 MOU
VIP 10	\$ 770.00		2500 MOU
VIP 11	\$ 792.00		2750 MOU
VIP 12	\$ 822.00		3000 MOU
VIP 13	\$ 851.00		3250 MOU
VIP 14	\$ 881.00		3500 MOU
VIP 15	\$ 921.00		3750 MOU
VIP 16	\$ 950.00		4000 MOU
VIP 17	\$ 990.00		4250 MOU
VIP 18	\$1,020.00		4500 MOU
VIP 19	\$1,050.00		4750 MOU
VIP 20	\$1,080.00		5000 MOU
VIP 21	\$1,110.00		5250 MOU
VIP 22	\$1,140.00		5500 MOU
VIP 23	\$1,170.00		5750 MOU
VIP 24	\$1,200.00		6000 MOU
VIP 25	\$1,240.00		6250 MOU
VIP 26	\$1,270.00		6500 MOU
VIP 27	\$1,300.00		6750 MOU
VIP 28	\$1,330.00		7000 MOU
VIP 29	\$1,360.00		7250 MOU
VIP 30	\$1,390.00		7500 MOU
VIP 31	\$1,434.00		7750 MOU
VIP 32	\$1,465.00		8000 MOU
VIP 33	\$1,495.00		8250 MOU
VIP 34	\$1,525.00		8500 MOU
VIP 35	\$1,566.00		8750 MOU
VIP 36	\$1,596.00		9000 MOU
VIP 37	\$1,626.00		9250 MOU
VIP 38	\$1,656.00		9500 MOU
VIP 39	\$1,687.00		9750 MOU
VIP 40	\$1,734.00		10,000 MOU
VIP 41	\$1,765.00		10,250 MOU
VIP 42	\$1,813.00		10,500 MOU
VIP 43	\$1,844.00		10,750 MOU
VIP 44	\$1,893.00		11,000 MOU

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.7 e.spire VOICE INTERNET PACK, (Cont'd.)

E. Line Components

e.spire Voice Internet Pack service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 24 potential lines per PRI in accordance with the VIP plan. Additionally, the following Standard Custom Calling Feature are included in the monthly fee:

Hunting

Additional charges will apply for the following components:

<u>DID Termination Charges:</u>		<u>Monthly</u>
DID Trunk Termination, per pack		\$50.00
<u>DID Number:</u>		<u>Monthly</u>
1 st Block of 20 DID numbers		\$ 5.00
DID each additional block of 20 up to 500 numbers		\$ 2.50
DID 500 + each additional block of 100 numbers		\$50.00
<u>DS1 Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Custom Calling Features		\$10.00
Anonymous Call Rejection	\$ 2.50	
Automatic Call Back	\$ 2.50	
Automatic Recall	\$ 2.50	
Call Block	\$ 2.50	
Call Hold	\$ 2.50	
Call Transfer	\$ 2.50	
Caller ID w/Name & Number	\$ 7.50	
Caller ID w/Number	\$ 5.00	
Code Restriction	\$ 2.50	
Distinctive Ringing	\$ 2.50	
Remote Activation of Call forward	\$ 2.50	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dialing 30	\$ 2.50	
Toll Restriction	\$ 2.50	
Xspedius Enhanced Voice Messaging (per mailbox)	\$ 7.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Xspedius Fax Overflow	\$14.95	
Xspedius Voice Mail (per mailbox)	\$ 6.95	
Xspedius Voice Mail Pager Plus	\$ 9.95	

*Nonrecurring charges waived if features ordered upon initial installation of e.spire VOICE INTERNET PACK.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.7 e.spire VOICE INTERNET PACK, (Cont'd.)

E. Line Components, (Cont'd.)			
	<u>PRI Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
	Custom Calling Features		\$10.00
	Call by Call, per pack	\$ 50.00	
	Caller ID w/ Name & Number, pack	\$150.00	
	Caller ID w/ Number, pack	\$ 50.00	
F. Ancillary Services			
	<u>Directory Listings, per listing</u>		<u>Monthly</u>
	Single List - White page only		\$ 0.00
	Non-listed		\$ 1.50
	Non-published		\$ 3.00
	Additional listing		\$ 2.00
	Toll Free Directory Assistance listing		\$15.00
	<u>Vanity Number</u>		<u>Monthly</u>
	Vanity number, per number		\$10.00
	<u>Operator Assisted Calling, per occurrence</u>		<u>Monthly</u>
	Station to Station		\$1.30
	Calling Card		\$0.50
	3 rd Number		\$0.75
	Collect Call		\$0.75
	Person to Person		\$3.50
	<u>Directory Assistance</u>		<u>Per Call</u>
	Call Allowance		2 calls
	Each additional Directory Assistance call		\$0.50
	Call Completion		\$0.35
	Long Distance Directory Assistance		\$1.25
	Long Distance Directory Assistance with call completion		\$0.50
	<u>Busy Line Verification</u>		<u>Per Request</u>
	Verification Request		\$1.50

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.7 e.spire VOICE INTERNET PACK, (Cont'd.)

G.

<u>Moves/Adds/Changes (MACS)</u>	<u>One Time Nonrecurring</u>
VIP Installation	\$250.00, per bundle
Change to Upgrade VIP, without premises visit	\$50.00, per bundle
Change to Upgrade VIP, with premises visit	\$250.00 per bundle
Change to Upgrade Internet Access speed	\$50.00, per ckt
Change to add DID Trunk Termination	\$50.00, per order
Change to add Voice feature	\$10.00, per order
Change to CSR	\$20.00 per order
Change to add PRI feature	\$10.00 per order
Change to add Newsfeed	\$10.00 per ckt
Change to add Primary DNS	\$25.00 per ckt
Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)	\$10.00 per ckt
PIC change	\$5.00 per WTN
Voice Mail installation	\$10.00 per mailbox
Voice Mail Pager Plus installation	\$10.00 per mailbox
Fax Overflow installation	\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes	\$95.00 per order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd)

10.21.8 Voice Services Term Plan Program

e-spire Voice Services Term Plan Program provides additional savings for customers committing to a long-term relationship with Xspedius. This program offers credit for one-month of service at the tariffed rate to new Local Service Plus and Local ISDN-CEU end users when they contract for a one-year and two year term commitment. End users committing to three year term contracts will receive credit for two-month of service at the tariffed rate. This program is not exclusively limited to customers that commit to one-year term plans, but all term plan offerings. The table below identifies the amount of credit and distribution for each term plan commitment.

<u>Term Commitment</u>	<u>Credit</u>	<u>Credit Distribution*</u>
1 year term commitment	1 month credit	5 th month following install
2 year term commitment	1 month credit	1 st month following install
3 year term commitment	2 months credit	1 st & 13 th month following install

* Credits issued for the first month may be split between the first and second months invoice dependent on the date of install.

- e-spire Voice Services Term Plan Program is available to new e-spire Local Service Plus and Local ISDN-CEU end users.
- The terms of this Program will not be applicable for end users that terminate their contracts during the first 90 days of service.
- End Users who terminate their contract at any point during the term plan will be required to reimburse Xspedius with the full credited amount under this program in addition to early termination penalties.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd)

10.21.9 EZ LD Service

The EZ LD service is available to new and existing Local Service, Local Service Plus or Local ISDN CEU customers. The EZ LD service allows customers to enjoy a single rate for certain long distance traffic, provided the customer meets certain usage requirements. New Local Service, Local Service Plus or Local ISDN CEU customers must sign a service agreement for at least a 12-month term. However, for current Xspedius customers, the term commitment shall be no less than the remaining term of the current Required Product if the remaining term is greater than one (1) year.

If a customer elects to receive the EZ LD service, the new service will be incorporated into the terms of the existing Required Product agreement, such that both services will expire concurrently. Notwithstanding, EZ LD cannot be added unless there is at least one year remaining under the existing agreement or both agreements are extended to provide service for at least a one-year term.

The EZ LD product rate is based on 3 factors:

1. Usage pattern – Customer's intrastate traffic shall not exceed 30% of total EZ LD traffic to qualify for the rates specified below.
2. EZ LD Service term period (1,2,or 3 years)
3. Customer's prior usage level in which their intrastate traffic does not exceed 30% of total EZ LD traffic.

EZ LD product rate guidelines

Term Period	Previous LD usage		
	Up to \$100.00	\$101 - \$300	over \$301
1 year	\$0.055	\$0.055	\$0.049
2 year	\$0.055	\$0.049	\$0.045
3 year	\$0.049	\$0.045	\$0.045

Under the following circumstances, an EZ LD rate can be provided to customers exceeding the 30% intrastate usage limitation:

-- Intrastate Usage between 30% and 50%. Customers with intrastate usage between 30% and 50% of total EZ LD usage may be offered an EZ LD rate of \$.055.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd)

10.21.9 EZ LD Service, (Cont'd.)

A. EZ LD Conditions for service

EZ LD customer's intrastate long distance traffic shall not exceed the percentage of their total EZ LD traffic, as specified above. In the event their traffic exceed the allowed intrastate usage in two billing months in any 12-month period, Xspedius reserves the right to re-rate those months intrastate minutes to \$.08 per intrastate minute or to charge \$.08 per intrastate minute for the intrastate usage in any additional month, in which the customer's traffic exceed the 50% limit.

B. Early Termination Penalty

Withstanding anything to the contrary in article 4 of the Agreement, if the customer decide to terminate the EZ LD Service before the end of the term, the customer will be charged an early termination penalty equal to 4 months of average usage. The customer's average usage will be calculated based on the average of the last two full months of usage. In the event the EZ LD agreement is terminated before two full months of service, the average usage will be calculated based on the customer's actual usage to date.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd)

10.21.10 Xspedius Complete Access

Xspedius Complete Access is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated 512kb Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Xspedius facilities off its Tucson, Arizona switches. Xspedius Complete Access is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

<u>Length of Contract</u>	<u>Term Discounts</u>	
	<u>Monthly %</u>	<u>NRC %</u>
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

A. Line Components:

Xspedius Complete Access service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 64 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Transfer
- Call Waiting
- Fax Overflow (1 box included)
- Hunting
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd)

10.21.10 Xspedius Complete Access, (Cont'd.)

A. Line Components, (Cont'd.)

- Automated Call Back *69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- DID Termination
- Distinctive Ringing
- Fax Overflow (1 box included)
- Hunting
- PBX Outbound Calling ID
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

Xspedius Complete Access service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 64 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Hunting
- DID Termination

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd)

10.21.10 Xspedius Complete Access, (Cont'd.)

A. Line Components, (Cont'd.)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- DID Termination
- Hunting
- PBX Outbound Calling ID

B. Optional Features

Long Distance Service

Xspedius Complete Access customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Xspedius Tariff Dial One International rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Xspedius Complete Access customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement

One Year	12%
Two Year	15%
Three Year	20%

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)**10.21 Optional Local Exchange Services, (Cont'd****10.21.10 Xspedius Complete Access, (Cont'd.)****C. Expiration of Term Agreement**

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

D. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Access Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.10 Xspedius Complete Access, (Cont'd.)

E. Rates and Charges

Service	<u>Monthly</u>	<u>Nonrecurring*</u>
Complete Access (w/ 512k Internet)	\$ 311.00	
Base Line/Trunk Rate for DS1 and PRI Access Facility	\$ 25.00	
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		
DID Trunk Termination, per line/trunk *	\$ 5.00	
* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.		
<u>DID Number:</u>		
1 st Block of 20 DID numbers	\$ 5.00	
DID each additional block of 20 up to 500 numbers	\$ 2.50	
DID 500 + each additional block of 100 numbers	\$50.00	
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$0.00	
Enhanced Feature Plan, per line/trunk	\$10.00	
Enhanced Feature Pack, per order	\$180.00	
Complete Access XLSO Program, off base line/trunk price	20% off	
LD MOU Service Fee, additional to base line/trunk price	\$7.00	
<u>DS1 Optional Custom Calling Features:</u>		
* Basic Feature Plan Custom Calling Features		10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Anonymous Call Rejection	\$ 1.00	
Automatic Call Back	\$.50	
Automatic Recall	\$ 1.00	
Call Hold	\$ 1.00	
Call Forwarding Additional Path	\$15.00	
Caller ID w/Name & Number	\$ 5.00	
Caller ID w/Number	\$ 2.50	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.10 Xspedius Complete Access, (Cont'd.)

E. Rates and Charges, (Cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
PBX Outbound Calling ID	\$ 5.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 1.00	
Speed Dial 30	\$ 2.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
*Nonrecurring charges waived if features ordered upon initial installation of Complete Access.		
DS1 Optional Custom Calling Features:		
* Enhanced Feature Plan or Pack Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
*Nonrecurring charges waived if features ordered upon initial installation of Complete Access.		

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.10 Xspedius Complete Access, (Cont'd.)

E. Rates and Charges, (Cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/ Number, PRI	\$25.00	
DID Termination	\$ 5.00	
PBX Outbound Calling ID	\$ 5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
Enhanced Feature Plan or Pack Custom Calling Features		
Call by Call, per PRI	\$50.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
<u>Internet Optional Services:</u>		
Internet downgrade to 256kbps	(\$50.00)	
Internet downgrade to 384 kbps	(\$25.00)	
Internet upgrade to 640 kbps	\$25.00	
Internet upgrade to 768 kbps	\$50.00	
Internet upgrade to 1024 kbps	\$150.00	
Internet upgrade to 1.5 Mbps	\$300.00	
News Feed	\$50.00	
Primary DNS	\$20.00	
<u>Ancillary Services</u>		
<u>Directory Assistance</u>		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$200.00	\$250.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.10 Xspedius Complete Access, (Cont'd.)

E. Rates and Charges, (Cont'd.)

Ancillary Services

Moves/Adds/Changes (MACS)

Complete Access Installation

Change to Upgrade Complete Access, without premises visit

Change to Upgrade Complete Access, with premises visit

Change to Upgrade Internet Access speed

Change to Downgrade Complete Access, without premises visit

Change to Downgrade Complete Access, with premises visit

Change to add DID Trunk Termination

Change to add Voice feature

Change to CSR

Change to add PRI feature

Change to add Newsfeed

Change to add Primary DNS

Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)

PIC change

Voice Mail installation

Voice Mail Pager Plus installation

Fax Overflow installation

Enhanced Voice Messaging 9 or less mailboxes

Enhanced Voice Messaging 10 or more mailboxes

Modifications to Account Code Services

Change to Add Additional Lines to Account Code Service

Change to Update Account Code Length

Change to Update Account Code Description

Change to Add/Delete Account Code(s) in Group

Change to Delete Account Code Service

MonthlyOne Time Nonrecurring

\$250.00, per order

\$50.00, per order

\$250.00, per order

\$50.00, per ckt

\$50.00, per order

\$250.00, per order

\$50.00, per order

\$10.00, per order

\$20.00 per order

\$10.00 per order

\$10.00 per ckt

\$25.00 per ckt

\$10.00 per ckt

\$5.00 per WTN

\$10.00 per mailbox

\$10.00 per mailbox

\$10.00 per mailbox

\$50.00 per order

\$95.00 per order

\$10.00, per order

\$10.00, per order

\$ 5.00, per order

\$ 5.00, per order

\$ 5.00, per order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.11 Xspedius Complete Lines/Trunks

Xspedius Complete Lines/Trunks is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Xspedius facilities off its Tuscon, Arizona switch. Xspedius Complete Lines/Trunks is available under Month to Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

<u>Length of Contract</u>	<u>Term Discounts</u>	
	<u>Monthly %</u>	<u>NRC%</u>
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

A. Line Components:

Xspedius Complete Lines/Trunks service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The Complete Lines/Trunks DSO Service monthly fee includes Business Exchange Lines, PBX DOD trunk, PBX Combination Trunk. The customers may select a combination of the line/trunks components per DS1 and/or DSO in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

- Call Block
- Hunting
- Toll Restrictions (Options A-T each)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

- Automated Call Back *69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.11 Xspedius Complete Lines/Trunks, (Cont'd.)

A. Line Components, (Cont'd.)

- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)**
- Hunting
- PBX Outbound Calling ID
- Remote Activation Call Forwarding
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)

** Only available on the DS1 product

Xspedius Complete Lines/Trunks service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Call Block 900/976
- Caller ID w/Number, PRI
- Hunting
- Toll Restrictions (Options A-T)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan.

- Call Block 900/976
- Call by Call, per PRI
- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- Hunting

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.11 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features

Long Distance Service

Xspedius Complete Lines/Trunks customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Xspedius Tariff Dial One International rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the International Long Distance Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Xspedius Complete Lines/Trunks customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

C. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.11 Xspedius Complete Lines/Trunks, (Cont'd.)

C. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Voice – Lines/Trunks/PRI term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

D. Rates and Charges

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
<u>Complete Lines/Trunks</u>		
Complete Lines/Trunks/B Channel	\$ 40.50	
Complete Voice D Channel	\$110.00	
<u>Complete Lines/Trunks DS0</u>		
<u>Monthly Recurring</u>		
Business Exchange Lines	\$41.00	
PBX DOD Trunks	\$41.00	
PBX Combination Trunks	\$41.00	
Utility Lines	\$32.00	
Additional charges will apply for the following components:		
<u>DID Termination Charges (Only available for DS1 and PRI):</u>		
*Basic Feature Plan		
DID Trunk Termination, per line/trunk	\$ 5.00	
*Enhanced Feature Plan		
DID Trunk Termination, per line/trunk	\$ 5.00	
Enhanced DID Trunk Termination, per line/trunk	\$ 2.00	
<u>DID Number (Only available for DS1 and PRI):</u>		
1 st Block of 20 DID numbers	\$ 5.00	
DID each additional block of 20 up to 500 numbers	\$ 2.50	
DID 500 + each additional block of 100 numbers	\$50.00	
*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.		

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.11 Xspedius Complete Lines/Trunks, (Cont'd.)

D. Rates and Charges, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
<u>Feature Plans:</u> (Not available on Utility Line)		
Basic Feature Plan (included in base price)	\$0.00	
Enhanced Feature Plan, per line/trunk	\$10.00	
<u>LD Option Charge:</u>		
LD 100 MOU Service Fee	\$6.00	
LD 300 MOU Service Fee	\$16.00	
<u>Optional Features</u>		
DS1/DSO Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Anonymous Call Rejection	\$ 1.00	
Automatic Call Back	\$.50	
Automatic Recall	\$ 1.00	
Call Hold	\$ 1.00	
Call Forward Busy	\$ 1.00	
Call Forward No Answer	\$ 1.00	
Call Forward Variable	\$ 1.00	
Call Forwarding Additional Path	\$15.00	
Call Transfer	\$ 2.00	
Call Waiting	\$ 2.00	
Caller ID w/Name & Number	\$ 5.00	
Caller ID w/Number	\$ 2.50	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)**	\$ 5.00	
Incoming FX**	\$50.00	
PBX Outbound Calling ID	\$ 5.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 1.00	
Speed Dial 30	\$ 2.00	
Three Way Calling	\$ 2.00	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.11 Xspedius Complete Lines/Trunks, (Cont'd.)

D. Rates and Charges, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
<u>DS1/DSO Optional Custom Calling Features:</u>		
* Enhanced Feature Plan or Pack Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated (future)	\$ 5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$ 1.00	
Incoming FX**	\$50.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.		
** Not available on DSO		
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/Number Only	\$ 0.00	
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	
Enhanced Feature Plan or Pack Custom Calling Features		
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.11 Xspedius Complete Lines/Trunks, (Cont'd.)

D. t Rates and Charges, (Cont'd.)

<u>Ancillary Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Directory Assistance</u>		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free	\$ 2.00	
Toll Free Payphone Blocking, per number	\$200.00	\$250.00
Toll Free Blocking –NPA NXX	\$20.00	
<u>Moves/Adds/Changes (MACS)</u>		<u>One Time</u>
Complete Lines/Trunks Installation		<u>Nonrecurring</u>
1 st line, trunk, B channel		\$50
each additional line, trunk, B channel		\$15
for D Channel		\$50
Change to Complete Lines/Trunks, without premises visit		\$50.00, per order
Change to Complete Lines/Trunks, with premises visit		\$250.00, per order
Change to add DID Trunk Termination		\$50.00, per order
Change to add Voice feature		\$10.00, per order
Change to CSR		\$20.00 per order
Change to add PRI feature		\$10.00 per order
Change to add Newsfeed		\$10.00 per order
Change to add Primary DNS		\$25.00 per order
Change to add Optional Calling Plans(LATAwide, EAS, Corridor)		\$10.00 per order
PIC change		\$5.00 per WTN
Change to add Toll Free Blocking – NPA NXX, per number		
<u>Modifications to Account Code Services</u>		
Change to Add Additional Lines to Account Code Service		\$10.00, per order
Change to Update Account Code Length		\$10.00, per order
Change to Update Account Code Description		\$ 5.00, per order
Change to Add/Delete Account Code(s) in Group		\$ 5.00, per order
Change to Delete Account Code Service		\$ 5.00, per order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.12 Xspedius Complete T

Xspedius Complete T is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on Xspedius facilities off its Tuscon, Arizona switch. Xspedius Complete T is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified.

<u>Length of Contract</u>	Term Discounts	
	<u>Monthly%</u>	<u>NRC%</u>
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

A. Line Components:

Xspedius Complete T service monthly fee includes Business Exchange Lines, Analog PBX Trunks and PBX Trunks. The customers may select a combination of the line components of up to 24 potential lines per T-1. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

- Call Block
- Hunting
- DID Termination
- Toll Restriction (Option A-T each)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

- Automated Call Back *69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.12 Xspedius Complete T, (Cont'd.)

A. Line Components, (Cont'd.)

- Call Forward Variable
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- DID Termination
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)
- Hunting
- PBX Outbound Calling ID
- Remote Activation Call Forwarding
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)

Xspedius Complete T service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk component per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Call Block 900/976
- Caller ID w/Number, PRI
- DID Termination, per trunk
- Hunting
- Toll Restrictions (Options A-T)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan.

- Call Block 900/976
- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- DID Termination, per trunk
- Hunting
- Toll Restrictions (Options A-T)

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.12 Xspedius Complete T, (Cont'd.)

B. Optional Features

Long Distance Service

Xspedius Complete T customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Xspedius Tariff Dial One International rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Xspedius Complete T customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

C. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.12 Xspedius Complete T, (Cont'd.)

D. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete T term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

E. Rates and Charges

Xspedius Complete T

<u>Complete T</u>	<u>Monthly Recurring</u>
Complete T – DS1	\$700.00
Complete T – PRI	\$750.00
	<u>Monthly</u>

Additional charges will apply for the following components:

DID Termination Charges:*Basic Feature Plan

DID Trunk Termination, per line/trunk	\$5.00
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*Enhanced Feature Plan

DID Trunk Termination, per line/trunk	\$5.00
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Enhanced DID Trunk Termination, per line/trunk	\$2.00
--	--------

DID Number:

1 st Block of 20 DID numbers	\$5.00
---	--------

DID each additional block of 20 up to 500 numbers	\$2.50
---	--------

DID 500 + each additional block of 100 numbers	\$50.00
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Feature Plans:

Basic Feature Plan (included in base price)	\$0.00
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Enhanced Feature Plan, per T1/PRI	\$75.00
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Option Plans:

Complete T Basic Pack, per T1/PRI	\$75.00
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Complete T Bonus Pack, per T1/PRI	\$300.00
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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.12 Xspedius Complete T, (Cont'd.)

E. Rates and Charges, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
<u>DS1 Optional Custom Calling Features:</u>		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Anonymous Call Rejection	\$ 1.00	
Automatic Call Back	\$.50	
Automatic Recall	\$ 1.00	
Call Hold	\$ 1.00	
Call Forward Busy	\$ 1.00	
Call Forward No Answer	\$ 1.00	
Call Forward Variable	\$ 1.00	
Call Forwarding Additional Path	\$15.00	
Call Transfer	\$ 2.00	
Call Waiting	\$ 2.00	
Caller ID w/Name & Number	\$ 5.00	
Caller ID w/Number	\$ 2.50	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Incoming FX	\$50.00	
PBX Outbound Calling ID	\$ 5.00	
Remote Activation of Call Forwarding	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 1.00	
Speed Dial 30	\$ 2.00	
Three Way Calling	\$ 2.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.		

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.12 Xspedius Complete T, (Cont'd.)

E. Rates and Charges, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
* Enhanced Feature Plan or Pack Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Call Forwarding Additional Path	\$15.00	
Incoming FX	\$50.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.		
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/Number only	\$ 0.00	
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	
Enhanced Feature Plan or Pack Custom Calling Features		
Call by Call, Per PRI	\$50.00	
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.12 Xspedius Complete T, (Cont'd.)

E. Rates and Charges, (Cont'd.)

Ancillary Services	Monthly	Nonrecurring
<u>Directory Assistance</u>		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$200.00	\$250.00
Moves/Adds/Changes (MACS)	One Time Nonrecurring	
Complete T Installation 1 year term	\$1250.00	
Complete T Installation 2 year term	\$1000.00	
Complete T Installation 3 year term	\$ 750.00	
Change to Complete T, without premises visit	\$50.00, per order	
Change to Complete T, with premises visit	\$250.00, per order	
Change to add DID Trunk Termination	\$50.00, per order	
Change to add Voice feature	\$10.00, per order	
Change to CSR	\$20.00 per order	
Change to add PRI feature	\$10.00 per order	
Change to add Newsfeed	\$10.00 per ckt	
Change to add Primary DNS	\$25.00 per ckt	
Change to add Optional Calling Plans (LATAwide, EAS, Corridor)	\$10.00 per ckt	
PIC change	\$5.00 per WTN	
Voice Mail installation	\$10.00 per mailbox	
Voice Mail Pager Plus installation	\$10.00 per mailbox	
Fax Overflow installation	\$10.00 per mailbox	
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order	
Enhanced Voice Messaging 10 or more mailboxes	\$95.00 per order	
<u>Modifications to Account Code Services</u>		
Change to Add Additional Lines to Account Code Service	\$10.00, per order	
Change to Update Account Code Length	\$10.00, per order	
Change to Update Account Code Description	\$ 5.00, per order	
Change to Add/Delete Account Code(s) in Group	\$ 5.00, per order	
Change to Delete Account Code Service	\$ 5.00, per order	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic

Xspedius Complete Dynamic is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and integrated Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Xspedius facilities off its Tucson, Arizona switch. Xspedius Complete Dynamic is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

<u>Length of Contract</u>	<u>Term Discounts</u>	
	<u>Monthly %</u>	<u>NRC %</u> (with Install Waiver Promo)
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

A. Line Components:

Xspedius Complete Dynamic service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 72 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Transfer
- Call Waiting
- Fax Overflow (1 box included)
- Hunting
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic, (Cont'd.)

A. Line Components, (Cont'd)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan

- Automated Call Back *69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- DID Termination
- Distinctive Ringing
- Fax Overflow (1 box included)
- Hunting
- PBX Outbound Calling ID
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

Xspedius Complete Dynamic service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 72 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Hunting
- DID Termination

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic

A. Line Components, (Cont'd.)

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan

- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- DID Termination
- Hunting
- PBX Outbound Calling ID

B. Optional Features

Long Distance Service

Xspedius Complete Dynamic customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Xspedius Tariff Dial One International rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic

B. Optional Features, (Cont'd.)

Toll Free Service

Xspedius Complete Dynamic customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

C. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

D. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Xspedius Complete Dynamic term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic, (Cont'd.)

E. Rates and Charge

<u>Service</u>	<u>Monthly Recurring</u>
Complete Dynamic Channels (12-72 lines)	\$45.00 per line
Base Line/Trunk Rate for DS1 and PRI Access Facility	\$ 0.00
Business Exchange Line	
PBX DID Trunk	
PBX DOD Trunk	
PBX Combination Trunk	
PBX Combination Trunk w/DID	
D Channel	

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		
DID Trunk Termination, per line/trunk *	\$ 5.00	
* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.		
<u>DID Number:</u>		
1 st Block of 20 DID numbers	\$ 5.00	
DID each additional block of 20 up to 500 numbers	\$ 2.50	
DID 500 + each additional block of 100 numbers	\$50.00	
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$0.00	
Enhanced Feature Plan, per line/trunk	\$10.00	
LD MOU Service Fee, additional to base line/trunk price	\$7.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic, (Cont'd.)

E. Rates and Charges, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Anonymous Call Rejection	\$ 1.00	
Automatic Call Back	\$.50	
Automatic Recall	\$ 1.00	
Call Hold	\$ 1.00	
Call Forwarding Additional Path	\$15.00	
Caller ID w/Name & Number	\$ 5.00	
Caller ID w/Number	\$ 2.50	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Corridor Calling	\$35.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
PBX Outbound Calling ID	\$ 5.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 1.00	
Speed Dial 30	\$ 2.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic, (Cont'd.)

E. Rates and Charges, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
Enhanced Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated (future)	\$ 5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Corridor Calling	\$35.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/ Number, PRI	\$25.00	
DID Termination	\$ 5.00	
PBX Outbound Calling ID	\$ 5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic, (Cont'd.)

E. Rates and Charges, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Enhanced Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
<u>DS1/PRI Internet Features</u>		
Client to Server News Groups (1 st 25 users are included)	\$0	\$0
Additional Client to Server News Groups	\$5 per user	\$5 per order
Server to Server News Groups(per connection)	\$50	\$50 per order
Primary DNS (1 st one is included in base price)	\$0	
Additional Primary DNS	\$20.00	\$25 per order
Secondary DNS (1 st 20 are included in base price)	\$0	
Additional Secondary DNS	\$10.00 each	\$10 per order
Reverse Resolution	\$10.00	\$10
<u>Directory Assistance</u>		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Listing call	\$2.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Number	\$2.00	\$250.00
Toll Free Payphone Blocking, per number	\$200.00	\$20.00
Toll Free Blocking- NPA NXX, per number	\$10.00	\$20.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.13 Xspedius Complete Dynamic, (Cont'd.)

E. Rates and Charges, (Cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Moves/Adds/Changes (MACS)</u>		
Complete Dynamic Installation		\$250.00, per order
Change to Upgrade Complete Dynamic, without premises visit		\$50.00, per order
Change to Upgrade Complete Dynamic, with premises visit		\$250.00, per order
Change to Upgrade Internet Access speed		\$50.00, per ckt
Change to Downgrade Complete Dynamic, without premises visit		\$50.00, per order
Change to Downgrade Complete Dynamic, with premises visit		\$250.00, per order
Change to add DID Trunk Termination		\$50.00, per order
Change to add Voice feature		\$10.00, per order
Change to CSR		\$20.00 per order
Change to add PRI feature		\$10.00 per order
Change to add Newsfeed		\$10.00 per order
Change to add Primary DNS		\$25.00 per order
Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)		\$10.00 per order
PIC change		\$5.00 per WTN
Voice Mail installation		\$10.00 per mailbox
Voice Mail Pager Plus installation		\$10.00 per mailbox
Fax Overflow installation		\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes		\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes		\$95.00 per order
Change to add Toll Free Blocking - NPA NXX, per number		\$10.00 per order
<u>Modifications to Account Code Services</u>		
Change to Add Additional Lines to Account Code Service		\$10.00, per order
Change to Update Account Code Length		\$10.00, per order
Change to Update Account Code Description		\$ 5.00, per order
Change to Add/Delete Account Code(s) in Group		\$ 5.00, per order
Change to Delete Account Code Service		\$ 5.00, per order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.14 Xspedius Channel 12

Xspedius Channel 12 is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Xspedius facilities off its Tucson, Arizona switch. Xspedius Channel 12 is available under One, Two or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Nonrecurring rates as specified below.

<u>Length of Contract</u>	<u>Term Discounts</u>	
	<u>Monthly %</u>	<u>NRC %</u>
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

A. Line Components:

Xspedius Channel 12 service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 64 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block	Anonymous Call Rejection
Toll Restriction (Option A-T each)	Automatic Recall (redial)
Hunting	Caller ID number only (business exchange lines only)
Call Waiting	Call Hold
Three Way Calling	Distinctive Ringing
Call Forward Busy	Speed Dial 8
Call Forward No Answer	Speed Dial 30
Call Forward Variable	Account Code -- Non Validated
Call Transfer	Fax Overflow - 1 mailbox included
Automated Call Back	Voice Mail - 1 mailbox included

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.14 Xspedius Channel 12, (Cont'd.)

A. Line Components (Cont'd):

Additionally, the following are included with customers in the monthly fee as defined in the Optional Calling Features:

Caller ID name and number (business exchange lines only)
DID Termination
Call Forwarding Additional Path
DNIS (Dialed Number Identification Service)
PBX Outbound Calling ID
Enhanced Voice Messaging (Auto Attendant)
Incoming FX
Incoming FX ISP
Remote Activation Call Forwarding
Remote Call Forwarding
Remote Call Forwarding Additional Path
Voice Mail Pager Plus

B. Optional Features

Long Distance Service
Xspedius Channel 12 customers will receive the EZ LD rate for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Xspedius Tariff Dial One International rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.14 Xspedius Channel 12, (Cont'd.)

B. Optional Features, (Cont'd.)

Toll Free Service

Xspedius Channel 12 customers will receive the EZ LD rates for all Xspedius Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Xspedius Arizona General Services Tariff, the Xspedius Arizona Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

C. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

D. Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Xspedius Channel 12 term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.14 Xspedius Channel 12, (Cont'd.)

E. Rates and Charges

	<u>Monthly Recurring</u>	
Channel 12 Base Component	\$487.06	
Each Additional Channel	\$ 25.00	
Service	<u>Monthly</u>	<u>Nonrecurring*</u>
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		
DID Trunk Termination, per line/trunk *	\$ 5.00	
* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.		
<u>DID Number:</u>		
1 st Block of 20 DID numbers	\$ 5.00	
DID each additional block of 20 up to 500 numbers	\$ 2.50	
DID 500 + each additional block of 100 numbers	\$50.00	
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$0.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.14 Xspedius Channel 12, (Cont'd.)

E. Rates and Charges, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
DS1 Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Anonymous Call Rejection	\$ 0.00	
Automatic Call Back	\$ 0.00	
Automatic Recall	\$ 0.00	
Call Block	\$ 0.00	
Call Hold	\$ 0.00	
Call Forwarding Additional Path	\$15.00	
Caller ID w/Name & Number	\$ 5.00	
Caller ID w/Number	\$ 0.00	
Distinctive Ringing	\$ 0.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
PBX Outbound Calling ID	\$ 5.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 0.00	
Speed Dial 30	\$ 0.00	
Toll Restrictions	\$ 0.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow (1 free, additional per mailbox)	\$ 7.95	
Voice Mail (1 free, additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	
*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.		

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.14 Xspedius Channel 12, (Cont'd.)

E. Rates and Charges, (Cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Internet Optional Services:</u>		
News Feed	\$50.00	
Primary DNS	\$20.00	
<u>Ancillary Services</u>		
<u>Directory Assistance</u>		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.99	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$200.00	\$250.00
Moves/Adds/Changes (MACS)	<u>One Time</u>	
	<u>Nonrecurring</u>	
Channel 12 Installation	\$250.00, per order	
Change to Upgrade Channel 12, without premises visit	\$50.00, per order	
Change to Upgrade Channel 12, with premises visit	\$250.00, per order	
Change to Upgrade Internet Access speed	\$50.00, per ckt	
Change to Downgrade Channel 12, without premises visit	\$50.00, per order	
Change to Downgrade Channel 12, with premises visit	\$250.00, per order	
Change to add DID Trunk Termination	\$50.00, per order	
Change to add Voice feature	\$10.00, per sort	
Change to CSR	\$20.00 per order	
Change to add PRI feature	\$10.00 per order	
Change to add Newsfeed	\$10.00 per ckt	
Change to add Primary DNS	\$25.00 per ckt	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.21 Optional Local Exchange Services, (Cont'd.)

10.21.14 Xspedius Channel 12, (Cont'd.)

E. Rates and Charges, (Cont'd.)

Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)	\$10.00 per ckt
PIC change	\$5.00 per WTN
Voice Mail installation	\$10.00 per mailbox
Voice Mail Pager Plus installation	\$10.00 per mailbox
Fax Overflow installation	\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes	\$95.00 per order
<u>Modifications to Account Code Services</u>	
Change to Add Additional Lines to Account Code Service	\$10.00, per order
Change to Update Account Code Length	\$10.00, per order
Change to Update Account Code Description	\$ 5.00, per order
Change to Add/Delete Account Code(s) in Group	\$ 5.00, per order
Change to Delete Account Code Service	\$ 5.00, per order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.22 Application of Rates

10.22.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

10.22.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

10.22.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

- A. Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.22 Application of Rates, (Cont'd.)

10.22.3 Rates Based Upon Distance, (Cont'd.)

B.. The airline distance between any two rate centers is determined as follows:

1. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the Bellcore Local Exchange Routing Guide referenced in Section 3.3(A).
2. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
3. Square each difference obtained in step (2) above.
4. Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
5. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
6. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates

10.23.1 Basic Exchange Line Service

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Basic Local Exchange Service, Per Trunk	\$100.00	\$59.00

10.23.2 PBX (Basic Exchange) Trunk Service

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Basic Local Exchange Trunk Service		
DID PBX Trunk	\$200.00	\$150.00
DOD PBX Trunk	\$100.00	\$70.00
2Way PBX Trunk w/o DID	\$100.00	\$70.00
2Way PBX Trunk w/DID	\$200.00	\$150.00
2Way PBX Trunk (4 Wire)	\$150.00	\$150.00

10.23.3 Digital PBX (Basic Exchange) Trunk Service

<u>Digital PBX Trunk Pricing</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Digital PBX Channel Charge	\$1,620.00	\$540.00
Digital DID PBX Trunk	\$160.00	\$140.00
Digital DOD PBX Trunk	\$70.00	\$60.00
Digital 2Way PBX Trunk w/DID	\$160.00	\$140.00
Digital 2Way PBX Trunk w/o DID	\$70.00	\$60.00

10.23.4 DID Trunk Service

Non-recurring and monthly recurring rates per DID Trunk, apply as follows:

<u>DID Trunk Service</u>	<u>Nonrecurring</u>	<u>Monthly Charge</u>
Each additional block of 20	\$40.00	\$5.00
DID trunk termination (inward/combo)	\$90.00	\$80.00
DID- Each Number, Non-sequential	\$2.00	\$1.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.5 Hunt/Grouping Service

Pricing

Nonrecurring	\$22.00
Recurring (monthly)	\$12.00

10.23.6 CLASS (Custom Local Area Signaling Service) Features

	<u>Nonrecurring</u>	<u>Monthly</u>
Anonymous Call Rejection	\$22.00	\$10.00
Automatic Call Back	\$22.00	\$10.00
Automatic Recall	\$22.00	\$10.50
Call Block	\$22.00	\$10.00
Call Selector	\$22.00	\$10.00
Call Tracing	\$22.00	\$10.00
Call Transfer	\$22.00	\$12.00
Caller ID Name Delivery	\$22.00	\$15.00
Caller ID Number Delivery	\$22.00	\$15.00
Directory Number Privacy	\$22.00	\$10.00
Preferred Call Forwarding	\$22.00	\$10.00

10.23.7 Business Custom Services (BCS)

	<u>Nonrecurring</u>
All BCS Features	\$22.00
	<u>Monthly Recurring</u>
Call Forwarding Variable	\$10.00
Call Forwarding Busy Line	\$10.00
Call Forwarding Don't Answer	\$10.00
Call Forwarding Don't Answer/Busy Line	\$10.00
Remote Activation of CFV	\$10.00
Remote Call Forwarding	\$10.00
Call Waiting Terminating	\$15.00
Three Way Conference Calling	\$10.00
Speed Calling 30	\$10.00
3-Way Calling/Call Transfer	\$10.00
Hunting	\$15.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.8 ISDN/PRI

Element	<u>Install</u>	<u>Monthly</u>
Primary Rate Interface		
PRI B Channels (per channel) Data Only	\$70.00	\$50.00
PRI B Channels (per channel) Voice Only	\$70.00	\$55.00
PRI Service (per DSI)	\$2,000.00	\$1,000.00
Transport (per DSI)	\$1,600.00	\$270.00
Optional Features [No Pricing]		
Incoming Call Identification		
1-8 services		
9-15 services		
16 or more services		
DID Service		
DID Trunk Termination (inward)	\$100.00	\$90.00
First Block 20 DID Numbers	\$40.00	\$6.00
Service Establishment Charge	\$100.00	\$20.00

10.23.9 Directory Listings

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Each Additional Listing	\$1.00	\$5.00
Non List Number	\$50.00	\$5.00
Non-Published Number	\$50.00	\$5.00

10.23.10 Main Number Retention

<u>Rates</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
per retained number	\$5.00	\$5.00
per retained vanity number	\$5.00	\$5.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.11 Authorization CodesNonrecurringAuthorization Codes

Option A	Business Line, ea.	\$55.00
Option A	PBX Trunk, ea.	\$55.00
Option B	Business Line, ea.	\$55.00
Option B	PBX Trunk, ea.	\$55.00

Monthly RecurringAuthorization Codes

Option A	Business Line, ea.	\$10.00
Option A	PBX Trunk, ea.	\$10.00
Option B	Business Line, ea.	\$10.00
Option B	PBX Trunk, ea.	\$10.00

10.23.12 Vanity Numbers

<u>Rates</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Per Vanity Number	\$5.00	\$5.00

10.23.13 IntraLATA Calling Service

	<u>Rate for Initial 6</u>	<u>Rate per Additional 6</u>
	<u>Second</u>	<u>Seconds</u>
Day	\$0.5500	\$0.5500
Night	\$0.4000	\$0.4000

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.14 Mobile Services Interconnection Rates:

Cost Element Per Minute	Access Rate Per Minute of Use
Rate Per Conversation Minute	n/c
Switching	\$0.100000
Transport (per mile bends)	
0-1	\$0.100000
Over 1-8	\$0.100000
Over 8-16	\$0.100000
Over 16-25	\$0.100000
Over 25-50	\$0.100000
Over 50-100	\$0.100000
Over 100	\$0.100000

10.23.15 Operator Services

Note that usage charges and surcharges, busy line verification and interrupt, or directory assistance surcharges apply in addition to operator charges

Station-to-Station	\$3.00/call
Calling Card	\$3.00/call
3rd Number Billing	\$3.00/call
Collect Calls	\$3.00/call
Person-to-Person	\$7.00/call

10.23.16 Busy Line Verify and Busy Line Interrupt Service

Busy Line Verify Service (each request)	\$3.00
Busy Line Verify and Busy Line Interrupt Service (each request)	\$6.00

10.23.17 Service Implementation Changes for Changing Existing Services

Nonrecurring \$200.00 per service order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.18 Restoration of Services

Nonrecurring per occasion	\$220.00
Charge per telephone number restored	7.00

10.23.19 Inbound Direct Local Exchange Service

Inbound Direct (Inbound only line + hunting) Tucson, AZ	Recurring per line, per Month \$60.00	Nonrecurring \$125.00
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10.23.20 Pay Phone

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
Pay Phone Flat Rate:		
Two-way Service with Touch Tone & International Block:	\$200.00	\$200.00
Outgoing with Touch Tone and International Call Block:	\$200.00	\$200.00
Options:		
Pay Phone Change Charge	\$100.00	\$100.00
Fraud Protection One-way Incoming line	\$100.00	\$100.00
Fraud Protection Outgoing, per line	\$100.00	\$100.00
Fraud Protection Incoming and Outgoing, per line	\$100.00	\$100.00

10.23.21 Expedite Order Charge

Per Order, Per occurrence	\$1,600.00
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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.22 e.spire LOCAL SERVICE PLUS

<u>Length of Contract</u>	<u>Monthly</u>	<u>Nonrecurring</u>
One Year	\$1,600.00	\$2,500.00
Two Year	\$1,550.00	\$2,000.00
Three Year	\$1,450.00	\$1,500.00
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		<u>Monthly</u>
DID Trunk Termination		\$20.00
<u>DID Number:</u>		<u>Monthly</u>
1 st Block of 20 DID numbers		\$10.00
DID each additional block of 20 up to 500 numbers		\$5.00
DID 500 + each additional block of 100 numbers		\$100.00
<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Custom Calling Features		\$20.00
Anonymous Call Rejection	\$10.00	
Automatic Call Back	\$10.00	
Automatic Recall	\$10.00	
Call Block	\$10.00	
Call Hold	\$10.00	
Call Pick Up	\$10.00	
Call Transfer	\$10.00	
Caller ID w/Name & Number	\$15.00	
Caller ID w/Number	\$10.00	
Code Restriction	\$10.00	
Distinctive Ringing	\$10.00	
Remote Activation of Call forward	\$10.00	
Remote Call Forwarding	\$30.00	
Remote Call Forwarding Additional path	\$30.00	
Speed Dialing 30	\$10.00	
XMC Auto Attendant (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
XMC Fax Overflow	\$30.00	
XMC Voice Mail (per mailbox)	\$15.00	
XMC Voice Mail Pager Plus	\$20.00	

*Nonrecurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE PLUS.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.22 e.spire LOCAL SERVICE PLUS, (Cont'd.)

Ancillary Services

<u>Directory Listings, per listing</u>	<u>Monthly</u>
Single List - White page only	\$ 1.00
Non-listed	\$ 5.00
Non-published	\$ 5.00
Additional listing	\$ 5.00
Toll Free Directory Assistance listing	\$30.00

<u>Vanity Number</u>	<u>Monthly</u>
Vanity number, per number	\$20.00

<u>Operator Assisted Calling, per occurrence</u>	<u>Monthly</u>
Station to Station	\$3.00
Calling Card	\$3.00
3 rd Number	\$3.00
Collect Call	\$3.00
Person to Person	\$7.00

<u>Directory Assistance</u>	<u>Per Call</u>
Call Allowance	2 calls
Each additional Directory Assistance call	\$2.00
Call Completion	\$2.00
Long Distance Directory Assistance	\$2.00
Long Distance Directory Assistance with call completion	\$2.00

<u>Busy Line Verification</u>	<u>Per Request</u>
Verification Request	\$3.00
Emergency Interrupt Request (in addition to Verification Request)	\$6.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.22 e.spire LOCAL SERVICE PLUS, (Cont'd.)

<u>Moves/Adds/Changes (MACS)</u>	<u>One Time Nonrecurring</u>
Add Additional Lines or Trunks, per order	\$ 100.00
Add DID Trunk Termination, per order	\$ 100.00
Change to CSR, record purpose, per order	\$ 50.00
Add Additional Custom Calling Features, per order	\$ 20.00
Add XMC Auto Attendant	
(9 or fewer mailboxes)	\$100.00
(10 or more mailboxes)	\$200.00
Move Service Location, per order	Charges in Section 13.17 apply
PIC Change, per line	\$ 10.00
Reconfiguration Charge, per order	
Without customer premise visit.	\$ 100.00
Reconfiguration Charge, per order	
With customer premise visit.	\$500.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.23 e.spire LOCAL SERVICE

LOCAL SERVICE Rates – Flat Rate Service

<u>Month to Month</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Business Exchange Lines 1 st line	\$60.00	\$100.00
Each additional line	\$60.00	\$ 50.00
 PBX DOD Trunk	 \$75.00	 \$100.00
Each additional line	\$75.00	\$ 50.00
 PBX DID Trunk	 \$75.00	 \$100.00
Each additional line	\$75.00	\$ 50.00
 PBX Combination Trunk	 \$75.00	 \$100.00
Each additional line	\$75.00	\$ 50.00
 <u>DID Termination Charges:</u>	 <u>Monthly</u>	
DID Trunk Termination	\$30.00	
 <u>DID Number:</u>	 <u>Monthly</u>	
1 st Block of 20 DID numbers	\$10.00	
DID each additional block of 20 up to 500 numbers	\$ 5.00	
DID 500 + each additional block of 100 numbers	\$100.00	
 <u>Hunting Service:</u>	 <u>Monthly</u>	 <u>Nonrecurring*</u>
Hunting	\$12.00	\$22.00

*Non-recurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.23 e.spire LOCAL SERVICE, (Cont'd.)

<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Custom Calling Features		\$20.00
Anonymous Call Rejection	\$10.00	
Automatic Call Back	\$10.00	
Automatic Recall	\$10.00	
Call Block	\$10.00	
Call Forwarding	\$10.00	
Call Forwarding Busy	\$10.00	
Call Forwarding No Answer	\$10.00	
Call Forwarding Variable	\$10.00	
Call Hold	\$10.00	
Call Pick Up	\$10.00	
Call Transfer	\$10.00	
Call Trace	\$10.00	
Call Waiting	\$10.00	
Caller ID w/Name & Number	\$15.00	
Caller ID w/Number	\$10.00	
Code Restriction	\$10.00	
Distinctive Ringing	\$10.00	
Remote Activation of Call forward	\$10.00	
Remote Call Forwarding	\$30.00	
Remote Call Forwarding Additional path	\$30.00	
Speed Dial 8	\$10.00	
Speed Dialing 30	\$10.00	
3 Way Calling	\$10.00	
Xspedius Auto Attendant (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
Xspedius Fax Overflow	\$30.00	
Xspedius Voice Mail (per mailbox)	\$15.00	
Xspedius Voice Mail Pager Plus	\$20.00	

*Nonrecurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.23 e.spire LOCAL SERVICE, (Cont'd.)

Toll Free Service

	<u>Monthly</u>	<u>Nonrecurring</u>
Toll Free Number	\$ 5.00	\$ 5.00
Toll Free Directory Assistance Listing, per number	\$30.00	\$ 5.00
Fixed Term Discounts apply to all XMC Tariff Dial One rates as noted in the XMC Arizona Interexchange Services Tariff and the XMC FCC No. 1 Interstate Services Tariff.		
One Year	25%	
Two Year	30%	
Three Year	40%	

Ancillary Services

<u>Directory Listings, per listing</u>	<u>Monthly</u>
Single List - White page only	\$ 1.00
Non-listed	\$ 5.00
Non-published	\$ 5.00
Additional listing	\$ 5.00
Toll Free Directory Assistance listing	\$30.00

Vanity Number

Vanity number, per number	<u>Monthly</u> \$20.00
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Operator Assisted Calling, per occurrence

Station to Station	<u>Monthly</u> \$3.00
Calling Card	\$3.00
3 rd Number	\$3.00
Collect Call	\$3.00
Person to Person	\$7.00

Directory Assistance

Call Allowance	<u>Per Call</u> 2 calls
Each additional Directory Assistance call	\$2.00
Call Completion	\$2.00
Long Distance Directory Assistance	\$2.00
Long Distance Directory Assistance with call completion	\$2.00

Busy Line Verification

Verification Request	<u>Per Request</u> \$3.00
Emergency Interrupt Request (in addition to Verification Request)	\$6.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.23 e.spire LOCAL SERVICE, (Cont'd.)

Moves/Adds/Changes (MACS)One Time Nonrecurring

Add Additional Lines or Trunks, per order	\$100.00
Add DID Trunk Termination, per order	\$100.00
Change to CSR, record purpose, per order	\$50.00
Add Additional Custom Calling Features, per order	\$20.00
Add XSPEDIUS Auto Attendant	\$100.00 (9 or fewer mailboxes) \$200.00 (10 or more mailboxes)

Installation Charges in the Arizona
End-User Price List apply

Move Service Location, per order	\$10.00
PIC Change, per line	\$100.00
Reconfiguration Charge, per order without customer premise visit.	\$500.00
Reconfiguration Charge, per order with customer premise visit.	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.24 e.spire Local ISDN

Local ISDN Rates

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Month to Month</u>		
ISDN PRI Access Facility, 23B+D Channels	\$2,100.00	\$2,500.00
<u>1 Year Term</u>		
ISDN PRI Access Facility, 23 B+D Channels	\$ 1,800.00	\$2,500.00
<u>2 Year Term</u>		
ISDN PRI Access Facility, 23 B+D Channels	\$1,500.00	\$2,000.00
<u>3 Year Term</u>		
ISDN PRI Access Facility, 23 B+D Channels	\$1,400.00	\$1,500.00
<u>DID Termination Charges:</u>	<u>Monthly</u>	
DID Trunk Termination, per Trunk Group	\$20.00	
<u>DID Number:</u>	<u>Monthly</u>	
1 st Block of 20 DID numbers	\$10.00	
DID each additional block of 20 up to 500 numbers	\$5.00	
DID 500 + each additional block of 100 numbers	\$100.00	
<u>Hunting Service:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Hunting	\$12.00	\$22.00
<u>Optional Services</u>		
<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Caller ID w/Name & Number	\$100.00	\$15.00
Call by Call	\$100.00	\$15.00
Outbound Calling for Non-ISP's	\$200.00	\$15.00

Long Distance Service e. spire Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the XMC Arizona End-User Services Price List, the XMC Arizona Interexchange Services Tariff and the XMC FCC No. 1 Interstate Services Tariff.

One Year	40%
Two Year	50%
Three Year	60%

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.24 e.spire Local ISDN, (Cont'd.)

Optional Services, (Cont'd.)Toll Free Service

	<u>Monthly</u>	<u>Nonrecurring</u>
Toll Free Number	\$ 5.00	\$ 5.00
Toll Free Directory Assistance Listing, per number	\$30.00	\$ 5.00

Fixed Term Discounts apply to all XMC Tariff Dial One rates as noted in the FCC No. 1 Interstate Services Tariff.

One Year	20%
Two Year	30%
Three Year	40%

Ancillary ServicesDirectory Listings, per listing

	<u>Monthly</u>
Single List - White page only	\$1.00
Non-listed	\$5.00
Non-published	\$5.00
Additional listing	\$5.00
Toll Free Directory Assistance listing	\$30.00

Vanity Number

	<u>Monthly</u>
Vanity number, per number	\$20.00

Operator Assisted Calling, per occurrence

	<u>Monthly</u>
Station to Station	\$3.00
Calling Card	\$3.00
3 rd Number	\$3.00
Collect Call	\$3.00
Person to Person	\$7.00

Directory Assistance

	<u>Per Call</u>
Call Allowance	2 calls
Each additional Directory Assistance call	\$2.00
Call Completion	\$2.00
Long Distance Directory Assistance	\$2.00
Long Distance Directory Assistance with call completion	\$2.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.24 e.spire Local ISDN, (Cont'd.)

Optional Services, (Cont'd.)

<u>Busy Line Verification</u>	<u>Per Request</u>
Verification Request	\$3.00
Emergency Interrupt Request (in addition to Verification Request)	\$6.00
 <u>Moves/Adds/Changes (MACS)</u>	 <u>One Time Nonrecurring</u>
Add DID Trunk Termination, per order	\$100.00
Change to CSR, record purpose, per order	\$40.00
Add Additional Custom Calling Features, per order	\$20.00
 Move Service Location, per order	 Installation Charges in the Arizona End-User Price List apply
PIC Change, per line	\$10.00
Reconfiguration Charge, per order without customer premise visit.	\$100.00
Reconfiguration Charge, per order with customer premise visit.	\$500.00

10.23.25 Incoming FX

	<u>Nonrecurring</u>	<u>Monthly</u>
e-spire LOCAL SERVICE PLUS	\$ 20.00	\$200.00
e-spire LOCAL ISDN– Non ISP's	\$ 20.00	\$200.00
e-spire LOCAL ISDN– ISP's	\$ 20.00	\$400.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.26 Xspedius Complete Access

Service	<u>Monthly</u>	<u>Nonrecurring*</u>
Complete Access (w/ 512k Internet)	\$600.00	
Base Line/Trunk Rate for DS1 and PRI Access Facility	\$50.00	
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		
DID Trunk Termination, per line/trunk *	\$10.00	
* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.		
<u>DID Number:</u>		
1 st Block of 20 DID numbers	\$10.00	
DID each additional block of 20 up to 500 numbers	\$5.00	
DID 500 + each additional block of 100 numbers	\$100.00	
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$10.00	
Enhanced Feature Plan, per line/trunk	\$20.00	
Enhanced Feature Pack, per order	\$360.00	
Complete Access XLSO Program, off base line/trunk price	40% off	
LD MOU Service Fee, additional to base line/trunk price	\$14.00	
<u>DS1 Optional Custom Calling Features:</u>		
* Basic Feature Plan Custom Calling Features		
Account Code – Non Validated	\$10.00	
Account Code – Validated	\$10.00	
Anonymous Call Rejection	\$5.00	
Automatic Call Back	\$3.00	
Automatic Recall	\$5.00	
Call Hold	\$5.00	
Call Forwarding Additional Path	\$30.00	
Caller ID w/Name & Number	\$10.00	
Caller ID w/Number	\$5.00	
*Non-recurring charges waived if features ordered upon initial installation of Xspedius		

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.26 Xspedius Complete Access, (Cont'd.)

Service	<u>Monthly</u>	<u>Nonrecurring*</u>
Distinctive Ringing	\$5.00	
DNIS (Dialed Number Identification Service)	\$10.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
PBX Outbound Calling ID	\$10.00	
Remote Activation of Call forward	\$5.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Speed Dial 8	\$5.00	
Speed Dial 30	\$5.00	
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$290.00
Fax Overflow	\$15.00	
Voice Mail (additional per mailbox)	\$10.00	
Voice Mail Pager Plus	\$14.00	
DS1 Optional Custom Calling Features:		
*Enhanced Feature Plan or Pack Custom Calling Features		
Account Code – Non Validated	\$10.00	
Account Code – Validated	\$10.00	
Call Forwarding Additional Path	\$30.00	
Distinctive Ringing	\$5.00	
DNIS (Dialed Number Identification Service)	\$10.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
Remote Activation of Call forward	\$5.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$290.00
Fax Overflow	\$30.00	
Voice Mail (additional per mailbox)	\$10.00	
Voice Mail Pager Plus	\$14.00	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.26 Xspedius Complete Access, (Cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$100.00	
Caller ID w/ Name & Number, PRI	\$100.00	
Caller ID w/ Number, PRI	\$50.00	
DID Termination	\$10.00	
PBX Outbound Calling ID	\$10.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
Redirecting Number on PRI	\$100.00	
 <u>Enhanced Feature Plan or Pack Custom Calling Features</u>		
Call by Call, per PRI	\$100.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
Redirecting Number on PRI	\$100.00	
 <u>Internet Optional Services:</u>		
Internet downgrade to 256kbps	(\$25.00)	
Internet downgrade to 384 kbps	(\$12.00)	
Internet upgrade to 640 kbps	\$50.00	
Internet upgrade to 768 kbps	\$100.00	
Internet upgrade to 1024 kbps	\$300.00	
Internet upgrade to 1.5 Mbps	\$600.00	
News Feed	\$100.00	
Primary DNS	\$40.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.26 Xspedius Complete Access, (Cont'd.)

<u>Ancillary Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Directory Assistance</u>		
Non-Published	\$10.00	
Non-Listed	\$5.00	
Each additional Directory Assistance call	\$5.00	
Long Distance Directory Assistance	\$2.00	
Long Distance Directory Assistance with call completion	\$1.00	
800 Directory Assistance Listing, per 800 number	\$30.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$20.00	\$50.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$400.00	\$500.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.26 Xspedius Complete Access, (Cont'd.)

Ancillary Services

Moves/Adds/Changes (MACS)

Complete Access Installation

Change to Upgrade Complete Access, without premises visit

Change to Upgrade Complete Access, with premises visit

Change to Upgrade Internet Access speed

Change to Downgrade Complete Access, without premises visit

Change to Downgrade Complete Access, with premises visit

Change to add DID Trunk Termination

Change to add Voice feature

Change to CSR

Change to add PRI feature

Change to add Newsfeed

Change to add Primary DNS

Change to add Optional Calling Plans (LATAwide,EAS,Corridor)

PIC change

Voice Mail installation

Voice Mail Pager Plus installation

Fax Overflow installation

Enhanced Voice Messaging 9 or less mailboxes

Enhanced Voice Messaging 10 or more mailboxes

NonrecurringCharge

\$500.00, per order

\$100.00, per order

\$500.00, per order

\$100.00, per ckt

\$100.00, per order

\$500.00, per order

\$100.00, per order

\$20.00, per order

\$40.00 per order

\$20.00 per order

\$20.00 per ckt

\$50.00 per ckt

\$20.00 per ckt

\$10.00 per WTN

\$20.00 per mailbox

\$20.00 per mailbox

\$20.00 per mailbox

\$100.00 per order

\$200.00 per order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.27 Xspedius Complete Voice – Lines/Trunks/PRI

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Complete Lines/Trunks</u>		
Complete Lines/Trunks/B Channel	\$200.00	
Complete Voice D Channel	\$400.00	
<u>Complete Lines/Trunks DS0</u>		
Business Exchange Lines	\$100.00	
PBX DOD Trunks	\$100.00	
PBX Combination Trunks	\$100.00	
Utility Lines	\$100.00	
Additional charges will apply for the following components:		
<u>DID Termination Charges</u>		
*Basic Feature Plan		
DID Trunk Termination, per line/trunk	\$5.00	
*Enhanced Feature Plan		
DID Trunk Termination, per line/trunk	\$20.00	
Enhanced DID Trunk Termination, per line/trunk	\$20.00	
<u>DID Number (Only available for DS1 and PRI):</u>		
1 st Block of 20 DID numbers	\$20.00	
DID each additional block of 20 up to 500 numbers	\$20.00	
DID 500 + each additional block of 100 numbers	\$100.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.27 Xspedius Complete Voice – Lines/Trunks/PRI, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$100.00	
Enhanced Feature Plan, per line/trunk	\$100.00	
<u>LD Option Charge:</u>		
LD 100 MOU Service Fee	\$100.00	
LD 300 MOU Service Fee	\$100.00	
<u>DS1/DSO Optional Custom Calling Features:</u>		
* Basic Feature Plan Custom Calling Features		\$20.00
Account Code – Non Validated	\$5.00	
Account Code – Validated (future)	\$20.00	
Anonymous Call Rejection	\$20.00	
Automatic Call Back	\$5.00	
Automatic Recall	\$5.00	
Call Hold	\$5.00	
Call Forward Busy	\$5.00	
Call Forward No Answer	\$5.00	
Call Forward Variable	\$5.00	
Call Forwarding Additional Path	\$30.00	
Call Transfer	\$5.00	
Call Waiting	\$5.00	
Caller ID w/Name & Number	\$5.00	
Caller ID w/Number	\$5.00	
Distinctive Ringing	\$5.00	
DNIS (Dialed Number Identification Service)	\$20.00	
Incoming FX	\$100.00	
PBX Outbound Calling ID	\$20.00	
Remote Activation of Call forward	\$5.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Speed Dial 8	\$5.00	
Speed Dial 30	\$5.00	
Three Way Calling	\$5.00	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.27 Xspedius Complete Voice – Lines/Trunks/PRI, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
Fax Overflow	\$20.00	
Voice Mail (additional per mailbox)	\$20.00	
Voice Mail Pager Plus	\$20.00	
<u>DS1 Optional Custom Calling Features:</u>		
* Enhanced Feature Plan or Pack Custom Calling Features		\$20.00
Account Code – Non Validated	\$5.00	
Account Code – Validated (future)	\$20.00	
Call Forwarding Additional Path	\$30.00	
Distinctive Ringing	\$5.00	
Incoming FX**	\$100.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
Fax Overflow	\$20.00	
Voice Mail (additional per mailbox)	\$20.00	
Voice Mail Pager Plus	\$20.00	
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$100.00	
Caller ID w/ Name & Number, PRI	\$100.00	
Caller ID w/Number Only	\$100.00	
Incoming FX	\$100.00	
Redirecting Number on PRI	\$100.00	
<u>Enhanced Feature Plan or Pack Custom Calling Features</u>		
Incoming FX	\$100.00	
Redirecting Number on PRI	\$100.00	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.27 Xspedius Complete Voice – Lines/Trunks/PRI, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
<u>Ancillary Services</u>		
<u>Directory Assistance</u>		
Non-Published	\$5.00	
Non-Listed	\$5.00	
Each additional Directory Assistance call	\$5.00	
Long Distance Directory Assistance	\$5.00	
Long Distance Directory Assistance with call completion	\$5.00	
800 Directory Assistance Listing, per 800 number	\$30.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$20.00	\$50.00
<u>Toll Free Service</u>		
Toll Free	\$5.00	
Toll Free Payphone Blocking, per number	\$500.00	\$500.00
Toll Free Blocking –NPA NXX	\$50.00	
<u>Moves/Adds/Changes (MACS)</u>		<u>One Time Nonrecurring</u>
Complete Voice – Lines/Trunks/PRI Installation		
1 st line, trunk, B channel		\$100
each additional line, trunk, B channel		\$50
for D Channel		\$100
Change to Complete Lines/Trunks, without premises visit	\$100.00, per order	
Change to Complete Lines/Trunks, with premises visit	\$500.00, per order	
Change to add DID Trunk Termination	\$100.00, per order	
Change to add Voice feature	\$20.00, per order	
Change to CSR	\$50.00 per order	
Change to add PRI feature	\$20.00 per order	
Change to add Newsfeed	\$20.00 per ckt	
Change to add Primary DNS	\$50.00 per ckt	
Change to add Optional Calling Plans (LATAwide,EAS,Corridor)	\$20.00 per ckt	
PIC change	\$10.00 per WTN	
Change to add Toll Free Blocking-NPA NXX, per number	\$20.00, per Order	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.28 Xspedius Complete T

<u>Complete T</u>	<u>Monthly Recurring</u>	
Complete T – DS1	\$2,000.00	
Complete T – PRI	\$2,000.00	
	<u>Monthly</u>	<u>Nonrecurring</u>
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		
*Basic Feature Plan		
DID Trunk Termination, per line/trunk	\$20.00	
*Enhanced Feature Plan		
DID Trunk Termination, per line/trunk	\$20.00	
Enhanced DID Trunk Termination, per line/trunk	\$20.00	
<u>DID Number:</u>		
1 st Block of 20 DID numbers	\$20.00	
DID each additional block of 20 up to 500 numbers	\$20.00	
DID 500 + each additional block of 100 numbers	\$100.00	
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$10.00	
Enhanced Feature Plan, per T1/PRI	\$150.00	
<u>Option Plans:</u>		
Complete T Basic Pack, per T1/PRI	\$300.00	
Complete T Bonus Pack, per T1/PRI	\$600.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.28 Xspedius Complete T, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
<u>DS1 Optional Custom Calling Features:</u>		
* Basic Feature Plan Custom Calling Features		\$20.00
Account Code – Non Validated	\$5.00	
Account Code – Validated	\$20.00	
Anonymous Call Rejection	\$20.00	
Automatic Call Back	\$5.00	
Automatic Recall	\$5.00	
Call Hold	\$5.00	
Call Forward Busy	\$5.00	
Call Forward No Answer	\$5.00	
Call Forward Variable	\$5.00	
Call Forwarding Additional Path	\$30.00	
Call Transfer	\$20.00	
Call Waiting	\$20.00	
Caller ID w/Name & Number	\$5.00	
Caller ID w/Number	\$20.00	
Distinctive Ringing	\$5.00	
DNIS (Dialed Number Identification Service)	\$20.00	
Incoming FX	\$100.00	
PBX Outbound Calling ID	\$20.00	
Remote Activation of Call Forwarding	\$5.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Speed Dial 8	\$5.00	
Speed Dial 30	\$20.00	
Three Way Calling	\$20.00	
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
Fax Overflow	\$20.00	
Voice Mail (additional per mailbox)	\$20.00	
Voice Mail Pager Plus	\$20.00	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.28 Xspedius Complete T, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
*Enhanced Feature Plan or Pack Custom Calling Features		\$20.00
Account Code – Non Validated	\$5.00	
Account Code – Validated	\$20.00	
Call Forwarding Additional Path	\$30.00	
Incoming FX	\$100.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
Fax Overflow	\$20.00	
Voice Mail (additional per mailbox)	\$20.00	
Voice Mail Pager Plus	\$20.00	
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$100.00	
Caller ID w/ Name & Number, PRI	\$100.00	
Incoming FX	\$100.00	
Redirecting Number on PRI	\$100.00	
 Enhanced Feature Plan or Pack Custom Calling Features		
Call by Call, Per PRI	\$100.00	
Incoming FX	\$100.00	
Redirecting Number on PRI	\$100.00	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.28 Xspedius Complete T, (Cont'd.)

Ancillary Services	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Directory Assistance</u>		
Non-Published	\$20.00	
Non-Listed	\$5.00	
Each additional Directory Assistance call	\$20.00	
Long Distance Directory Assistance	\$5.00	
Long Distance Directory Assistance with call completion	\$5.00	
800 Directory Assistance Listing, per 800 number	\$30.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$20.00	\$50.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$500.00	\$500.00
<u>Moves/Adds/Changes (MACS)</u>	<u>Nonrecurring</u>	
	<u>Charge</u>	
Complete T Installation 1 year term	\$3,000.00	
Complete T Installation 2 year term	\$3,000.00	
Complete T Installation 3 year term	\$2,000.00	
Change to Complete T, without premises visit	\$100.00, per order	
Change to Complete T, with premises visit	\$500.00, per order	
Change to add DID Trunk Termination	\$50.00, per order	
Change to add Voice feature	\$20.00, per order	
Change to CSR	\$40.00 per order	
Change to add PRI feature	\$20.00 per order	
Change to add Newsfeed	\$20.00 per ckt	
Change to add Primary DNS	\$50.00 per ckt	
Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)	\$20.00 per ckt	
PIC change	\$20.00 per WTN	
Voice Mail installation	\$20.00 per mailbox	
Voice Mail Pager Plus installation	\$20.00 per mailbox	
Fax Overflow installation	\$20.00 per mailbox	
Enhanced Voice Messaging 9 or less mailboxes	\$100.00 per order	
Enhanced Voice Messaging 10 or more mailboxes	\$200.00 per order	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.29 Xspedius Complete Dynamic

<u>Service</u>	<u>Monthly Recurring</u>
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Complete Dynamic Channels (12-72 lines)	\$150.00 per line
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Base Line/Trunk Rate for DS1 and PRI Access Facility	\$20.00
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Business Exchange Line	
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PBX DID Trunk	
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PBX DOD Trunk	
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PBX Combination Trunk	
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PBX Combination Trunk w/DID	
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D Channel	
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<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
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Additional charges will apply for the following components:		
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<u>DID Termination Charges:</u>		
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DID Trunk Termination, per line/trunk*	\$20.00	
--	---------	--

*DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.		
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<u>DID Number:</u>		
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1 st Block of 20 DID numbers	\$20.00	
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DID each additional block of 20 up to 500 numbers	\$20.00	
---	---------	--

DID 500 + each additional block of 100 numbers	\$100.00	
--	----------	--

<u>Feature Plans:</u>		
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Basic Feature Plan (included in base price)	\$10.00	
---	---------	--

Enhanced Feature Plan, per line/trunk	\$150.00	
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LD MOU Service Fee, additional to base line/trunk price	\$20.00	
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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.29 Xspedius Complete Dynamic, (Cont'd.)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Account Code – Non Validated	\$5.00	
Account Code – Validated	\$20.00	
Anonymous Call Rejection	\$20.00	
Automatic Call Back	\$5.00	
Automatic Recall	\$5.00	
Call Hold	\$5.00	
Call Forwarding Additional Path	\$30.00	
Caller ID w/Name & Number	\$20.00	
Caller ID w/Number	\$20.00	
Distinctive Ringing	\$5.00	
DNIS (Dialed Number Identification Service)	\$20.00	
Corridor Calling	\$100.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
PBX Outbound Calling ID	\$20.00	
Remote Activation of Call forward	\$5.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Speed Dial 8	\$5.00	
Speed Dial 30	\$20.00	
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
Fax Overflow	\$20.00	
Voice Mail (additional per mailbox)	\$20.00	
Voice Mail Pager Plus	\$20.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.29 Xspedius Complete Dynamic, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
Enhanced Feature Plan Custom Calling Features		
Account Code – Non Validated	\$5.00	
Account Code – Validated (future)	\$20.00	
Call Forwarding Additional Path	\$30.00	
Distinctive Ringing	\$5.00	
DNIS (Dialed Number Identification Service)	\$20.00	
Corridor Calling	\$100.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
Remote Activation of Call forward	\$5.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$200.00
Fax Overflow	\$ 20.00	
Voice Mail (additional per mailbox)	\$ 20.00	
Voice Mail Pager Plus	\$ 20.00	
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$100.00	
Caller ID w/ Name & Number, PRI	\$100.00	
Caller ID w/ Number, PRI	\$100.00	
DID Termination	\$20.00	
PBX Outbound Calling ID	\$20.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
Redirecting Number on PRI	\$100.00	
<u>Enhanced Feature Plan Custom Calling Features</u>		
Call by Call, per PRI	\$100.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
Redirecting Number on PRI	\$100.00	

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.29 Xspedius Complete Dynamic, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1/PRI Internet Features</u>		
Client to Server News Groups (1 st 25 users are included)	\$ 20.00	\$20.00
Additional Client to Server News Groups	\$20.00 per user	\$20.00 per order
Server to Server News Groups (per connection)	\$100.00	\$50 per order
Primary DNS (1 st one is included in base price)	\$10.00	
Additional Primary DNS	\$50.00	\$50 per order
Secondary DNS (1 st 20 are included in base price)	\$10.00	
Additional Secondary DNS	\$20.00 each	\$20.00 per order
Reverse Resolution	\$20.00	\$20.00
<u>Directory Assistance</u>		
Non-Published	\$10.00	
Non-Listed	\$5.00	
Each additional Directory Listing call	\$5.00	
Long Distance Directory Assistance	\$5.00	
Long Distance Directory Assistance call completion	\$5.00	
800 Directory Assistance Listing, per 800 number	\$30.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$20.00	\$50.00
<u>Toll Free Service</u>		
Toll Free Number	\$5.00	\$500.00
Toll Free Payphone Blocking, per number	\$400.00	\$40.00
Toll Free Blocking- NPA NXX, per number	\$20.00	\$40.00

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.29 Xspedius Complete Dynamic, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Moves/Adds/Changes (MACS)</u>		
Complete Dynamic Installation		\$500.00, per order
Change to Upgrade Complete Dynamic, without premises visit		\$100.00, per order
Change to Upgrade Complete Dynamic, with premises visit		\$500.00, per order
Change to Upgrade Internet Access speed		\$100.00, per ckt
Change to Downgrade Complete Dynamic, without premises visit		\$100.00, per order
Change to Downgrade Complete Dynamic, with premises visit		\$500.00, per order
Change to add DID Trunk Termination		\$100.00, per order
Change to add Voice feature		\$20.00, per order
Change to CSR		\$40.00 per order
Change to add PRI feature		\$20.00 per order
Change to add Newsfeed		\$20.00 per order
Change to add Primary DNS		\$50.00 per order
Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)		\$20.00 per order
PIC change		\$10.00 per WTN
Voice Mail installation		\$20.00 per mailbox
Voice Mail Pager Plus installation		\$20.00 per mailbox
Fax Overflow installation		\$20.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes		\$100.00 per order
Enhanced Voice Messaging 10 or more mailboxes		\$200.00 per order
Change to add Toll Free Blocking - NPA NXX, per number		\$20.00 per order

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.30 Xspedius Channel 12

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Channel 12 (w/ 512k Internet)	\$900.00	
Base Line/Trunk Rate for DS1	\$50.00	
Additional charges will apply for the following components:		
<u>DID Termination Charges:</u>		
DID Trunk Termination, per line/trunk	\$20.00	
<u>DID Number:</u>		
1 st Block of 20 DID numbers	\$20.00	
DID each additional block of 20 up to 500 numbers	\$20.00	
DID 500 + each additional block of 100 numbers	\$100.00	
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$20.00	
DS1 Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$20.00
Account Code – Non Validated	\$5.00	
Account Code – Validated	\$20.00	
Anonymous Call Rejection	\$20.00	
Automatic Call Back	\$5.00	
Automatic Recall	\$5.00	
Call Hold	\$5.00	
Call Forwarding Additional Path	\$30.00	
Caller ID w/Name & Number	\$10.00	
Caller ID w/Number	\$5.00	
Distinctive Ringing	\$5.00	
DNIS (Dialed Number Identification Service)	\$10.00	
Incoming FX	\$100.00	
Incoming FX ISP	\$100.00	
PBX Outbound Calling ID	\$10.00	
Remote Activation of Call forward	\$5.00	
Remote Call Forwarding	\$20.00	
Remote Call Forwarding Additional path	\$30.00	
Speed Dial 8	\$5.00	
Speed Dial 30	\$5.00	

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.30 Xspedius Channel 12, (Cont'd.)

<u>Services</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Enhanced Voice Messaging (per mailbox)	\$20.00	
(9 or fewer mailboxes)		\$100.00
(10 or more mailboxes)		\$290.00
Fax Overflow (1 free, additional per mailbox)	\$15.00	
Voice Mail (1 free, additional per mailbox)	\$10.00	
Voice Mail Pager Plus	\$14.00	
<u>Internet Optional Services:</u>		
News Feed	\$100.00	
Primary DNS	\$100.00	
<u>Ancillary Services</u>		
<u>Directory Assistance</u>		
Non-Published	\$10.00	
Non-Listed	\$5.00	
Each additional Directory Assistance call	\$5.00	
Long Distance Directory Assistance	\$2.00	
Long Distance Directory Assistance with call completion	\$1.00	
800 Directory Assistance Listing, per 800 number	\$30.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$20.00	\$50.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$400.00	\$500.00

*Nonrecurring charges waived if features ordered upon initial installation of Xspedius.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.23 Grandfathered Maximum Rates, (Cont'd.)

10.23.30 Xspedius Channel 12, (Cont'd.)

Ancillary ServicesMoves/Adds/Changes (MACS)

Channel 12 Installation

Change to Upgrade Channel 12, without premises visit

Change to Upgrade Channel 12, with premises visit

Change to Upgrade Internet Access speed

Change to Downgrade Channel 12, without premises visit

Change to Downgrade Channel 12, with premises visit

Change to add DID Trunk Termination

Change to add Voice feature

Change to CSR

Change to add PRI feature

Change to add Newsfeed

Change to add Primary DNS

Change to add Optional Calling Plans (LATAwide, EAS,
Corridor...)

PIC change

Voice Mail installation

Voice Mail Pager Plus installation

Fax Overflow installation

Enhanced Voice Messaging 9 or less mailboxes

Enhanced Voice Messaging 10 or more mailboxes

Nonrecurring
Charge

\$500.00, per order

\$100.00, per order

\$500.00, per order

\$100.00, per ckt

\$100.00, per order

\$500.00, per order

\$100.00, per order

\$20.00, per sort

\$40.00 per order

\$20.00 per order

\$20.00 per ckt

\$50.00 per ckt

\$20.00 per ckt

\$10.00 per WTN

\$20.00 per mailbox

\$20.00 per mailbox

\$20.00 per mailbox

\$100.00 per order

\$200.00 per order

10.23.31 Time and Materials Charge Elements

Initial Time and Material Charge \$150.00 per 30 minute increment

Additional Time and Material Charge \$100.00 per 30 minute increment

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES**11.1 VersiPak IPRI Service**

11.1.1 VersiPak IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet Bandwidth CIR. The Internet PIR would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

11.1.2 Maximum Rates and Charges**A. Phoenix****1. IPRI Facility**

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$150.00	\$150.00	\$125.00	\$125.00	\$125.00
Nonrecurring Charge-Initial	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00
Nonrecurring Charge-Add'l	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00

2. IPRI D Channel

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$150.00	\$ 75.00	\$ 70.00	\$ 50.00	\$ 40.00
Nonrecurring Charge-Initial	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Nonrecurring Charge-Add'l	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.1 VersiPak IPRI Service, (Cont'd.)

11.1.2 Maximum Rates and Charges, (Cont'd.)

A. Phoenix

3. IPRI B Channel

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	ICB	\$30.00	\$30.00	\$30.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Add'l	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Move Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Change Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Restore Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00

B. Tucson

1. IPRI Facility

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$150.00	\$150.00	\$125.00	\$125.00	\$125.00
Nonrecurring Charge-Initial	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00
Nonrecurring Charge-Add'l	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.1 VersiPak IPRI Service, (Cont'd.)

11.1.2 Maximum Rates and Charges, (Cont'd.)

B. Tucson, (Cont'd.)

3. IPRI D Channel

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$150.00	\$ 75.00	\$ 70.00	\$ 50.00	\$ 40.00
Nonrecurring Charge-Initial	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Nonrecurring Charge-Add'l	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00

3. IPRI B Channel

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	ICB	\$30.00	\$30.00	\$30.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Add'l	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Move Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Change Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Restore Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings

11.2.1 VersiPak Mach2 Service

A. Description

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

<u>VersiPak Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps (8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

**Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.*

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.1 VersiPak Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets)

1. Business Lines

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

2. Analog Trunks

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.1 VersiPak Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

3. Digital Trunks

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

4. PRI Channels

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$60.00	\$55.13	\$50.25	\$46.13
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

5. Mach IPRI Facility

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$112.50	\$112.50	\$112.50	\$112.50
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.1 VersiPak Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

6. Business Terminal

a. With Telephone Number

	<u>12Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

b. Without Telephone Number

	<u>12Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.2 VersiPak Mach3 Service

A. Description

The VersiPak Mach3 consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 (dependant on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

<u>VersiPak Mach3</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

**Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.*

- Internet channels must be ordered in increments of 512 kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.2 VersiPak Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets)

1. Business Lines

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

2. Analog Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.2 VersiPak Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

3. Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

4. PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$60.00	\$55.13	\$50.25	\$46.13
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

5. Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$112.50	\$112.50	\$112.50	\$112.50
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.2 VersiPak Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

6. Business Terminal

a. With Telephone Number

	<u>12Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

b. Without Telephone Number

	<u>12Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products

The following service packages are available as equipment and facilities permit.

11.3.1 VersiPak® Flex T-6

A. Description

VersiPak® Flex T-6 Service provides six business lines or terminals and 384K Internet Access on DS1 access. It offers flat rated local service, six voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding, Call Transfer, Three-Way Calling and Multi-line Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1000.00	\$750.00	\$675.00	\$600.00
Nonrecurring Charge – Initial	\$ 350.00	\$350.00	\$350.00	\$350.00
Move Charge	\$ 100.00	\$100.00	\$100.00	\$100.00
Change Charge	\$ 100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$ 100.00	\$100.00	\$100.00	\$100.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.2 VersiPak® Flex T-12

A. Description

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DSL access. It offers flat rated local service, 12 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting, Call Forward Busy, Remote Call Forwarding, Distinctive Ring, Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1200.00	\$950.00	\$750.00	\$700.00
Nonrecurring Charge – Initial	\$ 350.00	\$350.00	\$350.00	\$350.00
Move Charge	\$ 100.00	\$100.00	\$100.00	\$100.00
Change Charge	\$ 100.00	\$100.00	\$100.00	\$100.00
Restore Charge	\$ 100.00	\$100.00	\$100.00	\$100.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.3 VersiPak® Flex T-24

A. Description

VersiPak® Flex T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DS1 access. It offers flat rated local service, 24 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting, Call Forward Busy, Hunting, Remote Call Forwarding, Distinctive Ring, Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1750.00	\$1350.00	\$1150.00	\$1050.00
Nonrecurring Charge – Initial	\$ 600.00	\$ 600.00	\$ 600.00	\$ 600.00
Move Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.4 VersiPak® Power T-12

A. Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI Trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. It offers flat rated local service, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indicies at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1500.00	\$1150.00	\$950.00	\$750.00
Nonrecurring Charge – Initial	\$ 300.00	\$ 300.00	\$300.00	\$350.00
Move Charge	\$ 100.00	\$ 100.00	\$100.00	\$100.00
Change Charge	\$ 100.00	\$ 100.00	\$100.00	\$100.00
Restore Charge	\$ 100.00	\$ 100.00	\$100.00	\$100.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.5 VersiPak® Power T-24

A. Description

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 100 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indicies at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AML). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$2000.00	\$1650.00	\$1400.00	\$1350.00
Nonrecurring Charge – Initial	\$ 600.00	\$ 600.00	\$ 600.00	\$ 600.00
Move Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.6 VersiPak® Power T-48

A. Description

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. It offers flat rated local service, 200 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indicies at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$2400.00	\$2000.00	\$1800.00	\$1675.00
Nonrecurring Charge – Initial	\$ 600.00	\$ 600.00	\$ 600.00	\$ 600.00
Move Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00

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SECTION 12 – tw telecom ONE SOLUTION: CONNECT

12.1 Description

tw telecom One Solution: Connect is an IP Trunk service provisioned across a Customer's Local Area Network (LAN) and the Company's IP Core. One Solution: Connect enables the user to converge voice and Internet traffic across a single transport facility.

Customers subscribing to One Solution: Connect are required to have both transport and access with an option for a managed CPE gateway. tw telecom One Solution: Connect dedicated access for voice calls. Access may be ordered for T1/DS3 facilities (up to 4xT1) and Ethernet (2 Mbps to 100 Mbps). The number of simultaneous calls supported is determined by the bandwidth selected by the Customer.

Service is available as equipment and facilities permit.

<u>Access Bandwidth</u>	<u>Number of Simultaneous Calls</u>
1.544 Mbps	18
2 Mbps	23
4 Mbps	46
6 Mbps	69
8 Mbps	92
10 Mbps	115
20 Mbps	230
50 Mbps	575
100 Mbps	1150

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SECTION 12 – tw telecom ONE SOLUTION: CONNECT, (CONT'D.)

12.2 Rates and Charges

12.2.1 One Trunk

	<u>Maximum Rates</u>	
	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$ 750.00	\$ 680.00
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00
Move Charge	\$ 100.00	\$ 100.00
Change Charge	\$ 100.00	\$ 100.00
Restore Charge	\$ 100.00	\$ 100.00

12.2.2 Two Trunks

	<u>Maximum Rates</u>	
	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,500.00	\$1,080.00
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00
Move Charge	\$ 100.00	\$ 100.00
Change Charge	\$ 100.00	\$ 100.00
Restore Charge	\$ 100.00	\$ 100.00

12.2.3 Three Trunks

	<u>Maximum Rates</u>	
	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$2,140.00	\$1,940.00
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00
Move Charge	\$ 100.00	\$ 100.00
Change Charge	\$ 100.00	\$ 100.00
Restore Charge	\$ 100.00	\$ 100.00

12.2.4 Four Trunks

	<u>Maximum Rates</u>	
	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$2,950.00	\$2,580.00
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00
Move Charge	\$ 100.00	\$ 100.00
Change Charge	\$ 100.00	\$ 100.00
Restore Charge	\$ 100.00	\$ 100.00

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CURRENT PRICE LISTTrouble Reporting (Section 2.17)

Time and Materials Charges	<u>Nonrecurring</u>
Initial Time and Material Charge (ITM)	\$ 75.00
Additional Time and Material Charge (ATM)	\$ 50.00 per 30 minute increment
Trouble Isolation Charge (TIC)	\$ 85.00 per occurrence
Optional Testing and Monitoring Charge (OTM)	\$300.00
Dispatch Charge	\$ 50.00 per occurrence

Modification of Service Order Charge (Section 2.6.7)

Per Occurrence
\$100.00

Government Emergency Telephone Service (Section 2.27)

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge \$650.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge \$182.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

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CURRENT PRICE LIST, (CONT'D.)Government Emergency Telephone Service (Section 2.27), (Cont'd.)

Rates and Charges, (Cont'd.)

A. HPC Rates and Charges, (Cont'd.)

HPC Monthly Recurring Per Switch Charge \$30.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

HPC Service Change Charge \$150.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge \$455.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge \$91.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge \$150.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

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CURRENT PRICE LIST, (CONT'D.)Government Emergency Telephone Service (Section 2.27), (Cont'd.)

Rates and Charges, (Cont'd.)

C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge \$35.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge \$60.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP.

RSVP Service Change Charge \$20.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

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CURRENT PRICE LIST, (CONT'D.)Basic Business Line Service Charges (Section 4.2)

Rates and Charges for Non-IBL / VersiPak® Customers

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	ICB	\$45.00	\$20.00	\$20.00	\$20.00
Move Charge	ICB	\$45.00	\$45.00	\$45.00	\$45.00
Change Charge	ICB	\$45.00	\$45.00	\$45.00	\$45.00
Restore Charge	ICB	\$45.00	\$45.00	\$45.00	\$45.00

Rates and Charges for IBL/VersiPak® Customers (All Markets)

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$26.80	\$24.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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CURRENT PRICE LIST, (CONT'D.)

Business Terminals (Section 4.3)

Rates and Charges Non-IBL / VersiPak® Customers (All Markets)

1. Business Terminal with Telephone Number

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	ICB	\$20.00	\$20.00	\$20.00	\$20.00
Move Charge	ICB	\$45.00	\$45.00	\$45.00	\$45.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. Business Terminal without Telephone Number

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$10.50	\$10.50
Nonrecurring Charge	ICB	\$20.00	\$20.00	\$20.00	\$20.00
Move Charge	ICB	\$45.00	\$45.00	\$45.00	\$45.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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CURRENT PRICE LIST, (CONT'D.)Business Terminals (Section 4.3). (Cont'd.)

Rates and Charges for Qualified IBL / VersiPak® Customers (All Markets)

1. Business Terminal with Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. Business Terminal without Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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CURRENT PRICE LIST, (CONT'D.)

Analog Trunk Service (Section 4.4)

Rates and Charges for Non-IBL/VersiPak Customers (Two-Way Service)

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	ICB	\$40.00	\$40.00	\$40.00	ICB
Move Charge	ICB	\$ 0.00	\$ 0.00	\$ 0.00	ICB
Change Charge	ICB	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	ICB	\$.00	\$ 0.00	\$ 0.00	ICB

Rates and Charges for Qualified IBL/VersiPak Customers

1. Inward, Outward and Two-Way Service

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$26.80	\$24.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. Analog Facility

Monthly Recurring Charge	\$0.00
Nonrecurring Charge	\$0.00
Move Charge	\$0.00
Change Charge	\$0.00
Restore Charge	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Voice T-1 Service (Section 4.5)

Rates and Charges

A. Phoenix

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$510.00	\$468.00	\$425.00	\$404.00
Nonrecurring Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00
Move Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00
Change Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00
Restore Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00

B. Tucson

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$630.00	\$578.00	\$525.00	\$499.00
Nonrecurring Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00
Move Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00
Change Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00
Restore Charge	ICB	\$1000.00	\$750.00	\$500.00	\$500.00

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CURRENT PRICE LIST, (CONT'D.)

Business Features (Section 5.1)

<u>Feature</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Three-Way Calling	\$3.50	\$0.00
Call Forwarding	\$4.70	\$0.00
- Busy		
- Don't Answer		
- Variable		
Call Waiting	\$6.70	\$0.00
Speed Calling		
- 8 Number List	\$2.70	\$0.00
- 30 Number List	\$4.00	\$0.00
Call Transfer	\$5.40	\$0.00
Caller ID with Number Delivery	\$6.70	\$0.00
Caller ID Blocking	\$0.00	\$0.00
Last Call Return	\$2.70	\$0.00
Calling Number Delivery	\$0.00	\$0.00
Calling Number Transmission	\$0.00	\$0.00
Calling Name Transmission	\$0.00	\$0.00
E911 CPN Management	\$0.00	ICB
Care CPN Management	ICB	ICB
Call By Call	\$0.00	\$0.00
Additional Trunk Groups		
- Up to 3	\$0.00	\$0.00
- 4 or more	ICB	ICB
Customer Originated Trace		
Per Successful Trace	N/A	\$2.00

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CURRENT PRICE LIST, (CONT'D.)Blocking Service (Section 5.2)

Recurring and Nonrecurring Charges

<u>Type of Blocking</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Call blocking	\$0.00	\$0.00
Business (up to 200 Lines)		
Toll Restriction; Business (up to 200 Lines)	\$0.00	\$0.00
Billing Restriction: Business (up to 200 Lines)	\$0.00	\$0.00

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CURRENT PRICE LIST, (CONT'D.)Listings (Section 5.3)

<u>Type of Listing</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Main Standard Listing – Local Exchange	\$ 0.00	\$ 0.00
Main Standard Listing – Foreign Exchange	\$0.00	\$ 5.00
Additional Main Listing	\$0.00	\$ 5.00
Additional Listing	\$2.50	\$ 5.00
Extra Listing Lines	\$2.50	\$ 5.00
Alternate Call Listing	\$2.50	\$ 5.00
Alternate User Listing	\$2.50	\$ 5.00
Cross Reference Listing	\$2.50	\$ 5.00
Suite Listing	\$1.55	\$ 0.00
Move / Change Charge	-	\$ 5.00
Late Charge	-	\$25.00

Non-Published Service Section 5.4

Monthly Recurring Charge	\$ 1.55
Nonrecurring Charge	\$ 5.00
Move /Change Charge	\$ 5.00
Late Charge	\$25.00

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CURRENT PRICE LIST, (CONT'D.)Non-Listed Service (Section 5.5)

Monthly Recurring Charge	\$ 1.20
Nonrecurring Charge	\$ 5.00
Move / Change Charge	\$ 5.00
Late Charge	\$25.00

Hunting (Section 5.7)

Monthly Recurring Charge, Per Line:	\$ 0.00
Nonrecurring Connection Charge, Per Line:	\$ 0.00

Directory Assistance (Section 5.8)

Directory Assistance	\$ 0.90
National Directory Assistance	\$ 0.90
Directory Assistance Call Completion	\$ 0.35

Operator Services (Section 5.9)

Customer Dialed Calling Card	\$ 0.50
Operator Dialed Calling Card	\$ 0.85
Person-to-Person	\$ 3.50
Collect	\$ 1.30
Third Number Billed	\$ 1.30
All Other Operator Assistance	\$ 1.30

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CURRENT PRICE LIST, (CONT'D.)

Foreign Exchange Services (Section 4.6.1)

	BES	EES	ISS	One Reach
Local Access Service	See Section 4.2 and 4.5	See Section 4.2 and 4.5	See Section 4.2 and 4.5	See Section 4.5 for Voice T1-PRIs
Foreign Exchange Premium Charge	\$40.00 MRC per rate center	\$20.85 MRC per Trunk \$20.85 MRC per Line \$20.85 MRC per Channel \$500.00 MRC per PRI	\$100 MRC per rate center (BES may be purchased in conjunction with ISS)	Local Reach: \$300.00 MRC per DS1 equivalent Virtual Reach: \$250.00 MRC per DS1 equivalent
Interoffice Transport Charge	N/A	N/A	Provided pursuant to Private Line Tariff tariffs or an ICB	Local Reach: \$75.00 MRC per DS1 equivalent Virtual Reach: \$50.00 MRC per DS1 equivalent
Individual Telephone Numbers	See Page No. 343	See Page No. 343	See Page No. 343	\$0.45 MRC \$0.35 NRC

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CURRENT PRICE LIST, (CONT'D.)

Channel 12 Service (Section 4.7)

A. Channel 12 Integrated Service

DS1/PRI access facility base rate (includes up to 12 channels)	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	Per Order Nonrecurring <u>Charge</u>
Tucson				
Initial Facility	\$512.00	\$461.00	\$436.00	\$250.00
Each Add'l Channel	\$27.00	\$27.00	\$27.00	\$250.00

B. Channel 12 Voice Service Only

DS1/PRI access facility base rate (includes up to 12 channels)	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	Per Order Nonrecurring <u>Charge</u>
Tucson				
Initial Facility	\$512.00	\$461.00	\$436.00	\$250.00
Each Add'l Channel	\$27.00	\$27.00	\$27.00	\$250.00

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CURRENT PRICE LIST, (CONT'D.)

Complete Dynamic Service (Section 4.8)

- A. Business Exchange Lines, Trunks or PRI B Channels - Complete Dynamic (with DS1/PRI access facility) per line or trunk

	Monthly Recurring			Nonrecurring
		<u>Charge</u>		<u>Charge</u>
	12	24	36	
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Per Order</u>
Tucson	\$ 47.00	\$43.00	\$40.00	\$250.00

- B. Enhanced Feature pack, per line/channel

	Monthly Recurring			Nonrecurring
		<u>Charge</u>		<u>Charge</u>
	12	24	36	
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Per Order</u>
Tucson	\$10.00	\$10.00	\$10.00	\$250.00

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CURRENT PRICE LIST, (CONT'D.)

Complete Lines/Trunks Service (Section 4.9)

A. Nonrecurring Charges

	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>
Tucson	\$20.00	\$20.00	\$20.00	\$20.00

B. Monthly Recurring Charges

Complete Lines/Trunks (with DS1 access facility) per line or trunk

	Month to <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>
Tucson B Channel per Line/Trunk	\$40.50	\$40.50	\$36.45	\$34.43
D Channel per DS1 Acces Facility	\$110.00	\$110.00	\$ 99.00	\$93.50
Enhanced Feature Pack (per Line/Channel)	\$10.00	\$10.00	\$10.00	\$10.00

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CURRENT PRICE LIST, (CONT'D.)Individual Telephone Numbers (Section 5.10)

Monthly Recurring Charge per Number	\$0.45
Nonrecurring Charge per Number	\$0.35

Disaster Routing Service*(Section 5.11)

Charge Per Trunk Group Rerouted

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>	Move <u>Charge</u>	Change <u>Charge</u>	Restore <u>Charge</u>
1 Call Path, 12 Month Term	\$50.00	\$250.00	\$250.00	\$50.00	\$250.00
1 Call Path 24 Month Term	\$45.00	\$200.00	\$200.00	\$50.00	\$200.00
1 Call Path 36 Month Term	\$40.00	\$150.00	\$150.00	\$50.00	\$150.00
1 Call Path, 60 Month Term	\$40.00	\$150.00	\$150.00	\$50.00	\$150.00
Multiple Call Paths, 12 Month Term	\$65.00	\$250.00	\$250.00	\$50.00	\$250.00
Multiple Call Paths, 24 Month Term	\$55.00	\$200.00	\$200.00	\$50.00	\$200.00
Multiple Call Path, 36 Month Term	\$50.00	\$150.00	\$150.00	\$50.00	\$150.00
Multiple Call Path, 60 Month Term	\$50.00	\$150.00	\$150.00	\$50.00	\$150.00

*This service is limited to the Company's Customers of record as of February 9, 2007.

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CURRENT PRICE LIST, (CONT'D.)Automatic Reroute Service (Section 5.15)

<u>Automatic Reroute</u>	Per Trunk Group Rerouted	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Up to 6 Call Paths	\$ 10.00	\$100.00
Up to 12 Call Paths	\$ 20.00	\$100.00
Up to 18 Call Paths	\$ 30.00	\$100.00
Up to 24 Call Paths	\$ 40.00	\$100.00
Up to 30 Call Paths	\$ 50.00	\$100.00
Up to 36 Call Paths	\$ 60.00	\$100.00
Up to 42 Call Paths	\$ 70.00	\$100.00
Up to 48 Call Paths	\$ 80.00	\$100.00
Up to 54 Call Paths	\$ 90.00	\$100.00
Up to 60 Call Paths	\$100.00	\$100.00
Up to 66 Call Paths	\$110.00	\$100.00
Up to 72 Call Paths	\$120.00	\$100.00
Up to 78 Call Paths	\$130.00	\$100.00
Up to 84 Call Paths	\$140.00	\$100.00
Up to 90 Call Paths	\$150.00	\$100.00
Up to 96 Call Paths	\$160.00	\$100.00

Emergency Reroute Service (Section 5.12)

Charge per Reroute Occurrence	\$250.00
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Busy Verification and Interrupt Service (Section 5.13)

Verification Charge, each request	\$3.00
Interrupt Charge, each request	\$6.00

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CURRENT PRICE LIST, (CONT'D.)911 Services (Section 6)

	<u>Installation</u>	<u>Monthly Rate</u>
7.4.1 911 Transport Service Initial Installation and Hardware(Per line) Voice or Data	ICB	ICB
7.4.2 Network Access Channel (per line)2-Wire	ICB	ICB
7.4.3 Channel Performance, Voice Grade, Data	ICB	ICB
7.4.4 Transport Mileage,Charges per Mile	ICB	ICB
7.4.5 Forced Disconnect	ICB	ICB
7.4.6 Automatic Number Identification	ICB	ICB
7.4.7 Automatic Location Identification (ALI) Per 100 Access Lines	ICB	ICB

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CURRENT PRICE LIST, (CONT'D.)

Intrastate Calling Services (Section 7.2)

A. Rates Applicable to Locations Served with Company-Provided Local Service

<u>Usage Tier</u>	<u>Rate Per Minute Outbound</u>	<u>Rate Per Minute Toll Free</u>
0-10,000	\$0.041	\$0.048
10,001 – 50,000	\$0.040	\$0.047
50,001 – 100,000	\$0.039	\$0.046
100,001 – 150,000	\$0.038	\$0.045
150,001 – 200,000	\$0.037	\$0.044
200,001 – 300,000	\$0.036	\$0.043
300,001 – 500,000	\$0.035	\$0.042
500,001 – 700,000	\$0.034	\$0.042
700,001 – 900,000	\$0.033	\$0.042
900,001 and over	\$0.032	\$0.042

B. Rates Applicable to Locations not Served with Company-Provided Local Service

Rates Per Minute Outbound or Toll Free	\$0.140
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C. Rates Applicable to All Locations for Calling Card Services

Rate Per Minute	\$0.10
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D. Special Access Facility

<u>Per Facility</u>	<u>Digital Signal</u>	<u>PRI Signal</u>
Monthly Recurring Charge	\$275.00	\$425.00
Nonrecurring Charge	\$500.00	\$500.00
Move/Change/Restore Charge	\$50.00	\$50.00

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CURRENT PRICE LIST, (CONT'D.)Intrastate Calling Services (Section 7.2), (Cont'd.)

B. Account Codes

1. Rates Applicable to Locations Served with Company-Provided Local Service

	<u>Per Group of 100</u>
Monthly Recurring Charge	\$ 5.00
Nonrecurring Charge	\$ 25.00
Move Charge/Change/Restore Charge	\$ 25.00

2. Long Distance Account Code - Switchless

Rates Applicable to Locations Not Served with Company-Provided Local Service

	<u>Per Group of 100</u>
Monthly Recurring Charge	\$ 40.00
Nonrecurring Charge	\$ 40.00
Move Charge/Change/Restore Charge	\$ 40.00

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CURRENT PRICE LIST, (CONT'D.)

Intrastate Calling Services (Section 7.2), (Cont'd.)

B. Account Codes, (Cont'd.)

3. Feature Account Code Set of 100

Monthly Recurring Charge	\$ 5.00
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

4. Feature Account Code Set of 100 - Switchless

Monthly Recurring Charge	\$40.00
Nonrecurring Charge	\$40.00
Move Charge	\$40.00
Change Charge	\$40.00
Restore Charge	\$40.00

C. Digital Local Loop Charge

Monthly Recurring Charge	-
Nonrecurring Charge	-
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00

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CURRENT PRICE LIST, (CONT'D.)Pay Telephone Surcharge (Section 7.3)

Per Call Charge: \$0.50

InterLATA Directory Assistance (Section 7.4)

Per Call Charge: \$0.60

Primary Interexchange Carrier Change Charge (Section 7.5)

Primary InterLATA Interexchange Carrier Change \$ 5.00

Primary IntraLATA Interexchange Carrier Change \$ 5.00

Bolt on Buckets (BOBs) Long Distance Rate Plans (Section 7.6)

<u>BOBs</u>	<u>Usage Tier (Minutes of Use)</u>	<u>Monthly Recurring Charge</u>	<u>Rate per Add'l Intrastate Minute</u>	<u>Rate per Add'l Toll Free Minute</u>
1000	0-10,000	\$31.00	\$0.041	\$0.041
1000	10,001-50,000	\$31.00	\$0.040	\$0.040
3000	0-10,000	\$90.00	\$0.041	\$0.041
3000	10,001-50,000	\$90.00	\$0.040	\$0.040
5000	0-10,000	\$145.00	\$0.041	\$0.041
5000	10,001-50,000	\$145.00	\$0.040	\$0.040

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10)

InterLATA Toll Services

TIGR InterLATA Service (Section 10.1.1)

A. Dedicated Service

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Rate Per Minute</u>
0 – 50,000	1	\$0.059
0 – 50,000	2	\$0.057
0 – 50,000	3 or More	\$0.055
50,001 – 100,000	1	\$0.055
50,001 – 100,000	2	\$0.053
50,001 – 100,000	3 or More	\$0.051
100,001 – 150,000	1	\$0.051
100,001 – 150,000	2	\$0.049
100,001 – 150,000	3 or More	\$0.047
150,001 or More	1	\$0.047
150,001 or More	2	\$0.045
150,001 or More	3 or More	\$0.043

B. Long Distance Access Facility

	<u>Recurring</u>	<u>Nonrecurring</u>
Facility Charge	\$300.00	\$500.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR InterLATA Service (Section 10.1.1), (Cont'd.)

C. Switched Service

<u>Monthly Volume</u> <u>(Minutes)</u>	<u>Term</u> <u>(Years)</u>	<u>Rate Per</u> <u>Minute</u>
0 - 7,500	1	\$0.067
0 - 7,500	2	\$0.065
0 - 7,500	3 or More	\$0.063
7,501 - 15,000	1	\$0.063
7,501 - 15,000	2	\$0.061
7,501 - 15,000	3 or More	\$0.059
15,001 - 35,000	1	\$0.059
15,001 - 35,000	2	\$0.057
15,001 - 35,000	3 or More	\$0.055
35,001 - 75,000	1	\$0.055
35,001 - 75,000	2	\$0.053
35,001 - 75,000	3 or More	\$0.051
75,001 or More	1	\$0.051
75,001 or More	2	\$0.049
75,001 or More	3 or More	\$0.047

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CURRENT PRICE LIST, (CONT'D.)Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR InterLATA Service (Section 10.1.1), (Cont'd.)

C. Switchless Service

<u>Term</u>	<u>Per Minute</u>
0 – 1 Year	\$0.110
2 Years	\$0.105
3 Years or More	\$0.100

D. TIGR InterLATA Service for Integrated Business Line Customers

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Rate Per Minute</u>
0 – 10,000	2	\$0.061
0 – 10,000	3	\$0.059
0 – 10,000	5	\$0.057
10,001 – 20,000	2	\$0.057
10,001 – 20,000	3	\$0.055
10,001 – 20,000	5	\$0.053
20,001 or More	2	\$0.053
20,001 or More	3	\$0.051
20,001 or More	5	\$0.049

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CURRENT PRICE LIST, (CONT'D.)Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR InterLATA Service (Section 10.1.1), (Cont'd.)

E. Dedicated Service

<u>Monthly Volume Minutes</u>	<u>Terms Years</u>	<u>Rate Per Minute</u>
50,001 - 100,000	2	\$0.044
50,001 - 100,000	3 or more	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or more	\$0.040
200,001 or more	2	\$0.040
200,001 or more	3 or more	\$0.039

Digital Signal Facility

<u>Charge</u>
Monthly Recurring Charge
Nonrecurring Charge
\$275.00
\$500.00

PRI Signal Facility

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00
Expedite Fee	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR InterLATA Service (Section 10.1.1), (Cont'd.)

F. IBL FlexCall 1+

<u>Monthly Packaged (Minutes)</u>	<u>Term Years</u>	<u>Monthly Recurring Charge</u>	<u>Additional Minutes of Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR InterLATA Service (Section 10.1.1), (Cont'd.)

G. VersiPak FlexCall 1+ Service

<u>Monthly Packaged (Minutes)</u>	<u>Term Years</u>	<u>Monthly Recurring Charge</u>	<u>Additional Minutes of Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10)

InterLATA Toll Services

TIGR 8XX Service (Section 10.1.2)

A. Dedicated Service

Monthly Volume (Minutes)	Term (Years)	Rate Per Minute
0 – 50,000	1	\$0.059
0 – 50,000	2	\$0.057
0 – 50,000	3 or More	\$0.055
50,001 – 100,000	1	\$0.055
50,001 – 100,000	2	\$0.053
50,001 – 100,000	3 or More	\$0.051
100,001 – 150,000	1	\$0.051
100,001 – 150,000	2	\$0.049
100,001 – 150,000	3 or More	\$0.047
150,001 or More	1	\$0.047
150,001 or More	2	\$0.045
150,001 or More	3 or More	\$0.043

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CURRENT PRICE LIST, (CONT'D.)Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR 8XX Service (Section 10.1.2), (Cont'd.)

B. Switched Service

<u>Monthly Volume</u>	<u>Term (Years)</u>	<u>Per Minute Rate</u>
0 – 7,500	1	\$0.067
0 – 7,500	2	\$0.065
0 – 7,500	3 or More	\$0.063
7,501 – 15,000	1	\$0.063
7,501 – 15,000	2	\$0.061
7,501 – 15,000	3 or More	\$0.059
15,001 – 35,000	1	\$0.059
15,001 – 35,000	2	\$0.057
15,001 – 35,000	3 or More	\$0.055
35,001 – 75,000	1	\$0.055
35,001 – 75,000	2	\$0.053
35,001 – 75,000	3 or More	\$0.051
75,001 or More	1	\$0.051
75,001 or More	2	\$0.049
75,001 or More	3 or More	\$0.047

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR 8XX Service (Section 10.1.2), (Cont'd.)

C. TIGR Switchless 8XX Service

<u>Term</u>	<u>Per Minute Rate</u>
0 – 1 Years	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

D. TIGR 8XX Rates for Integrated Business Line Customers

<u>Monthly Volume (Minutes)</u>	<u>Term (Years)</u>	<u>Rate Per Minute</u>
0 – 10,000	2	\$0.061
0 – 10,000	3	\$0.059
0 – 10,000	5	\$0.057
10,001 – 20,000	2	\$0.057
10,001 – 20,000	3	\$0.055
10,001 – 20,000	5	\$0.053
20,001 or More	2	\$0.053
20,001 or More	3	\$0.051
20,001 or More	5	\$0.049

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR 8XX Service (Section 10.1.2), (Cont'd.)

E. TIGR Dedicated 8XX Service

<u>Monthly Volume Minutes</u>	<u>Terms Years</u>	<u>Rate Per Minute</u>
50,001 - 100,000	2	\$0.044
50,001 - 100,000	3 or more	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or more	\$0.040
200,001 or more	2	\$0.040
200,001 or more	3 or more	\$0.039

Digital Signal Facility

<u>Charge</u>
Monthly Recurring Charge
Nonrecurring Charge
\$275.00
\$500.00

PRI Signal Facility

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00
Expedite Fee	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR 8XX Service (Section 10.1.2), (Cont'd.)

F. IBL FlexCall 1+

Monthly Packaged (Minutes)	Term Years	Monthly Recurring Charge	Additional Minutes of Use
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

InterLATA Toll Services, (Cont'd.)

TIGR 8XX Service (Section 10.1.2), (Cont'd.)

G. VersiPak FlexCall 1+ Service

<u>Monthly Packaged (Minutes)</u>	<u>Term Years</u>	<u>Monthly Recurring Charge</u>	<u>Additional Minutes of Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

TIGR Calling Card Service (Section 10.1.3)

A. TIGR Calling Card Service Per Minute Rate

	<u>Per Minute</u>
1 Year	\$0.185
2 Year	\$0.175
3 Year	\$0.169

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

PBX Digital Trunk Service (Section 10.3)

Digital Facility

Rates for Non-IBL / VersiPak Customers

1. Phoenix	<u>Per Facility</u>	
	<u>Month to Month</u>	<u>12, 24, 36 or 60 Month Term</u>
Monthly Recurring Charge	\$ 200.00	\$200.00
Nonrecurring Charge	\$1,040.00	\$520.00
Move Charge	\$1,040.00	\$520.00
Change Charge	\$ 50.00	\$ 50.00
Restore Charge	\$1,040.00	\$520.00
2. Tucson		
Monthly Recurring Charge	\$ 240.00	\$240.00
Nonrecurring Charge	\$1,040.00	\$520.00
Move Charge	\$1,040.00	\$520.00
Change Charge	\$ 50.00	\$ 50.00
Restore Charge	\$1,040.00	\$520.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

PBX Digital Trunk Service (Section 10.3), (Cont'd.)

Digital Facility

Rates for Qualified IBL / VersiPak Customers

1. Phoenix

Monthly Recurring Charge	\$0.00
Nonrecurring Charge	\$0.00
Move Charge	\$0.00
Change Charge	\$0.00
Restore Charge	\$0.00

2. Tucson

Monthly Recurring Charge	\$0.00
Nonrecurring Charge	\$0.00
Move Charge	\$0.00
Change Charge	\$0.00
Restore Charge	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

PBX Digital Trunk Service (Section 10.3), (Cont'd.)

Inward, Outward and Two-Way Digital Trunks

1. Phoenix		Month to	12	24	36	60
		<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$36.00		\$22.50	\$15.00	\$14.00	\$12.75
Nonrecurring Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00
Move Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00
2. Tucson		Month to	12	24	36	60
		<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$34.00		\$20.75	\$13.25	\$12.50	\$ 9.00
Nonrecurring Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00
Move Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$40.00		\$20.00	\$20.00	\$20.00	\$20.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

PBX Digital Trunk Service (Section 10.3), (Cont'd.)

Digital Trunk Service - IBL and VersiPak Customers

1. Phoenix

		24	36	60
	<u>12 Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

2. Tucson

		24	36	60
	<u>12 Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

Direct Inward Dial Service (Section 10.4)

Note: This service is available only to Customers of record as of July 15, 2002.

A. Nonrecurring Charges

Connection Charge, Per Trunk	\$0.00
Move Charge, Per Trunk	\$0.00
Change Charge, Per Trunk	\$0.00
Restoral Charge, Per Trunk	\$0.00

DID Service, Per Trunk

Month-to-Month	ICB
12 Month Term	\$0.00
24 Month Term	\$0.00
36 Month Term	\$0.00
60 Month Term	\$0.00

DID Numbers

	Monthly Recurring Charge	Nonrecurring Charge*
Initial Block of 10	\$1.50	\$10.00
Additional Block of 10	\$1.50	\$10.00
Initial Block of 100	\$15.00	\$100.00
Additional Block of 100	\$15.00	\$100.00

* Charge applies to each connection, move, change or restoral.

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

Primary Rate ISDN (PRI) Service (Section 10.5)

Flat Primary Rate ISDN (PRI) Service

1. Phoenix

Nonrecurring Charges – Initial

	Month to Month	12, 24, 36 or 60 Months
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

Nonrecurring Charges – Each Additional

	Month to Month	12, 24, 36 or 60 Months
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

<u>Recurring Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 2	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 3	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00

PRI Move and Change Charges

	Month to Month	12, 24, 36 or 60 Months
- Per Move	\$2,000.00	\$1,000.00
- Per Change	\$ 50.00	\$ 50.00
- Per Restoration	\$2,000.00	\$1,000.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

Primary Rate ISDN (PRI) Service (Section 10.5), (Cont'd.)

Flat Primary Rate ISDN (PRI) Service, (Cont'd.)

2. Tucson

Nonrecurring Charges – Initial

	<u>Month to</u>	<u>12, 24, 36 or 60</u>
	<u>Month</u>	<u>Months</u>
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

Nonrecurring Charges – Each Additional

	<u>Month</u>	<u>12, 24, 36 or 60</u>
	<u>to Month</u>	<u>Months</u>
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

<u>Recurring Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 2	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 3	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00

PRI Move and Change Charges

	<u>Month</u>	<u>12, 24, 36</u>
	<u>to Month</u>	<u>or 60 Months</u>
- Per Move	\$2,000.00	\$1,000.00
- Per Change	\$ 50.00	\$ 50.00
- Per Restoration	\$2,000.00	\$1,000.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

Primary Rate ISDN (PRI) Service (Section 10.5), (Cont'd.)

Inbound Modem Pool Primary Rate ISDN (PRI) Service

1. Phoenix

	Month to Month	12, 24, 36 or 60 Months
<u>Nonrecurring Charges – Initial</u>		
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

	Month to Month	12, 24, 36 or 60 Months
<u>Nonrecurring Charges – Each Additional</u>		
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

<u>Recurring Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 2	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 3	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00

	Month to Month	12, 24, 36 or 60 Months
<u>PRI Move and Change Charges</u>		
- Per Move	\$2,000.00	\$1,000.00
- Per Change	\$ 50.00	\$ 50.00
- Per Restoration	\$2,000.00	\$1,000.00

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CURRENT PRICE LIST, (CONT'D.)

Grandfathered Services (Section 10), (Cont'd.)

Primary Rate ISDN (PRI) Service (Section 10.5), (Cont'd.)

B. Inbound Modem Pool Primary Rate ISDN (PRI) Service, (Cont'd.)

2. Tucson

	Month to Month	12, 24, 36 or 60 Months
<u>Nonrecurring Charges – Initial</u>		
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

	Month to Month	12, 24, 36 or 60 Months
<u>Nonrecurring Charges – Each Additional</u>		
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

<u>Recurring Charges</u>	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
ISDN PRI Group 1	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 2	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00
ISDN PRI Group 3	\$1,250.00	\$875.00	\$740.00	\$720.00	\$648.00

	Month to Month	12, 24, 36 or 60 Months
<u>PRI Move and Change Charges</u>		
- Per Move	\$2,000.00	\$1,000.00
- Per Change	\$ 50.00	\$ 50.00
- Per Restoration	\$2,000.00	\$1,000.00

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CURRENT PRICE LIST, (CONT'D.)

VersiPak IPRI Service (Section 11)

A. Phoenix

1. IPRI Facility

	Month to	12	24	36	60
	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. IPRI D Channel

	Month to	12	24	36	60
	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

3. IPRI B Channel

	Month to	12	24	36	60
	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	ICB	\$30.00	\$30.00	\$30.00
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00

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CURRENT PRICE LIST, (CONT'D.)

VersiPak IPRI Service (Section 11), (Cont'd.)

B. Tucson

1. IPRI Facility

	Month to	12	24	36	60
	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. IPRI D Channel

	Month to	12	24	36	60
	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

3. IPRI B Channel

	Month to	12	24	36	60
	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	ICB	\$30.00	\$30.00	\$30.00
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00

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CURRENT PRICE LIST, (CONT'D.)Integrated Business Line / VersiPak Packages (Section 11)

A. Phoenix

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Peak	24 Months	21 - 24	\$875.00	\$0.00
	36 Months	21 - 24	\$875.00	\$0.00
Ascent	24 Months	16 - 20	\$775.00	\$0.00
	36 Month	16 - 20	\$775.00	\$0.00
Base	24 Months	8 - 15	\$580.00	\$0.00
	36 Months	8 - 15	\$580.00	\$0.00
Move Charge			N/A	\$0.00
Change Charge			N/A	\$0.00
Restore Charge			N/A	\$0.00

B. Tucson

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Peak	24 Months	21 - 24	\$875.00	\$0.00
	36 Months	21 - 24	\$875.00	\$0.00
Ascent	24 Months	16 - 20	\$775.00	\$0.00
	36 Month	16 - 20	\$775.00	\$0.00
Base	24 Months	8 - 15	\$580.00	\$0.00
	36 Months	8 - 15	\$580.00	\$0.00
Move Charge			N/A	\$0.00
Change Charge			N/A	\$0.00
Restore Charge			N/A	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11)

A. VersiPak® Mach2 Service (All Markets)

1. Business Lines

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

2. Analog Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

3. Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

A. VersiPak Mach2 Service (All Markets), (Cont'd.)

4. PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$40.00	\$29.40	\$26.80	\$24.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

5. Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

A. VersiPak Mach2 Service (All Markets), (Cont'd.)

6. Business Terminals

a. With Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

b. Without Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

B. VersiPak Mach3 Service (All Markets)

1. Business Lines

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

2. Analog Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

3. Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$25.40	\$22.80	\$20.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

B. VersiPak Mach3 Service (All Markets), (Cont'd.)

4. PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$40.00	\$29.40	\$26.60	\$24.60
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

5. Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

B. VersiPak Mach3 Service (All Markets), (Cont'd.)

6. Business Terminals

a. With Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

b. Without Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3)

1. Phoenix

VersiPak® Flex T-6

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Flex T-12

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Flex T-24

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge - Initial	\$ 400.00	\$400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3), (Cont'd.)

1. Phoenix, (Cont'd.)

VersiPak® Power T-12

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1025.00	\$680.00	\$550.00	\$455.00
Nonrecurring Charge - Initial	\$ 200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Power T- 24

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1350.00	\$1100.00	\$950.00	\$900.00
Nonrecurring Charge - Initial	\$ 400.00	\$ 400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Power T-48

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1600.00	\$1350.00	\$1200.00	\$1150.00
Nonrecurring Charge - Initial	\$ 400.00	\$400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3)

2. Tucson

VersiPak® Flex T-6

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$750.00	\$575.00	\$450.00	\$400.00
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Flex T-12

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$825.00	\$650.00	\$525.00	\$475.00
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Flex T-24

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge - Initial	\$ 400.00	\$400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3), (Cont'd.)

2. Tucson, (Cont'd.)

VersiPak® Power T-12

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1025.00	\$750.00	\$625.00	\$575.00
Nonrecurring Charge - Initial	\$ 200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Power T-24

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1350.00	\$1100.00	\$950.00	\$900.00
Nonrecurring Charge - Initial	\$ 400.00	\$ 400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

VersiPak® Power T-48

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1600.00	\$1350.00	\$1200.00	\$1150.00
Nonrecurring Charge - Initial	\$ 400.00	\$400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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CURRENT PRICE LIST, (CONT'D.)

tw telecom One Solution: Connect (Section 12)

Rates and Charges

One Trunk

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$375.00	\$340.00
Nonrecurring Charge – Initial	\$750.00	\$500.00
Nonrecurring Charge – Each Add'l	\$750.00	\$500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

Two Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$750.00	\$540.00
Nonrecurring Charge – Initial	\$750.00	\$500.00
Nonrecurring Charge – Each Add'l	\$750.00	\$500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

Three Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,070.00	\$970.00
Nonrecurring Charge – Initial	\$ 750.00	\$500.00
Nonrecurring Charge – Each Add'l	\$ 750.00	\$500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

Four Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,425.00	\$1,290.00
Nonrecurring Charge – Initial	\$ 750.00	\$ 500.00
Nonrecurring Charge – Each Add'l	\$ 750.00	\$ 500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

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